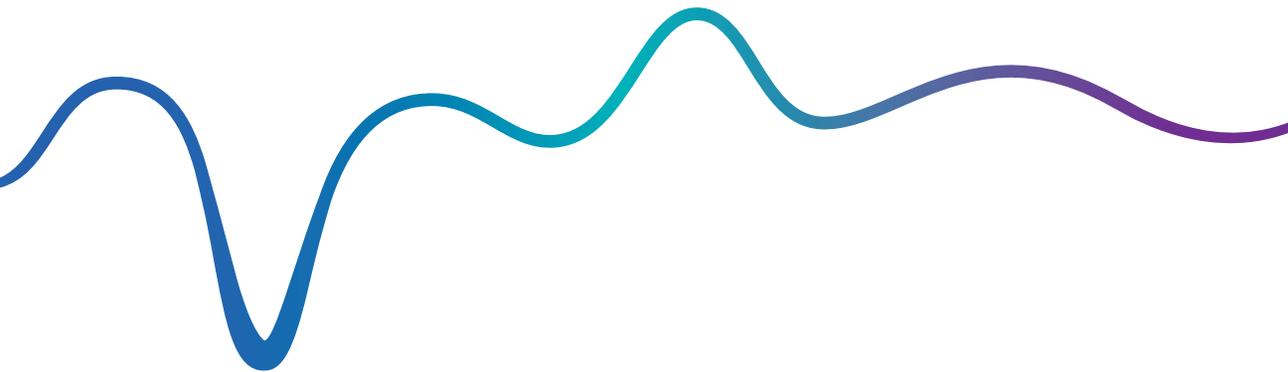




Continuous Glucose Monitoring System

---

## Data Management System (DMS) User Guide





Eversense and the Eversense logo are trademarks of Senseonics, Incorporated. Other brands and their products are trademarks or registered trademarks of their respective holders.

Eversense DMS does not contain malware or computer viruses that might harm your computer. It is recommended you use an appropriate firewall program and an anti-virus program on your computer to prevent against malware and viruses.

To read the Eversense Privacy Policy, go to [global.eversenseddiabetes.com](http://global.eversenseddiabetes.com).



# Table of Contents

---

Glossary.....	4	Glucose Distribution Report	34
I. Introduction.....	6	Transmitter Log Report	36
Intended Use	6	<b>4. Settings.....</b>	<b>39</b>
End User Licence Agreement and Privacy Policy	7	Glucose	39
Help and Support	7	Report Summary	41
<b>2. Getting Started.....</b>	<b>8</b>	<b>5. Transmitter.....</b>	<b>43</b>
Create New Account	9	Upload Device Data	43
Sign In	10	<b>6. Data Share.....</b>	<b>51</b>
Forgot Your Password	11	DMS Pro	51
Your Profile and the Navigation Menu	12	Inviting your clinic	51
Profile	13	Invitation from your clinic	52
Navigation Menu	15	Removing your clinic	52
Setting Date Range	17	<b>7. Help.....</b>	<b>53</b>
Eversense DMS Dashboard with AGP	18	About	53
<b>3. Reports.....</b>	<b>23</b>	Contact Us	53
Time in Target	25	Deactivate My Account	54
Time in Range	26	Release Notes	54
Glucose Variability Report	28		
Glucose Trend Report	30		
Glucose History Report	32		

# Glossary

---

**AutoSync** When this feature is turned on in the Eversense mobile app, your glucose data and settings will automatically get synced to the Eversense DMS every two hours.

**Blood Glucose** The glucose value obtained from a fingerstick test.

**Blood Glucose Meter** A commercially available device used to measure glucose using a blood sample from a fingerstick.

**Calibration** Blood glucose reading from a fingerstick sample entered in the Eversense App to check the accuracy of the system. With the Eversense System, there are two phases: Initialisation Phase during which 4 fingerstick tests are required, and the Daily Calibration Phase, during which a fingerstick test is required once or twice daily.

**CGM** Continuous Glucose Monitoring. Continuously monitoring your glucose levels from interstitial fluid every few minutes.

**Contraindication** A condition or circumstance in which a person should not use the device.

**EULA** End User Licence Agreement.

**Eversense App** Software program that is installed on a mobile device and displays CGM glucose data obtained from the smart transmitter.

**Eversense Client Application** A desktop application that allows Eversense users to upload the data on their smart transmitter to the Data Management System using a USB cable.

**Eversense Data Management System (DMS)**

A web-based application compatible with the Eversense App where your glucose data is stored and can be viewed.

**Interstitial Fluid (ISF)** The fluid between cells in the body. The Eversense CGM measures glucose from an interstitial fluid sample, versus glucose in a blood sample obtained from a fingerstick.

---

**mg/dL** Milligrams per decilitre, a unit of measure that shows the concentration of a substance in a specific amount of fluid. In some countries, including the United States, glucose test results are reported as mg/dL, indicating how much glucose is in the blood when using a blood glucose meter, or how much glucose is in the interstitial fluid when using some CGM systems, like the Eversense CGM System.

**mmol/L** Millimoles per litre, a unit of measure that shows the concentration of a substance in a specific amount of fluid. In many countries, glucose test results are reported as mmol/L, indicating how much glucose is in the blood when using a blood glucose meter, or how much glucose is in the interstitial fluid when using some CGM systems, like the Eversense CGM System.

**Sensor Glucose** The glucose value obtained from the Eversense Sensor.

**Sensor** A device inserted subcutaneously for continually measuring interstitial fluid glucose levels.

**Smart Transmitter** A reusable device worn externally over the inserted sensor that powers the sensor and sends glucose information to the mobile device for display in the Eversense App.

# I. Introduction

---

## Intended Use

The Eversense Data Management System (DMS) is intended for use as an accessory to compatible Eversense CGM products. It is a web based application that may be used to view, analyse, and store glucose information from your Eversense CGM System.

### **Eversense DMS is compatible with:**

- Internet Explorer
- Google Chrome
- Mozilla Firefox
- Safari

### **Note:**

- For further information on compatible browsers and browser versions please visit [global.eversenseddiabetes.com/compatibility](http://global.eversenseddiabetes.com/compatibility).
- Check [www.eversenseddiabetes.com](http://www.eversenseddiabetes.com) regularly for updates to browser requirements.

**IMPORTANT: EVERSENSE DATA MANAGEMENT SYSTEM DOES NOT PROVIDE MEDICAL ADVICE.  
DO NOT MAKE TREATMENT DECISIONS WITHOUT CONSULTING WITH YOUR HEALTHCARE TEAM.**

## End User Licence Agreement and Privacy Policy

Use of the Eversense DMS is subject to the terms and conditions of the most current Eversense End User Licence Agreement and Eversense Privacy Policy. These documents are updated from time to time and are posted at [global.eversenseddiabetes.com](https://global.eversenseddiabetes.com).

## Help and Support

If you don't understand something in this DMS User Guide, contact Customer Support toll free in the US at 844-SENSE4U (844-736-7348). Outside the US, call your local distributor or visit [global.eversenseddiabetes.com](https://global.eversenseddiabetes.com) to locate your local distributor.

## 2. Getting Started

---

*The Eversense DMS is an internet browser-based application (web app) that enables you to automatically upload your Eversense mobile app data from your compatible smart device to the internet for ongoing storage and review.*

The desktop software enables your computer to communicate directly with the web app. You can also upload your data directly from the smart transmitter to your Eversense DMS Account via cable connection by downloading and installing the Eversense Client desktop software directly onto your computer.

## Create New Account

Before you can begin using Eversense DMS, you will need to register as a user.

The screenshot shows the Eversense login page. At the top is the Eversense logo. Below it is a language selector set to "English (UK)". A link "Need an Account? Sign Up" is highlighted with a red box. Below this are input fields for "Email" (containing "sample@email.com") and "Password". A "Sign In" button is at the bottom. Links for "Forgot your Password?" and "Problem logging in? Contact Us" are also present.

If you have already created an account in the Eversense mobile app, you do not need to register a new account.

