

eversense<sup>®</sup> XL

## User Guide

A guide for using the Eversense XL  
Continuous Glucose Monitoring System

Sensor

Smart Transmitter

Mobile App





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# Contents

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Glossary.....	5	Step 2. Set up the App – Account Creation, Pairing and Settings	25
I. Introduction.....	7	4. Inserting and Linking the Sensor.....	31
Help and Support	7	5. Using the Smart Transmitter.....	34
Eversense XL CGM System	8	Daily Use	35
Components	12	Secure the Smart Transmitter over Inserted Sensor	36
System Requirements	12	Turn the Smart Transmitter ON and OFF	39
End User License Agreement and Privacy Policy	12	Smart Transmitter Care and Maintenance	40
Jailbroken Devices	12	Battery Indicator	40
Broken Screen or Button	12	LED Status Indicators	41
Indications for Use	13	6. Calibrating the System.....	42
MRI Safety Information	13	Calibration Phases	44
Contraindications	14	How To Calibrate	46
What is Included in this Package	15	7. Using the App.....	51
How to Use this User Guide	15	Check Your Mobile Device Settings	51
2. Benefits and Risks.....	16	Eversense Account Management	52
Risks and Side Effects	17		
Warnings	17		
Cautions	19		
3. Getting Started.....	21		
Charge your Smart Transmitter	22		
Step 1. Download and Install the App	24		



Get To Know the “My Glucose” Screen	53	Insulin	101
Trend Arrows	56	Health	102
Trend Graph	57	Exercise	103
Menu Options	58		
Profile Picture	59		
<b>8. Customising your Settings...</b>	<b>60</b>	<b>II. Reports.....</b>	<b>104</b>
Setting Glucose Target Levels	62	Weekly Modal Summary	105
Setting Glucose Alert Levels	64	Glucose Pie Chart	106
Setting Predictive Alerts	66	Glucose Statistics	106
Setting Rate of Change Alerts	68	<b>12. Share My Data.....</b>	<b>107</b>
Setting Daily Calibration Times	70	Eversense Data Management Software	
Setting System Information	71	(DMS) Program	107
Setting Mealtimes Schedule	72	Sync	108
Setting Sounds	73	My Circle	109
Setting Temporary Profile	75	<b>13. Product and General</b>	
Logging out	78	<b>Information on the App.....</b>	<b>110</b>
<b>9. Alert Descriptions.....</b>	<b>79</b>	<b>14. Viewing Eversense XL Data</b>	
Alerts and Notifications	79	<b>on the Apple Watch.....</b>	<b>112</b>
Alert History	80	Glance View	113
Alert Descriptions and Actions	81	<b>15. My Circle.....</b>	<b>115</b>
<b>10. Event Log.....</b>	<b>98</b>	Remote Monitoring with Eversense XL	
Glucose	99	CGM System and Eversense NOW App	115
Meals	100		

<b>16. About the Sensor.....</b>	<b>121</b>	Calibration Performance	145
Insertion Steps	122	PRECISE II/PRECISION studies	146
Removal Steps	123	Feasibility studies	146
<b>17. Travel.....</b>	<b>124</b>	Smart Transmitter Wear	147
<b>18. Troubleshooting.....</b>	<b>125</b>	Safety	147
Smart Transmitter	125	<b>20. Technical Specifications....</b>	<b>148</b>
Smart Transmitter Battery and		Sensor	148
Charging	127	Smart Transmitter	149
Connection with Smart Transmitter	128	Power Supply and Charger	150
Calibration	132	USB Cable* for Charging and	
Alerts and Notifications	134	Downloading	150
Glucose Readings	136	Electrical and Safety Standards	151
Trend Arrows	137	Symbols on the Eversense XL	
App	137	Mobile App	154
Sensor	139	Symbols on Packaging and Devices	156
Events	141	Eversense XL Smart Transmitter	
Sync	141	Limited Warranty	158
Shortcuts	141	<b>Legal Notices.....</b>	<b>161</b>
<b>19. Device Performance.....</b>	<b>142</b>	Apple Legal Notice	161
Clinical study performance and		Google Legal Notice	161
overview	142	About Bluetooth®	161
PRECISE study	142	Bluetooth® Trademark	161
Clarke Error Grid Analysis	143	FCC Information	162
		<b>Index.....</b>	<b>163</b>

# Glossary

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**Alert** An alert warns you that a situation needs your attention and that you should respond/take appropriate action.