1. Go to [global.eversensedms.com](https://global.eversensedms.com)
2. Click “Sign Up”
3. Enter the requested information
4. Click “Submit”

The screenshot shows the "Create New Account" page. It features the Eversense logo and a language selector set to "English (UK)". The page title is "Create New Account". Below this are progress indicators. The registration form includes fields for "First Name", "Last Name", "Email" (containing "sample@email.com"), "Create a password", and "Confirm your password". A "Next" button is at the bottom right. A link "Have account already? Please go to Sign In" is at the bottom left. A copyright notice "Copyright © 2022 Senseonics® All rights reserved." is at the very bottom.

**Note:** You will be prompted to set a secret question for added security after you log in for the first time. Your registered email and password can now be used as your login for your Eversense DMS account and for all other Eversense products.

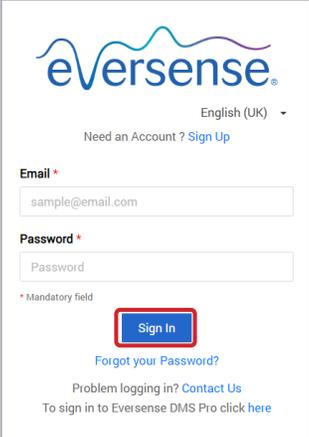
## Sign In

Each time you access Eversense DMS you will need to sign in.

1. Go to [global.eversensedms.com](https://global.eversensedms.com)
2. On the Sign In page, enter your Email and Password
3. Click “Sign In”

**IMPORTANT: If you make more than three unsuccessful attempts to sign in, your Eversense DMS account will be locked for 30 minutes.**

**Note:** If you are inactive on the DMS site for up to an hour, you will receive a pop-up instructing you to select “**Continue**” if you want to remain logged in.

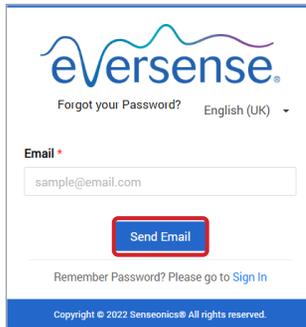


The screenshot shows the Eversense DMS Sign In page. At the top is the Eversense logo with a blue and purple wave above the text. To the right of the logo is a language selector showing "English (UK)" with a dropdown arrow. Below the logo is a link: "Need an Account? [Sign Up](#)". The form has two input fields: "Email \*" containing "sample@email.com" and "Password \*" containing "Password". Below the password field is a small asterisk and the text "\* Mandatory field". A blue "Sign In" button is highlighted with a red box. Below the button are links: "Forgot your Password?", "Problem logging in? [Contact Us](#)", and "To sign in to Eversense DMS Pro click [here](#)".

## Forgot Your Password

If you have forgotten your sign in password, you can easily create a new password.

1. Click **“Forgot your password”** on the Sign In page
2. Enter your email when prompted
3. Click **“Send Mail”**

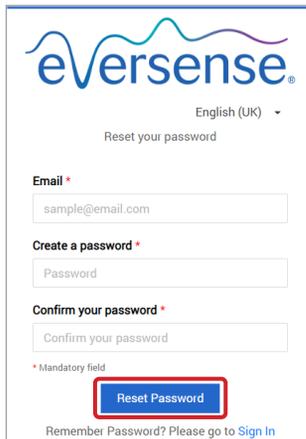
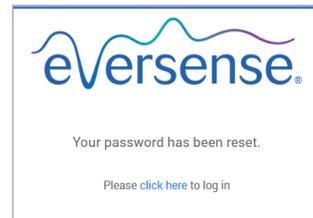



*A message will display to let you know an email has been sent to you with instructions for resetting your password.*

4. Open the email and click the website link

You will be directed to a web page to create and confirm a new password.

5. Click **“Reset Password”**

*A message will appear, confirming your password has been reset. Select the **“click here”** link to return to the Sign In page.*

## Your Profile and the Navigation Menu

Upon successful sign in, the Dashboard with AGP will be displayed.

- On the top right of the page you can access your **Profile** information.
- On the top left side of the page you will see a **Navigation Menu**.

The screenshot shows the Eversense dashboard interface. A red box on the left highlights the navigation menu, which includes: Dashboard, Reports, Settings, Transmitter, Data Share, and Help. A red box on the top right highlights the user profile information, showing the email address jeangarc97@gmail.com. The main dashboard area displays 'Eversense Wear Time' at 20.56%, a 'Period' of Jan 13 2022 - Apr 12 2022, and a table of system and glucose settings.

System Information		Glucose Settings	
Transmitter: 35248	Target	Low: 79 mg/dL	High: 140 mg/dL
Sensor: 262344	Alert	Low: 70 mg/dL	High: 200 mg/dL

# Profile

Located at the top right of the Dashboard, this feature allows you to change your name or password, edit your user profile, or sign out of the Eversense DMS software.

*If you want to change your login password, you can easily re-set a new password.*

## 1. Click your username

A drop-down will appear displaying your profile picture, your most recent log in, and options to view/edit your profile or sign out.

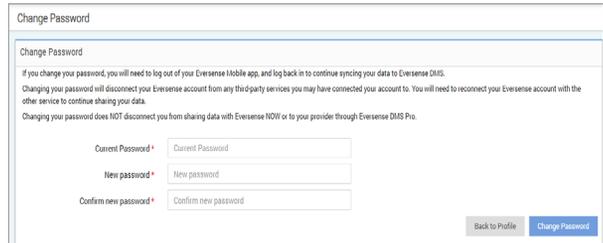
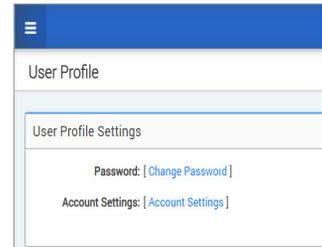
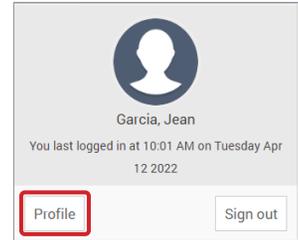
## 2. Click “Profile” to access User Profile Settings

## 3. Click “Change Password” to display and change your current password

## 4. Enter your Current Password

## 5. Enter and confirm your new password

## 6. Click “Change Password” to save your changes

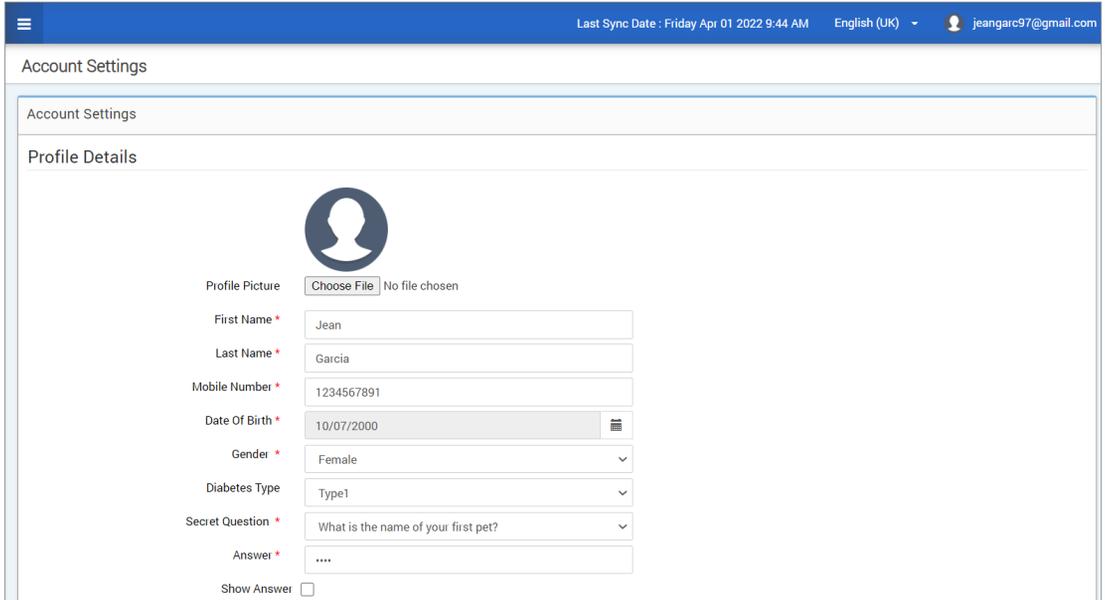


## To adjust your personal account information:

### 1. Click “Account Settings”

### 2. Enter the information you will be changing

You can change your profile picture by pressing the **Choose File** button, and choosing a picture from your computer’s files. The profile picture will be changed for all compatible Eversense products.



The screenshot shows the 'Account Settings' page for a user named Jean Garcia. The page is titled 'Account Settings' and 'Profile Details'. It features a profile picture placeholder with a 'Choose File' button and the text 'No file chosen'. Below this are several form fields: 'First Name' (Jean), 'Last Name' (Garcia), 'Mobile Number' (1234567891), 'Date Of Birth' (10/07/2000), 'Gender' (Female), 'Diabetes Type' (Type1), and 'Secret Question' (What is the name of your first pet?). There is also an 'Answer' field with a placeholder '....' and a 'Show Answer' checkbox.

Account Settings

Account Settings

Profile Details

Profile Picture  No file chosen

First Name \*

Last Name \*

Mobile Number \*

Date Of Birth \*

Gender \*

Diabetes Type

Secret Question \*

Answer \*

Show Answer

### 3. Click “Save” to save your changes

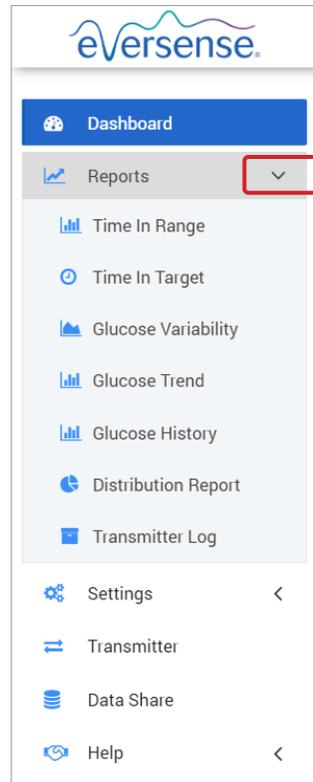
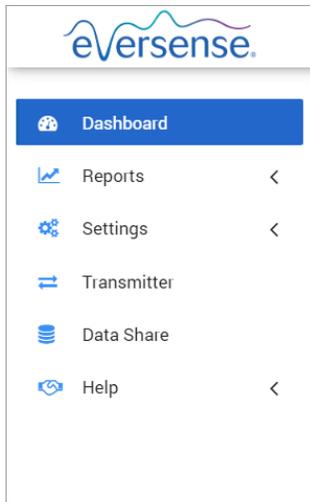
The User Profile Settings page will appear again. To return to the Dashboard, click “**Dashboard**” at the top left on the navigation panel.

## Navigation Menu

At the top left-hand side of the AGP Dashboard is the navigation menu. You can open and close the navigation menu by clicking . Click any button on the menu to navigate to that selection.

**Note:** You can also select your preferred language by clicking the language.

You can click on the  icon to expand the selection in the navigation menu.



Menu Selections	Features
<b>Dashboard</b>	Return to the Dashboard
<b>Reports</b>	Display, print, and share reports <ul style="list-style-type: none"><li>• Time In Target</li><li>• Time In Range</li><li>• Glucose Variability</li><li>• Glucose Trend</li><li>• Glucose History</li><li>• Distribution Report</li><li>• Transmitter Log</li></ul>
<b>Settings</b>	Eversense DMS Settings <ul style="list-style-type: none"><li>• Glucose</li><li>• Report Summary</li></ul>
<b>Transmitter</b>	Download Client Application
<b>Data Share</b>	Link DMS account to DMS Pro
<b>Help</b>	<ul style="list-style-type: none"><li>• About</li><li>• Contact</li><li>• Deactivate Account</li><li>• Release Notes</li></ul>

## Setting Date Range

At the top of the Dashboard, you will find your options for predefined date ranges, as well as the option to set your own custom date range. This will impact which data is used for analyses and how they are displayed throughout the AGP Dashboard and all of the Reports.

### To adjust your date range settings:

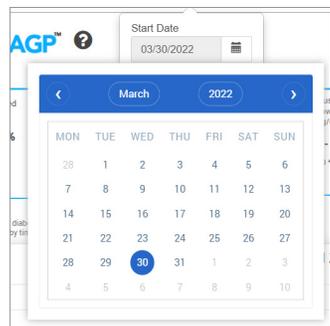
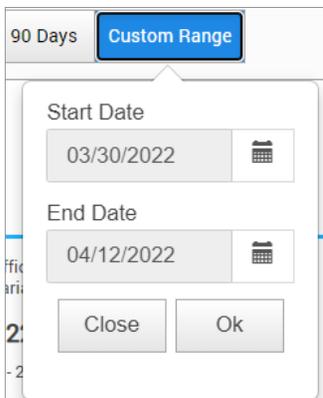
1. If you would like to view a set of data that is not within one of the predefined date ranges, click the button labelled “Custom Range” to display a drop-down calendar



*This will display a pop-up that allows you to select your Custom Date Range.*

**Note:** Data accessible through DMS goes as far back as one year.

2. Select the desired report *Start Date*
3. Select the desired report *End Date*
4. Click “Ok” when complete



## Eversense DMS Dashboard with AGP

The Eversense DMS Dashboard is the default page that you will see each time you log into DMS. This page contains your Eversense Wear Time, Captur AGP reports, and your System Information.

### Eversense Wear Time

Eversense Wear Time is the percentage of time the smart transmitter was worn, over the date range you selected. 100% is 23.5 hours of daily smart transmitter wear time. The percentage does not include times in which the glucose is not displayed. For example: the beginning of Initialisation Phase or when an alert is activated that prevents glucose from being displayed.

⊙ Eversense Wear Time
21.3 %

**System Information:** Located at the top of the AGP Dashboard is the System Information section.

*This section shows your:*

- Transmitter Serial Number
- Sensor Serial Number
- Glucose settings: Glucose settings can be changed in the DMS as well as through your Eversense mobile app (see *Settings* for more information).

System Information	Glucose Settings		
Transmitter: 35248	Target	Low: 79 mg/dL	High: 140 mg/dL
Sensor: 262344	Alert	Low: 70 mg/dL	High: 200 mg/dL

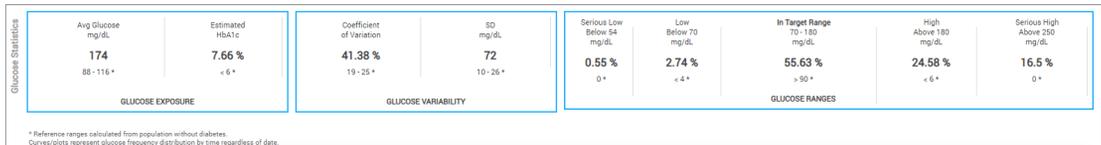
# Captur AGP in Eversense DMS

The Eversense DMS Dashboard's primary report is the Captur AGP (Ambulatory Glucose Profile) report. The AGP report displays glucose data within 3 sections of their report.



## Glucose Statistics: Metrics about your glucose data

- Avg. Glucose (mean): All glucose values added together, divided by number of readings
- Estimated HbA1c: Calculated from the AGP glucose values; may differ from a lab A1c due to different time periods
- Glucose Ranges: Ideally, glucose values are in target range
  - Low/Very low: Goal – no very low or low values; reducing lows make you feel better
  - High/Very High: Goal – no very high or high values; reducing highs will make your A1c lower over time
- SD (Standard Deviation): How much variation is in your data set; ideally a low number
- CV (Coefficient of Variation): How far values are from the average; ideally a low number

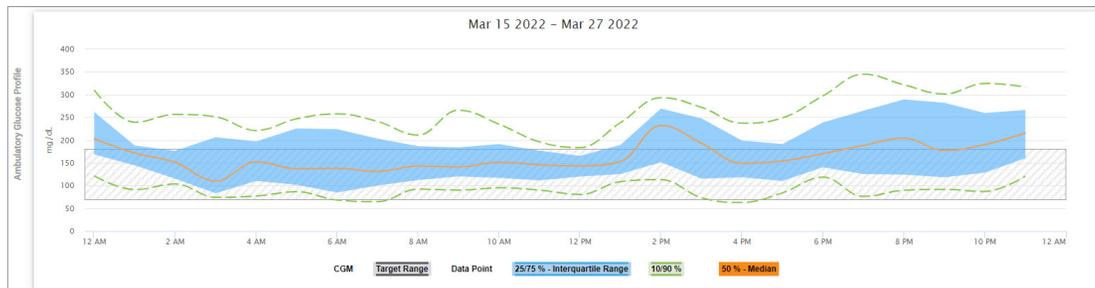


**Glucose Profile:** Daily glucose profiles are combined to make a one day (24-hour) picture. Ideally, lines stay within the grey shaded area (target range). Lines may not go all the way across, since you may not test every hour of the day.