**Blood Glucose Meter** A commercially available device used to measure glucose using a blood sample from a fingerstick.

**Bluetooth®** A brand name for a wireless networking technology that uses short wave radio frequencies (RF) to connect mobile devices and other wireless electronic devices.

**Calibration** Blood glucose reading from a fingerstick sample entered in the Eversense XL App to check the accuracy of the system. With the Eversense XL System, there are two phases: Initialisation Phase during which 4 fingerstick tests are required, and the Daily Calibration Phase, during which 1 fingerstick test is required twice daily.

**CGM** Continuous Glucose Monitoring. Continuously monitoring your glucose levels from interstitial fluid every few minutes.

**Contraindication** A condition or circumstance in which a person should not use the device.

**CT** Computed Tomography

## **Do Not Disturb Mode (DND in the Eversense XL App)**

When enabled, the mobile app will stop displaying non-critical alerts and the smart transmitter will stop providing vibratory notifications for non-critical alerts. Many mobile devices have a separate Do Not Disturb mode. Consult the manufacturer's instructions for more information.

**Electromagnetic Interference (EMI)** A strong field of energy generated by electrical or magnetic devices.

**EULA** End User License Agreement

**Eversense XL App** Software program that is installed on a mobile device and is used to display CGM glucose data sent from the smart transmitter.

**Eversense DMS** A web-based application compatible with the Eversense XL App where your glucose data is stored and can be viewed.

**Eversense NOW** A remote monitoring mobile application that allows you to share your glucose data with other people.

**FAQ** Frequently Asked Questions

**“HI” Reading** Indicates a sensor glucose reading is > 400 mg/dL.

**Hyperglycaemia** An episode of high blood glucose.

**Hypoglycaemia** An episode of low blood glucose.

**Interstitial Fluid (ISF)** The fluid between cells in the body. The Eversense XL CGM measures glucose from an interstitial fluid sample, versus glucose in a blood sample obtained from a fingerstick.

**Jailbroken Device** A device (iPhone or iPod) that has been modified to remove the controls and limits set by the original manufacturer.

**LED** Light Emitting Diode

**Linked Sensor** A sensor that is connected to a smart transmitter.

**“LO” Reading** Indicates sensor glucose reading is < 40 mg/dL.

**Mobile Device** A handheld device built on a mobile operating system that runs the Eversense XL App and communicates with the smart transmitter.

**mg/dL** Milligrams per deciliter, a unit of measure that shows the concentration of a substance in a specific amount of fluid. In some countries, including the United States, glucose test results are reported as mg/dL, indicating how much glucose is in the blood when using a blood glucose meter, or how much glucose is in the interstitial fluid when using some CGM systems, like the Eversense XL CGM System.

**mmol/L** Millimoles per liter, a unit of measure that shows the concentration of a substance in a specific amount of fluid. In many countries, glucose test results are reported as mmol/L, indicating how much glucose is in the blood when using a blood glucose meter, or how much glucose is in the interstitial fluid when using some CGM systems, like the Eversense XL CGM System.

**MRI** Magnetic Resonance Imaging

**Rate of change/trend arrows** Indicators of direction and speed of change of your glucose levels.

**Remote Monitoring** An optional feature that allows you to invite others to view your CGM data using Eversense NOW, a separate mobile app they download to a compatible mobile device.

**Sensor** A device inserted subcutaneously for continually measuring interstitial fluid glucose levels.

**Snooze Setting** Used to set how often an alert repeats.

**Subcutaneous** Located beneath the skin.

**Smart Transmitter** A reusable device worn externally over the inserted sensor that powers the sensor and sends glucose information to the mobile device for display in the Eversense XL App.