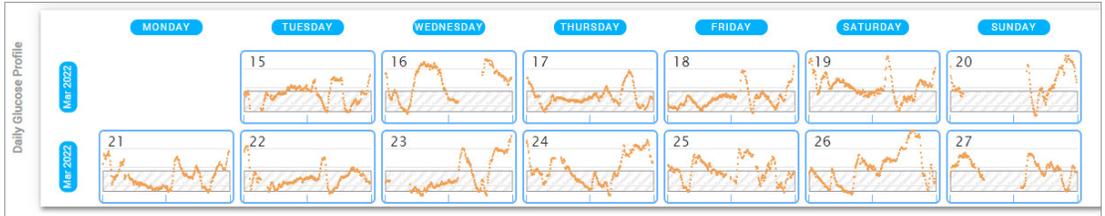
**Orange:** Median (middle) line where half of the glucose values are above and half are below; ideally, the orange line is mostly flat and inside the grey shaded area

**Blue:** Area between blue lines shows 50% of the glucose values; ideally, space between is narrow

**Green:** 10% of values are above (90% top line) and 10% are below (10% bottom line); ideally, the closer the green lines are to the grey shaded area, the better



**Daily Glucose Profiles:** Each box is a single day's glucose pattern. It will only display if your date range is set at 14 days or less.



# 3. Reports

---

*A key feature of the Eversense DMS Application is the ability to generate, print, and share detailed reports about your glucose history. Reports provide various ways to organise and visualise your glucose readings from moment to moment, day to day, or over the course of several weeks or months.*

**Note:** If you select a report and no data is displayed, check that glucose data has been previously uploaded for the selected date range. If data is still not displayed, contact customer support.

## Filter, Print, or Email what is displayed in the reports

On the top right of report pages are options for changing report preferences, printing the report, and emailing the report.

Last 7 Days Last 14 Days Last 30 Days Last 60 Days Last 90 Days Custom Range





Click			
<b>To</b>	<b>Change Report Filters</b>	<b>Email Report</b>	<b>Save Report as PDF</b>
<b>How</b>	<p>Make selections for choosing which event types, days of the week, and other options will appear in reports, when applicable. This filter is not available for the AGP, Time in Range by Time of Day, or Time in Target reports.</p> <div data-bbox="225 733 605 996" style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>Report Preferences <span style="float: right;">x</span></p> <p><span style="background-color: #0070c0; color: white; padding: 2px 5px;">Event Types</span> <span style="padding: 2px 5px;">Days of the Week</span></p> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Sensor Glucose</li> <li><input type="checkbox"/> Blood Glucose</li> <li><input type="checkbox"/> Insulin</li> <li><input type="checkbox"/> Meal</li> <li><input type="checkbox"/> Exercise</li> <li><input type="checkbox"/> Health</li> </ul> <p style="text-align: right;"><span style="border: 1px solid #ccc; padding: 2px 5px;">Cancel</span> <span style="background-color: #0070c0; color: white; padding: 2px 5px;">Save</span></p> </div>	<p>Follow pop-up window prompts for emailing a printer-friendly report to a designated recipient.</p> <div data-bbox="631 632 972 879" style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>Send Report to Email <span style="float: right;">x</span></p> <p>To: <input type="text"/></p> <p>Subject: <input type="text"/></p> <p>Glucose Variability for Jean Garcia from 01/13/2022 to 04/12/2022</p> <p><b>Attached: GlucoseVariability.pdf</b></p> <p>Message: <input type="text"/></p> <p>Glucose Variability for Jean Garcia from 01/13/2022 to 04/12/2022</p> <p style="text-align: right;"><span style="background-color: #0070c0; color: white; padding: 2px 5px;">Send</span></p> </div>	<p>Click the icon to convert your report into a PDF that allows you to print the report at home.</p>

## Time in Target

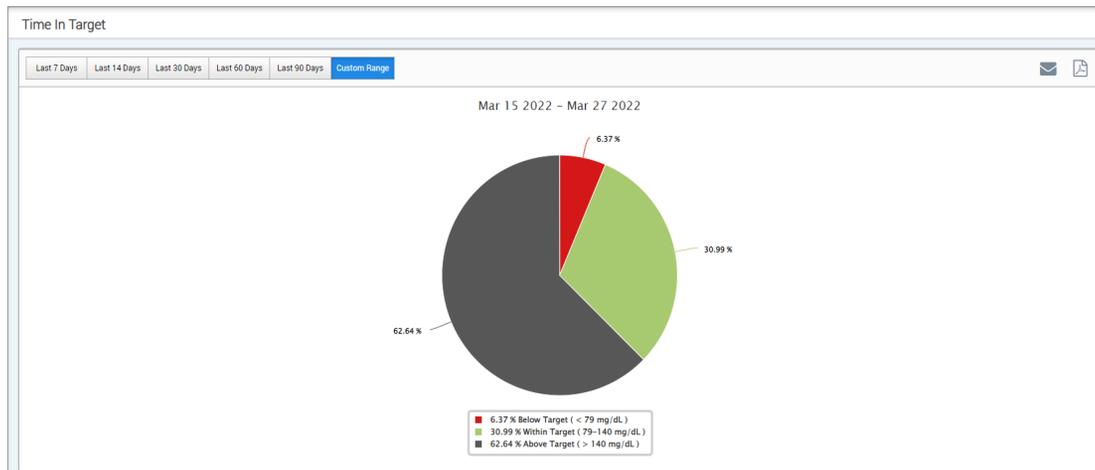
The Time in Target report shows a pie chart that analyses the percentage of time your glucose is below, within, or above the target range you set in your Glucose Settings.

### Viewing the report:

The green wedge represents the percentage of time you spent within your target range.

The grey wedge represents the percentage of time you spent above your target range.

The red wedge represents the percentage of time you spent below your target range.



## Time in Range

3

### Time in Range by Time of Day

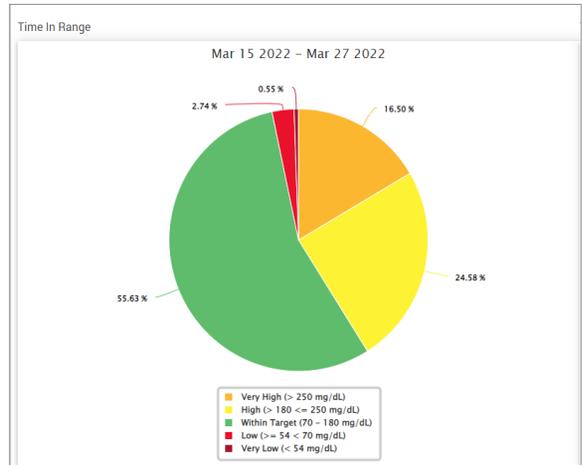
The Time in Range by Time of Day report shows a set of bar charts that analyse the percentage of time your glucose is within preset glucose ranges.

- Very Low: < 54 mg/dL
- Low: 54-70 mg/dL
- Within Range: 70-180 mg/dL
- High: 180-250 mg/dL
- Very High: > 250 mg/dL

*There are two sections of this report:*

### Time in Range

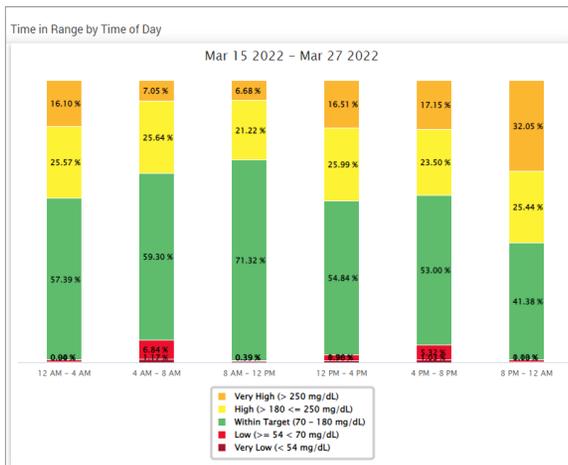
This displays your overall percentage of time spent in the preset glucose ranges, based on the date range you have selected.



## Time in Range by Time of Day

This section of the report breaks out the overall Time in Range chart into various segmented times of day. You can view your data in segments of 4 hours, 6 hours, or 8 hours. This is adjusted by selecting an option in the top right of the report.

Each segment shows a percentage of time your glucose was within those same segments of Very Low, Low, Within Range, High, and Very High.



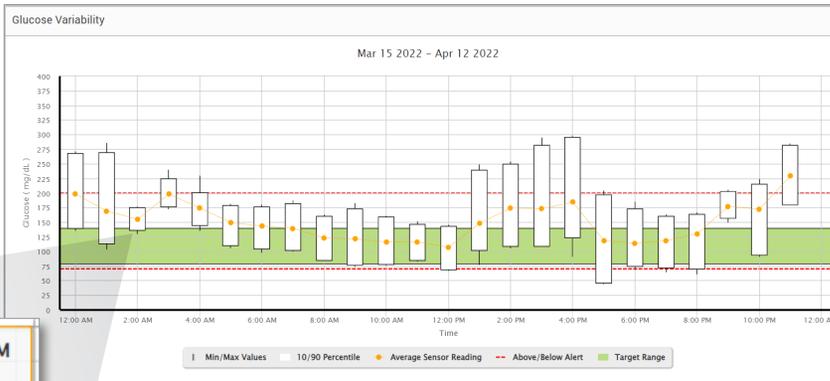
## Glucose Variability Report

*The Glucose Variability Report displays information in two ways:*

### The Trend Graph:

- Displays summary glucose readings over a 24-hour period.
- Includes multiple days of data overlaid on the same graph.
- Shows the maximum, minimum, and average glucose reading for every hour.
- Provides a visual snapshot of variations in your daily glucose levels.

**Note:** Place your cursor above a particular average sensor reading to view details about readings during the hour.



**From 12:00 PM to 01:00 PM**  
 Average: 107 mg/dL  
 Min: 67 mg/dL  
 Max: 145 mg/dL  
 10th Percentile: 68 mg/dL  
 90th Percentile: 144 mg/dL

**The Table:**

- Organises glucose data by 4-hour time period.
- Provides a detailed statistical analysis for each period.
- Includes the percentage of readings that are within, above, and below the glucose target range.
- Provides a breakdown of insulin usage and carbs entered for those same time periods.

**Note:** If you are having trouble displaying the report, try limiting your date range. Unusually large amounts of data may not allow the report to function.

GLUCOSE	00:00-04:00	04:00-08:00	08:00-12:00	12:00-16:00	16:00-20:00	20:00-00:00	TOTAL
% Below Low Alert	-	-	-	3%	12%	2%	3%
% Above High Alert	31%	2%	-	19%	9%	23%	14%
Number of Values Below Low Alert	-	-	-	3	12	2	17
Number of Values Above High Alert	29	2	-	18	9	19	77
% Within Target	70%	40%	51%	45%	30%	13%	33%
% Below Target	-	-	8%	9%	20%	6%	7%
% Above Target	80%	60%	41%	45%	50%	81%	59%
Average Glucose	180 mg/dL	150 mg/dL	119 mg/dL	150 mg/dL	132 mg/dL	169 mg/dL	150 mg/dL
Lowest Glucose	103 mg/dL	97 mg/dL	73 mg/dL	67 mg/dL	44 mg/dL	61 mg/dL	44 mg/dL
Highest Glucose	285 mg/dL	229 mg/dL	182 mg/dL	294 mg/dL	298 mg/dL	284 mg/dL	258 mg/dL
Standard Deviation	46.2 mg/dL	31.2 mg/dL	33.1 mg/dL	55.3 mg/dL	59.5 mg/dL	46 mg/dL	50.9 mg/dL
Number of Values in the 10-90 Percentile	79	74	80	75	78	68	446
Total Number of Glucose Values	95	91	95	93	96	84	554
Number of Days with at least One Value	2	2	2	2	2	2	2
Average Number of values per Day	48	45	48	46	48	42	277

**Running the report**

**1. Select Reports > Glucose Variability**

The displayed date range will be the last week of data entered or uploaded.

**2. Select the date range**

**Note:** To change the date range for the report, follow the previous *Setting Date Range instructions* in the *Dashboard* section of this user guide.

## Glucose Trend Report

### The Glucose Trend Report:

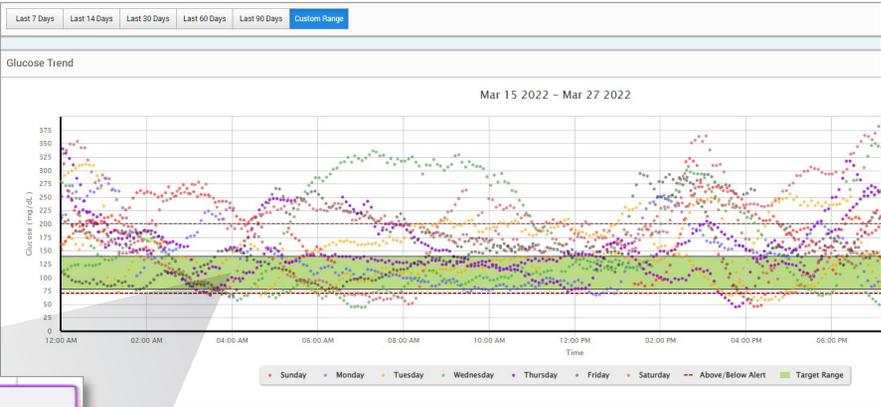
- Displays individual glucose readings over a 24-hour period.
- Displays multiple days of data overlaid on the same graph.
- Provides an easy way to identify variability among the days of the week.

### Running the report

1. Select **Reports > Glucose Trend**
2. Select the date range

# Viewing the report

Data points in the report are colour-coded with each day of the week displayed in a different colour. You can use the report filter to choose the day/s you want to display on the graph.



**Sensor Glucose**  
103 mg/dL  
3/24/2022 10:50:32 AM  
Thursday

**Note:** Place your cursor above a particular sensor glucose reading to view details about that reading.

## Glucose History Report

The Glucose History Report displays historical CGM and manually entered data in the form of a trend graph. The Glucose History Report provides an efficient way to track sensor glucose readings and calibrations.

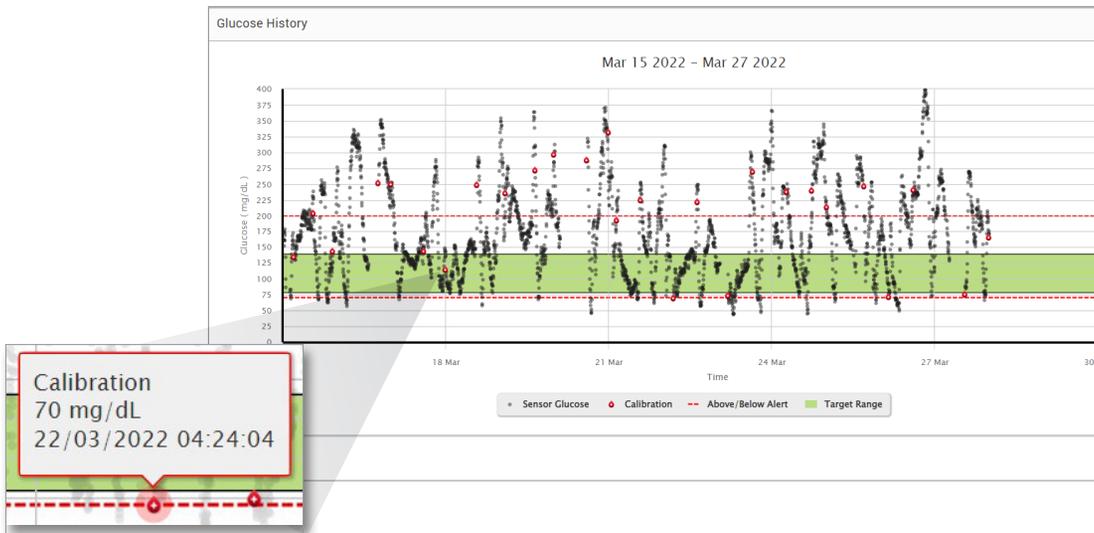
3

### Running the report

1. Select **Reports > Glucose History Report**
2. Select the date range

## Viewing the report

Each data point is a sensor glucose reading. The events that were logged in the mobile app are displayed in the report at the time they were logged. If you select a date range of more than 30 days, events such as meals, insulin, etc. are not displayed.