**Warm-Up Phase** The period the sensor requires to adjust after the sensor has been inserted and before calibrations.

# I. Introduction

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*This section reviews how to use this guide and describes your new Eversense XL CGM System, including its components and intended purpose.*

Congratulations on having the latest technology to assist you in managing your diabetes. Your Eversense XL CGM System with the extended life Eversense XL Sensor is intended to continually measure glucose levels for the operating life of the sensor. Glucose information collected by the system is automatically sent to your mobile device. You must contact your GP surgery to schedule the insertion and removal of your sensor.

## **Help and Support**

Please review this User Guide with your healthcare professional. For additional Eversense XL product questions and trouble shooting issues, please see the back cover to locate your local distributor.

## Eversense XL CGM System Components

The system includes 1) a small sensor inserted subcutaneously by a GP, 2) a removable smart transmitter worn over the sensor and 3) a mobile app to display the glucose readings.

### Eversense XL Sensor

The sensor is inserted under the skin (upper arm) and measures glucose in interstitial fluid. These glucose levels are then calculated by the smart transmitter and sent to the app. The Eversense XL Sensor lasts up to 180 days. The system will provide you with notifications through the mobile app so you can schedule a replacement.



Sensor

### Eversense XL Smart Transmitter

The removable smart transmitter is worn externally over the sensor and powers the sensor. It wirelessly sends glucose data (via Bluetooth) to the mobile device app. The smart transmitter also provides on-body vibe alerts based on the glucose settings you choose. It has a rechargeable battery and is reusable for up to one year.



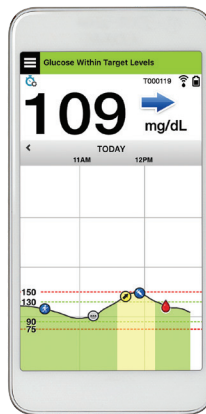
Smart Transmitter

## Eversense XL App

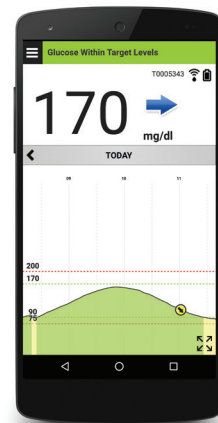
The Eversense XL App is a software application that runs on a mobile device (e.g., smartphone or tablet) and displays glucose data in a variety of ways. It also provides alerts based on the glucose settings you choose.

The Eversense XL App screens layout will vary based on your mobile device's model and/or operating system. Throughout this User Guide, we have included some examples of these differences.

**Make sure your mobile device is using the latest operating system.**



iOS



Android

**IMPORTANT:** In order to use the Eversense XL CGM System, you must have an understanding of downloading and using mobile apps on your handheld device. Data from the Eversense XL Smart Transmitter is sent wirelessly via Bluetooth. Carefully read the instructions in this User Guide for downloading and installing the Eversense mobile app, and for pairing your mobile device with the smart transmitter. If there is anything you do not understand in this User Guide, please contact your local distributor.

Disposable adhesive patches for daily use are also included as part of the system and will be provided to you by your GP after your sensor has been inserted. The patch has an acrylic adhesive side that attaches to the back of the smart transmitter, and a silicone adhesive side that attaches to the skin.

## ***Eversense XL System Overview***

A separate blood glucose monitoring system (not provided by Senseonics) is required for calibrating the CGM System, and to make treatment decisions. When used properly, these components work together to help ensure you get continuous glucose monitoring for the operating life of the sensor.

To ensure you receive continuous glucose readings and other information, follow these daily use tips:

- ✓ Wear your smart transmitter all the time except when charging.
- ✓ The smart transmitter is water-resistant to a depth of 1 metre (3.2 feet) for 30 minutes. Exposing the smart transmitter to conditions beyond this will result in damage and void your warranty.
- ✓ Make sure your smart transmitter has enough battery power at all times.
- ✓ Perform two blood glucose meter calibration tests each day when prompted.
- ✓ Pay attention to alerts and notifications you receive from your smart transmitter and mobile device.
- ✓ Replace the adhesive patch on your smart transmitter daily.
- ✓ You can remove the smart transmitter from the upper arm at any time, except during calibration. Remember that no data are collected when the smart transmitter is not communicating with the sensor. When you place the smart transmitter back on the sensor site, it will take 10 minutes for sensor communication to re-start and for glucose readings to appear in the app.
- ✓ When the smart transmitter and mobile device are not within range of each other, any data gathered by the smart transmitter is stored and sent to the app when the mobile device and smart transmitter are back within range.
- ✓ It is safe for you to wear your sensor and smart transmitter when you go through metal detectors at airports. While flying, the smart transmitter performs similar to any other Bluetooth device. Be sure to follow the specific safety guidelines mandated by the airline.



Some of the features of the Eversense XL CGM System:

- Wireless communication with the sensor, smart transmitter and app.
- Long-term sensor wear in the upper arm for the operating life of the sensor.
- Alerts when pre-set Low or High Glucose Alert levels (hypoglycaemia or hyperglycaemia) are reached.
- Predictive Alerts let you know **before** reaching pre-set Low or High Glucose Alert levels.
- Use of mobile device (e.g., smartphone) to display glucose readings.
- On-body vibrate alerts with the smart transmitter even when mobile device is not nearby.
- Provides readings within 40 - 400 mg/dL range every 5 minutes.
- Trend arrows that show whether your glucose values are rising or falling and how fast.
- Graphs and statistics that show your glucose results in easy-to-understand formats.
- Removable and rechargeable smart transmitter.
- Event entry capabilities (like meals, exercise and insulin).
- Stores glucose data in the app and on the smart transmitter.
- Provides remote monitoring capability to others using the Eversense NOW mobile app.

## System Requirements

- The Eversense XL CGM System.
- A compatible smartphone for Android or Apple iPhone® or iPod® or iPad® that has Bluetooth Smart (or Bluetooth Low Energy). The Eversense XL App also works with the Apple Watch®. Please go to <https://global.eversensedidiabetes.com/compatibility> to view a complete list of compatible devices and operating systems.
- For a list of compatible devices, please go to <https://global.eversensedidiabetes.com/compatibility>.
- The Eversense XL CGM App downloaded to your mobile device from the Apple App Store or on Google Play™.

## End User License Agreement and Privacy Policy

Use of the Eversense XL App is subject to the terms and conditions of the most current Eversense XL App End User License Agreement and Eversense XL App Privacy Policy. These documents are updated from time to time and are posted at <https://global.eversensedidiabetes.com/>.

## Jailbroken Devices

DO NOT use the Eversense XL apps on jailbroken iPhones or iPods. Jailbroken devices do not provide an acceptable level of security and accuracy for the user and are not approved for use by Senseonics.

## Broken Screen or Button

If the screen of your mobile device is broken, or the buttons do not work, then you may not be able to use your Eversense XL System and you may miss low or high glucose events.

## Indications for Use

The Eversense XL CGM System is indicated for continually measuring interstitial fluid glucose levels in adults (18 years and older) with diabetes for the operating life of the sensor.

The system is intended to:

- Aid in the management of diabetes.
- Provide real-time glucose readings.
- Provide glucose trend information.
- Provide alerts for the detection and prediction of episodes of low blood glucose (hypoglycaemia) and high blood glucose (hyperglycaemia).

Historical data from the system can be interpreted to aid in providing therapy adjustments. These adjustments should be based on patterns and trends seen over time.

The system is indicated for use as an adjunctive device to complement, not replace, information obtained from standard home blood glucose monitoring devices.

## MRI Safety Information

A patient with this device can be safely scanned in a horizontal, closed bore MR scanner meeting the following conditions:

- Static magnetic field of 1.5 T or 3.0 T
- Maximum spatial field gradient of 1,900 gauss/cm ( $\leq 19$  T/m)
- Maximum MR system reported, whole body averaged specific absorption rate (SAR) of 4 W/kg (First Level Controlled Operating Mode) for 15 minutes of continuous scanning, or SAR of 2 W/kg for 30 minutes of continuous scanning

Under the scan conditions defined above, non-clinical testing results indicate the Eversense Sensor is expected to produce a maximum temperature rise of less than 5.4°C.