**Note:** Place your cursor above a particular sensor glucose reading to view details about that reading. You may also place your cursor above an event icon to view details about that event.

## Glucose Distribution Report

### The Glucose Distribution Report:

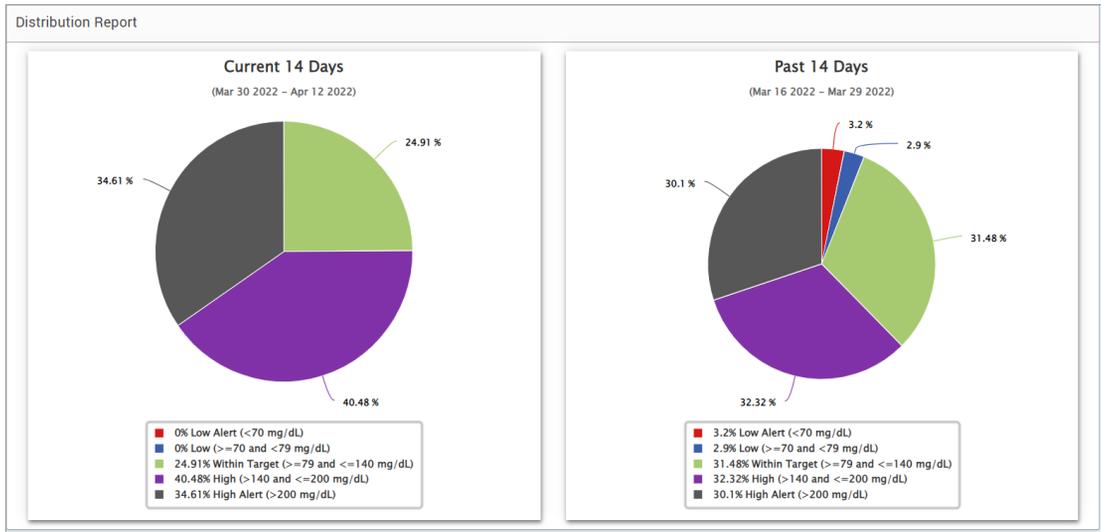
- Organises your glucose data according to your glucose targets and alert ranges and displays the data in pie chart format.
- Displays separate pie charts for the current and previous periods.
- Target ranges are set under Glucose Settings.
- Provides a visual check for the number of readings within target during the predefined range selected and a change over time.

### Running the report

1. Select **Reports > Glucose Distribution Report**
2. Select the date range

## Viewing the report

The Glucose Distribution Report will display two pie charts based on the predefined date range you select. It will show the current and previous set of data for the date range selected. This data allows you to see a comparison of current to past changes in your management.



## Transmitter Log Report

The Transmitter Log Report provides a comprehensive data review over the selected date range.

### The Transmitter Log Report displays three separate tables:

- **Blood Glucose:** This displays a list view of all manually entered blood glucose and related events in chronological order.
- **Event Entries:** This displays patient events entered through the Eversense Mobile App.
- **Sensor Glucose:** This displays glucose values picked up by the sensor.

### Running the report

1. Select **Reports > Transmitter Log**

2. Select the date range

### Viewing the report

Events are displayed with information regarding Date, Time, and:

- **Blood Glucose:** Glucose Value, Unit, Calibration
- **Event Entries:** Event Type, Event Sub Type, Value
- **Sensor Glucose:** Glucose Value, Unit, Sensor ID

Events can be sorted in ascending or descending order by clicking the column header. The number of records is indicated at the bottom of each log.

Blood Glucose

Search

Manual Used Not Used Export Data

DATE	TIME	BLOOD GLUCOSE	UNIT	CALIBRATION
01-April-2022	23:44	252	mg/dL	Used
01-April-2022	13:25	223	mg/dL	Used
01-April-2022	02:24	344	mg/dL	Used
01-April-2022	01:03	402	mg/dL	Not Used
31-March-2022	10:22	103	mg/dL	Used
30-March-2022	23:31	187	mg/dL	Used
30-March-2022	14:17	135	mg/dL	Used
30-March-2022	00:58	153	mg/dL	Manual

8 total « « 1 » »

A symbol under the “**Calibration**” column of the Blood Glucose table will indicate whether a glucose value was  Used for calibration,  Not Used, or  Manual.

-  **Used:** A blood glucose value that you entered as a calibration and is accepted by the system.
-  **Not used:** A calibration that you enter that is over 400 mg/dL or below 40 mg/dL.
-  **Manual:** A blood glucose event not entered as a calibration.

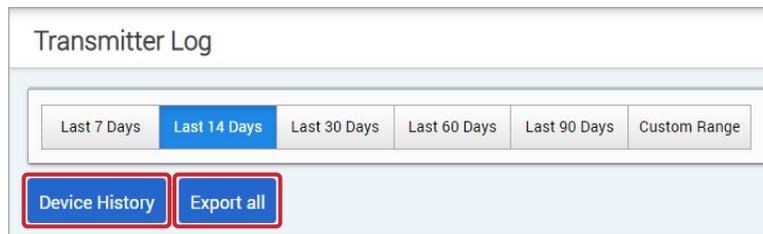
Selecting “**Device History**” will show when the sensor was inserted, as well as the calibration start date.

## Exporting Data

3

From the Transmitter Log Report page, you can also export data in a .xlsx format.

1. Select **Reports > Transmitter Log**
2. Select “**Export all**” at the top of the page to export all of the Transmitter Log data as an .xlsx (Excel Spreadsheet)



# 4. Settings

## Glucose

Glucose settings allow you to customise your glucose target and alert levels. This setting impacts how glucose and other event data are organised and displayed in reports. When you wirelessly sync your data via the Share My Data feature on the mobile app, the glucose settings you have saved on the app will also be synced to your DMS account.

### Note:

- Glucose settings DO NOT get synced when data is uploaded from the smart transmitter via the USB Cable with the Eversense Client Application.
- Changing the settings in the DMS will NOT change the settings you have entered on the Eversense mobile app. You can only change the settings for your Eversense CGM System directly on the Eversense CGM mobile app.

### Glucose Settings

Unit Of Measure  mg/dL  mmol/L

Target Range (must be between Alert Settings)	Alert Range (must be between 60 and 350 )
High Target * <input type="text" value="140"/>	High Alert* <input type="text" value="200"/>
Low Target* <input type="text" value="79"/>	Low Alert * <input type="text" value="70"/>

## To change the settings in your Eversense DMS account, follow the steps below:

### 1. Select **Settings > Glucose**

### 2. Click the **mg/dL** or **mmol/L** button below the Units Of Measure to select the desired unit of measure for displaying glucose data

If you change the unit of measure, the glucose range and alert range values will change accordingly.

### 3. Click the **-/+** buttons to the right of the **High Target** and **Low Target** to display and adjust the high and low limits of your glucose Target Range

### 4. Repeat for the glucose Alert Range

### 5. When you have finished making changes, click **“Save”** to save your changes

**Note:** Eversense DMS settings do not affect the Eversense CGM System settings and only impact how the data is organised and displayed on the Eversense DMS display.

## Report Summary

Report Summary settings allow you to set up a regularly scheduled automated report to be emailed to you. You can select how often you will receive the reports, and which reports you want to receive.

### Note:

- You will receive the reports as PDFs attached to the email.
- The email will be sent to the email address used to create your Eversense account.

Summary Report Settings

Schedule Details

Yes, I would like to receive reports

Report Occurrence  Once a Week  Every Other Week  Once a Month

Preferred Language

Select report to print :

- AGP Report
- Time In Range
- Time In Target
- Distribution Report
- Glucose Trend
- Glucose Variability
- Glucose History

Time in Range by Time of Day  4 hours  6 hours  8 hours

Reset Save

To change the settings in your Eversense DMS account, follow the steps below:

### 1. Select Settings > Report Summary

### 2. Click the box next to “Yes, I would like to receive reports” so that a check mark is displayed

### 3. Choose how often you want to receive the report to your email

- **Once a week:** You will receive the report every Sunday. The reports will display the data that your Eversense CGM System calculated during the previous week.
- **Every Other Week:** You will receive the report every other Sunday. The reports will display the data that your Eversense CGM System calculated during the previous 2 weeks.
- **Once a Month:** You will receive the report every first day of the month. The reports will display the data that your Eversense CGM System calculated during the previous month.