In non-clinical testing, the image artifact caused by the device extends approximately 2.83 inches (72 mm) from the Eversense Sensor when imaged with a gradient echo pulse sequence and a 3T MR system.

The Eversense Sensor has not been tested in MR systems that do not meet the conditions above. Exposing the Eversense Sensor to MRI conditions which are outside of the conditions outlined above can cause potential complications such as device migration, heating and tissue damage or erosion through the skin.

The Eversense Smart Transmitter is MR Unsafe and **MUST BE REMOVED** before undergoing an MRI procedure. Before you undergo an MRI procedure, tell the MRI staff that you have an Eversense Sensor and Smart Transmitter.

You may wish to share this information with the MRI staff.

For the most updated version of the Eversense CGM System labelling, visit <https://global.eversensediababetes.com/>.

## Contraindications

- The system is contraindicated in people for whom dexamethasone or dexamethasone acetate may be contraindicated.
- The smart transmitter is incompatible with magnetic resonance imaging (MRI) procedures. Patients should not undergo an MRI procedure when wearing the smart transmitter. For information on the sensor, please see MRI Safety Information.
- Mannitol or sorbitol, when administered intravenously, or as a component of an irrigation solution or peritoneal dialysis solution, may increase blood mannitol or sorbitol concentrations and cause falsely elevated readings of your sensor glucose results. Sorbitol is used in some artificial sweeteners, and concentration levels from typical dietary intake do not impact sensor glucose results.

## What is Included in this Package

This Eversense XL Smart Transmitter Pack contains the following:



Eversense Smart Transmitter



Charging Cradle



Power Supply  
(USB cable and AC power adapter)

Also included in this package is this User Guide and a Quick Reference Guide (not shown).

## How to Use this User Guide

This guide describes how to use your CGM System. Read the entire guide before using the system.

- Any **warnings** or **cautions** are highlighted in a box.
- User tips are preceded by the ✓ symbol.

## 2. Benefits and Risks

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*This section describes the benefits, expectations and risks associated with using the Eversense XL CGM System.*

Continuous glucose monitoring aids in the management of diabetes and glucose control, which can improve your quality of life. Best results are achieved when you are fully informed about the risks and benefits, insertion procedure, follow-up requirements, and self-care responsibilities. You should not have the sensor inserted if you cannot properly operate the CGM System.

The CGM System measures glucose in interstitial fluid (ISF) between the body's cells. Physiologic differences between ISF and blood from a fingerstick may result in differences in glucose measurements. These differences are especially evident during times of rapid change in blood glucose (e.g., after eating, dosing insulin, or exercising), and for some people, during the first several days after insertion due to inflammation that may result from the insertion procedure. Glucose levels in ISF lag behind glucose levels in blood by several minutes.

The sensor has a silicone ring that contains a small amount of an anti-inflammatory drug (dexamethasone acetate). It has not been determined whether the risks associated with injectable dexamethasone acetate apply to the dexamethasone acetate elution ring inside the sensor. The elution ring releases a small amount of dexamethasone acetate when the sensor comes in contact with body fluids and serves to minimise the body's inflammatory response to the inserted sensor. Dexamethasone acetate in the ring may also cause other adverse events not previously seen with the injectable form. For a listing of potentially adverse effects related to dexamethasone acetate, contact your GP.

Unauthorised modifications of the equipment, improperly accessing information within it or “jailbreaking” your system, and taking any other unauthorised actions may cause the CGM system to malfunction and may put you at risk. Unauthorised modification of the equipment is not permitted and voids your warranty.

Any serious incident that has occurred relating to use of the device should be reported to the manufacturer and the competent authority of your Member State.

## Risks and Side Effects

The glucose alerts and notifications will not audibly notify the user when the sound on your mobile device is turned off. If the system cannot display a glucose value, it also cannot provide glucose alerts. If you are unable to feel the vibration of the smart transmitter you may not notice the alerts. The system's calculated glucose can be slightly different from your blood glucose meter. This may cause an alert to activate at a different time than it would have if the system's values always matched the blood glucose meter values.

If you do not take frequent blood glucose measurements and miss an alert, you may not be aware of high or low glucose levels. You may need medical attention in the event that you have high or low glucose and are unaware of it.

If you do not test your glucose with a blood glucose meter when you have symptoms of a low or high blood glucose level OR when your symptoms are not consistent with the sensor glucose readings, you may miss a high or low glucose event. Treatment decisions made without confirming with a blood glucose meter check may result in a high or low glucose event, since blood glucose values can be slightly different than your sensor glucose values measured in interstitial fluid.

The sensor is inserted by making a small incision and placing it under the skin. The implantation may cause infection, pain, skin irritation, bruising, skin discolouration or atrophy. Dizziness, fainting and nausea were reported in small numbers during clinical studies, as were instances of the sensor breaking or not being removed on first attempt. Additionally, the adhesive may cause a reaction or skin irritation. Any medical issue related to the procedure or use of the device should be reported to your health care provider.

### Warnings

- The Eversense CGM System has not been tested using insertion sites other than the upper arm.
- If at any time you have symptoms of a low or high blood glucose level OR if your symptoms are not consistent with the sensor glucose readings, you should test your glucose with a blood glucose meter.
- Always test your glucose with your blood glucose meter before making a treatment decision.
- If your smart transmitter is damaged or cracked, DO NOT use, as this could create an electrical safety hazard or malfunction, and could result in electrical shock.

## Warnings (continued)

- Close contact with direct electromagnetic interference (EMI) may interfere with the smart transmitter's ability to send data to your mobile device. Move away from the source of EMI and check that your mobile device is connected to your smart transmitter.
- Tetracyclines may falsely lower Sensor glucose readings. Always test your glucose with your blood glucose meter if you are taking tetracyclines.
- Until it has healed, always cover the insertion site with a sterile bandage before placing the smart transmitter adhesive over the sensor. Failure to do so could result in infection at the insertion site.
- Please review this User Guide with your healthcare professional. For additional Eversense XL product questions and troubleshooting issues, please see the back cover to locate your local distributor.
- Always calibrate the system using only a fingerstick blood sample. DO NOT use an alternative site (such as forearm or palm) blood glucose reading to calibrate the system.
- DO NOT insert your infusion set within 10.16 cm (4 in) of the sensor site. If the insulin delivery site is within 10.16 cm (4 in) of the sensor site, it may interfere with sensor glucose readings and can cause inaccurate glucose readings.
- Always follow your GP's instructions for care after the sensor insertion or removal. Contact your GP if any of the following events occur:
  - You have pain, redness, or swelling at the incision site(s) later than 5 days after the sensor insertion or removal, or if the incision has not healed within 5 to 7 days.
- If you are allergic to any of the materials used in the sensor or smart transmitter that are listed in the Technical Specifications of this user guide, DO NOT use the Eversense CGM System.



## Cautions

- The smart transmitter is intended to be single-patient use only. DO NOT exchange smart transmitters with another person. Each smart transmitter can be linked to only one sensor at a time.
- The following medical therapies or procedures may cause permanent damage to the sensor particularly if used in close proximity to the device:
  - **Lithotripsy** – The use of lithotripsy is not recommended for people who have an inserted sensor because the effects are unknown.
  - **Diathermy** – DO NOT use diathermy on people who have an inserted sensor. Energy from the diathermy can transfer through the sensor and cause tissue damage in the insertion area.
  - **Electrocautery** – The use of electrocautery near the inserted sensor may damage the device. DO NOT use electrocautery near the sensor.
- DO NOT wear the smart transmitter during medical x-rays or computed tomography (CT) scans. To avoid interference with results, remove the smart transmitter before undergoing medical x-ray or CT scans. Make sure your GP knows about your smart transmitter.
- The sensor and smart transmitter should be linked the day of insertion. Failure to link the sensor and smart transmitter could result in a delay in receiving glucose readings.
- **Steroid use** – It has not been determined whether the risks usually associated with injectable dexamethasone acetate apply to the use of this dexamethasone acetate elution ring, a highly localised, controlled-release device. The dexamethasone acetate ring could cause other adverse events not listed or previously seen.
- If the sensor or smart transmitter feels warm, remove the smart transmitter immediately and contact your GP for further advice. A warm sensor could mean there is an infection or a sensor malfunction.
- Remove the smart transmitter from your arm before charging the smart transmitter battery. Failure to remove the smart transmitter while it is charging could result in electrical shock.