4. Select which language you would like the reports to be displayed in

5. Select which reports you would like to receive

**Note:**

- The reports will be sent as a PDF attachment in the email you will receive.
- If you select the Time in Range report, you will also need to select the Time of Day setting as well. For more information on the Time in Range by Time of Day report, see *Reports*.

6. Click **“Save”**

Once this setting is saved, you will receive your first email on the first day of the next cycle. If you select Once a Week or Every Other Week, you will receive your first report on the next upcoming Sunday. If you select Once a Month, you will receive your first report on the first day of the following month.

**To stop receiving the Report Summary emails:**

1. Select **Settings > Report Summary**

2. Click the box next to **“Yes, I would like to receive reports”** so that there is no check mark displayed in the box

3. Click **“Save”** at the bottom of the page

**Note:** If you did not sync any data to your Eversense account from your Eversense CGM system for one whole report period, you will receive an email notification letting you know that you will not receive any more emails until data is synced to your account again.

# 5. Transmitter

---

## Upload Device Data

**Your CGM data can be uploaded to your DMS account wirelessly or by using the USB cable that came with your Eversense CGM System:**

1. If you have **Auto Sync** turned on in the Eversense mobile app, your CGM data will be automatically uploaded every 5 minutes to your DMS account.

**Tip:** A wireless internet connection from your mobile device is required to sync your data via the Eversense mobile app.

**Note:** You may manually upload data by going to Share My Data in the Eversense mobile app and tapping Start Sync to wirelessly upload your CGM data to your DMS account.

2. You can also upload smart transmitter data via the USB cable provided with the Eversense CGM System. In order to upload the smart transmitter data using the USB cable, you must first download and install the Eversense Client Application.

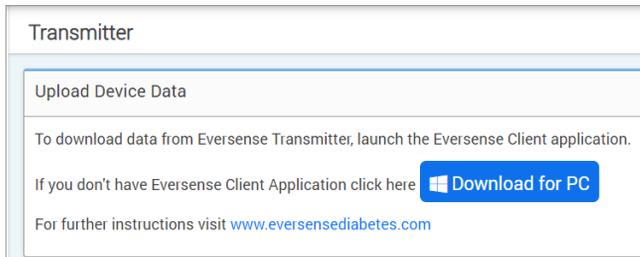
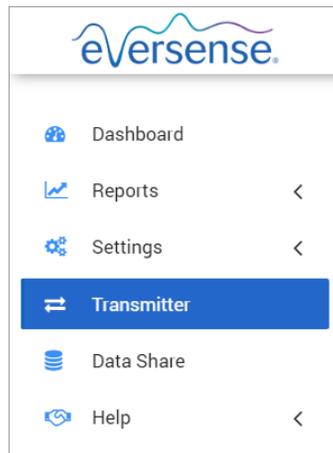
**Note:** During the upload process, your smart transmitter will not be collecting data from the sensor.

## To download and install the Eversense Client Application:

1. Select **Transmitter** from the navigation menu
2. Click **Download for PC** or **Download for Mac**

The appropriate button will display depending on the computer system you are using.

**Note:** Upon successful download, you may see a warning from your browser that says the installation software is not commonly downloaded and could be dangerous. Eversense DMS **does not** contain malware or computer viruses that might harm your computer.



## To download the Eversense Client Application for PC Users:

### 1. Run the installation software

You may also click “**Save**” to save the software on your desktop and install it at a later time. When you run the software, follow the prompts from the InstallShield Wizard.

#### For Chrome users:



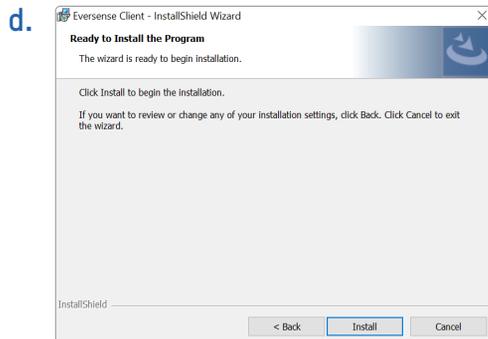
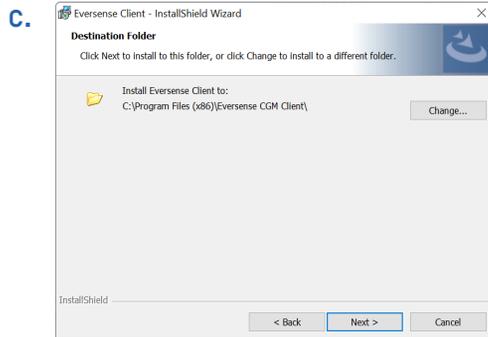
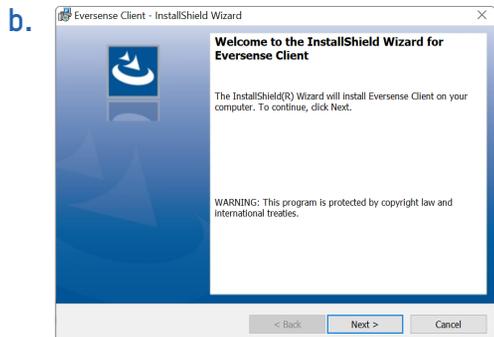
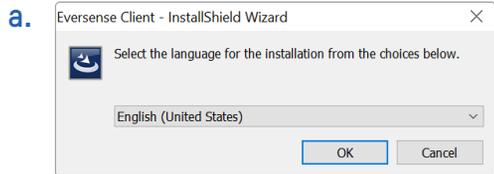
#### For Internet Explorer and other browser users:



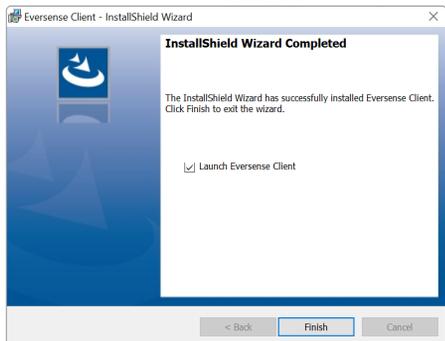
**Note:** The Eversense Client Application is downloaded directly from Eversense DMS. A pop-up may be displayed that asks if you want to install this application because it is not downloaded from the Microsoft store. Please click “**Run Anyway**” to continue the installation.

## 2. Click through the default options to install the software

5

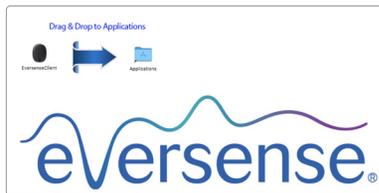


e.

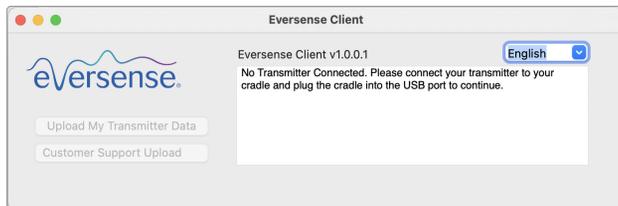


## To download the Eversense Client Application for Mac Users:

1. Run the installation software
2. Drag and drop the Eversense Client icon into the application folder on the screen



3. Open The Eversense Client Application in your Mac's Applications folder.



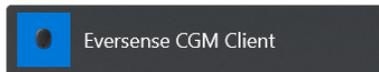
**IMPORTANT: THE EVERSENSE CLIENT APPLICATION IS DOWNLOADED DIRECTLY FROM EVERSENSE DMS. WHEN YOU GO TO OPEN THE APPLICATION, YOU MAY GET A POP-UP THAT APPLE CANNOT OPEN THIS APPLICATION. THE EVERSENSE CLIENT APPLICATION DOES NOT CONTAIN ANY MALWARE.**

To open the application, you will need to:

1. Go to **System Preferences > Security and Privacy**
2. Click on **“Open Anyway”** next to **“Eversense Client was blocked from use because it is not from an identified developer”**
3. Click **“Open”** on the next pop-up

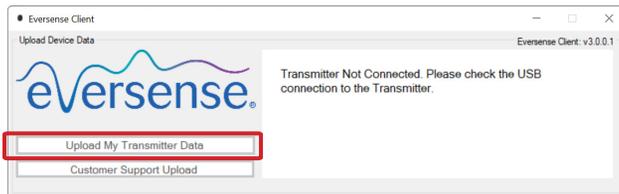
## To upload smart transmitter data to your DMS account:

1. Launch the Eversense Client Application by opening the **Start menu > All Programs > open Eversense folder > open Eversense Client folder > Click the icon**

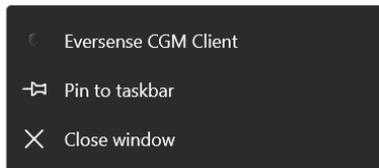


2. Click on **“Upload My Transmitter Data”** then enter the email you used to create your account and password

Connect your smart transmitter to your computer using the USB cable.