## Cautions (continued)

- DO NOT attempt to use the Eversense XL App while operating a motor vehicle.
- You should not receive massage therapy near the inserted sensor site. Massage therapy near the sensor site could cause discomfort or skin irritation.
- Use only the AC power adapter and USB cable provided with the smart transmitter when charging the smart transmitter battery. Use of another power supply could damage the smart transmitter, not allowing glucose readings to be received properly, create the risk of fire, and could result in voiding your warranty. If your Eversense AC power adapter or USB cable is damaged or lost, contact Customer Support for a replacement to ensure safe operation of the device.
- If you have any concerns about allergic reaction to silicones, contact your GP prior to use.
- Discard the patch after 24 hours of use.
- The Eversense NOW Remote Monitoring App does not replace the monitoring regimen as directed by your healthcare professional.
- The Eversense XL CGM System has not been tested in the following populations: women who are pregnant or nursing, people under the age of 18, critically ill or hospitalised patients, people receiving immunosuppressant therapy, chemotherapy or anti-coagulant therapy, those with another active implantable device, e.g., an implantable defibrillator (passive implants are allowed, e.g., cardiac stents), those with known allergies to or using systemic glucocorticoids (excluding topical, optical or nasal, but including inhaled).
- The Apple Watch is a secondary display of Eversense XL CGM data and should not be used in place of the primary Eversense XL CGM display.

## 3. Getting Started

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*This section describes the initial start-up steps required before you can begin using your new Eversense XL CGM System on a daily basis. You may perform these steps before your GP inserts the sensor.*

To get started you need:

- Your mobile device to download the Eversense XL App.
- Wireless internet connection.
- This Eversense XL Smart Transmitter Pack that includes your smart transmitter and power supply.

**Note:** If you have not received your Smart Transmitter Pack skip to instructions on downloading and installing the Eversense XL App to your mobile device later in this section.

You may complete the following start-up steps before your sensor is inserted so that you can familiarise yourself with the system.

**Note:** Your smart transmitter is set to “sleep” status for shipping. When you charge the smart transmitter for the first time, the status changes to active.

### 2 easy start-up steps:

1. Download the Eversense XL App to your mobile device.
2. Set up the app – Create an Account, Pairing and Settings.

After you receive your smart transmitter it must be fully charged before pairing with the app.

## Charge your Smart Transmitter

It is important to charge the smart transmitter battery daily to ensure data is collected from the sensor and sent to the app. The smart transmitter does not collect information from the sensor or send it to the app while charging. You may also charge your smart transmitter by connecting the USB cable to a computer USB port instead of the AC power adapter. Using a computer may take longer to fully charge the smart transmitter battery.

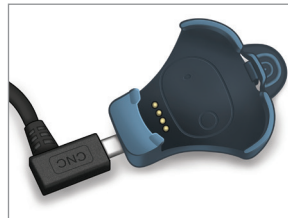


**Caution:** Use only the AC power adapter and USB cable provided with the smart transmitter when charging the smart transmitter battery. Use of another power supply could damage the smart transmitter, not allowing glucose readings to be received properly, create the risk of fire, and could result in voiding your warranty. If your Eversense AC power adapter or USB cable is damaged or lost, contact Customer Support for a replacement to ensure safe operation of the device.

1. Plug the standard end of the USB cable into the adapter on the USB port.



2. Plug the micro end of the USB cable into the charging cradle on the USB port.



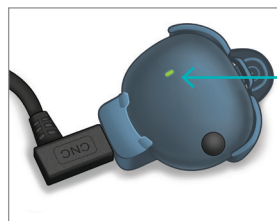
**3. Line up the four gold pins on the bottom of the smart transmitter with the four gold pins on the charging cradle.**

- Slide the smart transmitter into place in the charging cradle.
- Once positioned, push down on the smart transmitter until it snaps into place.



**4. Plug the adapter into an AC power outlet.**

- To release the smart transmitter from the charging cradle, pull back on the tab and lift the smart transmitter out of the cradle.