**Tip:** For PC users to quickly launch the program using Windows operating systems, right click on the **Eversense Client icon** and pin it to the **Taskbar** or **Start** Menu.



### 3. When prompted, click “Upload” to start uploading your smart transmitter data to your account

5

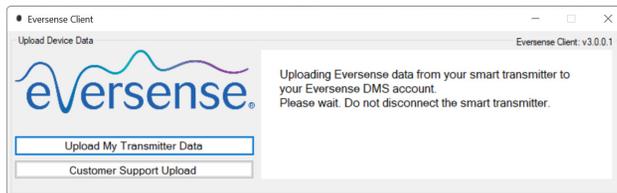
Upload My Transmitter Data

To upload your transmitter data to your Eversense DMS account, please enter your email and password. After successfully uploading your data, please visit <https://ouspilot.eversensedms.com> to log in and view your data.

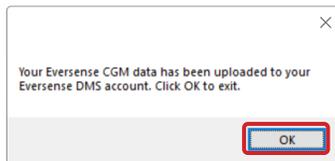
Email

Password

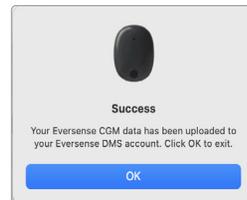
**Upload**



### 4. Click “OK” to continue



(PC)



(Mac)

**Note:** When contacting Customer Support for technical assistance, you may be asked to upload the diagnostic log. This will be used to send a diagnostic log file from your smart transmitter to Customer Support. This function will only be used for advanced troubleshooting with the assistance of customer support.



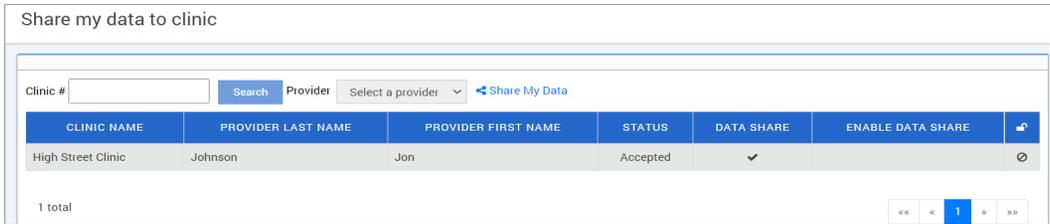
# 6. Data Share

## DMS Pro

You can connect your Eversense DMS account to your physician’s Eversense DMS Pro account to view and analyse your DMS reports.

### Inviting your clinic

To link your Eversense DMS account to your clinic’s Eversense DMS Pro account:



1. Type in your clinic’s Eversense DMS Pro clinic number and press the **ENTER** button on your keyboard.

**Note:** Contact your clinic if you do not know your clinic’s Eversense DMS Pro number.

2. Select your provider from the Provider drop-down list.

3. Click “Share My Data”

The Clinic Name, Provider Name, Status, and Data Share will be displayed. The status will display **Pending** until your clinic accepts your invitation.

Once your clinic accepts your invitation, **Pending** will change to **Accepted**, and the will change to in the Data Share column.

Your provider will now be able to view your data from their Eversense DMS Pro account.

## Invitation from your clinic

Your clinic may invite you to share your data with their Eversense DMS Pro account.

You will receive an email from [DMS.Feedback@senseonics.com](mailto:DMS.Feedback@senseonics.com).

Click the link in the email to share your reports.

Once you click the link, your account will be added to your clinic's Eversense DMS Pro account.

## 6 Removing your clinic

To remove access to your data from a clinic, click the  at the end of their row. You can remove access for a clinic that you have invited but has not accepted yet, or a clinic who already has access to view your data.

To allow them to view your data, you will need to click  to give them access to your data.

# 7. Help

---

## About

This page shows the most up-to-date versions of the Eversense DMS and Eversense Client Application.

## Contact Us

Customer Support contact information.

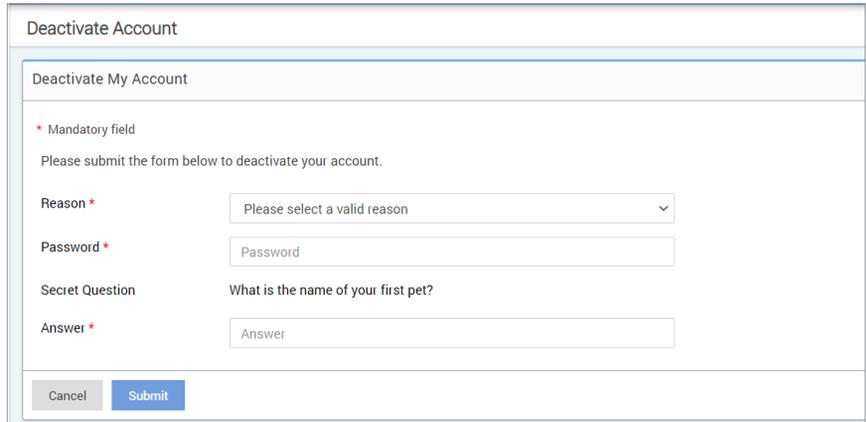
Contact
Contact Us
For Customer Support, please contact your local distributor. To see a list of Eversense distributors, please visit <a href="https://global.eversensediabete.com/distributors">https://global.eversensediabete.com/distributors</a>

7

**IMPORTANT: For questions about your Eversense CGM System, contact your local distributor. In the U.S. call 844-SENSE4U (844-736-7348).**

## Deactivate My Account

**IMPORTANT: Deactivating your Eversense DMS account will deactivate your account for ALL Eversense products.**



The screenshot shows a web form titled "Deactivate Account". Inside the form, there is a sub-section titled "Deactivate My Account". Below this, a red asterisk indicates a mandatory field, followed by the instruction "Please submit the form below to deactivate your account." The form contains four input fields: "Reason" (a dropdown menu with the text "Please select a valid reason"), "Password" (a text input field), "Secret Question" (with the text "What is the name of your first pet?") and "Answer" (a text input field). At the bottom of the form, there are two buttons: a grey "Cancel" button and a blue "Submit" button.

7

## Release Notes

Provides an overview of recent updates to the Eversense DMS software.

**Note:** When there is an update to the Eversense DMS software, a banner across the top of the site will be displayed. Click on the banner to view the list of updates.







Basic UDI/DI:

- Eversense DMS: 081749102FG5200T7

Distributed by:

DYN Diagnostics Ltd.  
7 Ha'eshel St. P.O. Box 3063  
Caesarea Industrial Park 3079504, Israel  
Phone: 04-6175390  
Email: [patient.care@dyn.co.il](mailto:patient.care@dyn.co.il)  
Call 04-6175390 for Customer Support



**Senseonics, Inc.**

20451 Seneca Meadows Parkway  
Germantown, MD 20876-7005 USA  
[global.eversensedidiabetes.com](http://global.eversensedidiabetes.com)

Patents:

[www.senseonics.com/products/patents](http://www.senseonics.com/products/patents)



**Emergo Europe**

Prinsesseggracht 20  
2514 AP, The Hague  
The Netherlands



(241) LBL-4206-31-001\_Rev\_A