LED Indicator  
(lights green  
or orange)

## Step 1. Download and Install the App

3

The app is designed to work with the smart transmitter to automatically receive and display sensor glucose data.

1. Select the mobile device you would like to use to display your glucose readings. In most cases, this would be a smartphone.



2. Download the free Eversense XL App from the Apple App Store or on Google Play.

The prompts to install the app will vary between iOS and Android operating systems.



Eversense XL App Icon

**Note:** Make sure your mobile device is using the latest operating system.

3. On the install screen, tap **Install application** and follow the installation instructions.

After 1 - 2 minutes, check your mobile device display for the Eversense XL App icon (as shown to the left).

**IMPORTANT:** Make sure that you have a wireless internet connection and that Bluetooth is turned ON before continuing.

## Step 2. Set up the App – Account Creation, Pairing and Settings

Once the app is downloaded, connect the app and smart transmitter by pairing the smart transmitter with your mobile device.

3

1. The full version of the **END USER LICENSE AGREEMENT** is displayed. Review and Accept. An overview of the End User Licence Agreement is then displayed.
  - Confirm and tap **Accept**.

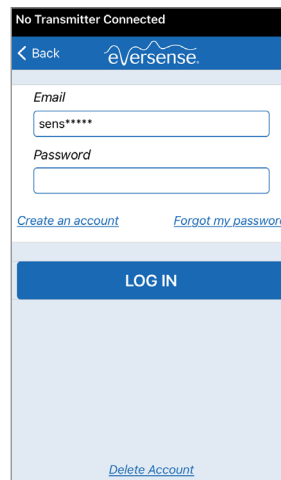


Having read the Privacy Policy, clicking on the "Accept" button I provide my consent for the processing of my health-related data in order to be used by Senseonics to provide and operate the Senseonics Products and Services.

Cancel

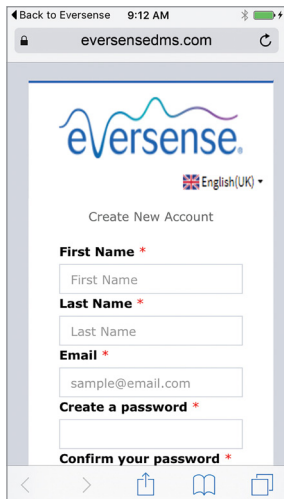
Accept

2. After you accept the Agreement, you will be prompted to create and register an account with an Email and Password.
  - You must register an account before you are able to log in. Tap **Create an Account**.



**Note:** If you forget your password, you can reset it via the app. If you forget your email associated with your account, contact Customer Support.

3. Enter your account information and then tap **Register**.



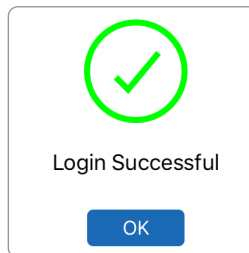
The screenshot shows a mobile browser interface for the Eversense website. The address bar displays "eversensedms.com". The page features the Eversense logo and a language selector set to "English(UK)". Below the header, there is a "Create New Account" section with the following fields:

- First Name \***: A text input field with the placeholder "First Name".
- Last Name \***: A text input field with the placeholder "Last Name".
- Email \***: A text input field with the placeholder "sample@email.com".
- Create a password \***: A text input field.
- Confirm your password \***: A text input field.

The bottom of the screen shows a mobile navigation bar with icons for back, forward, home, and tabs.

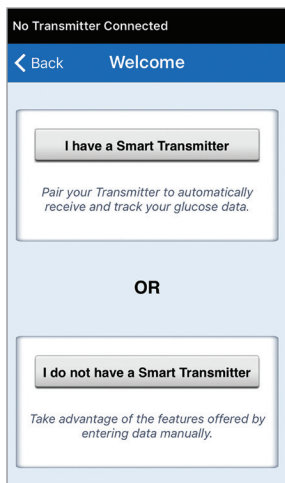
4. Enter your email address and password and tap **LOG IN**. You will see a confirmation screen. Tap **OK**.

**Note:** The password is case sensitive.

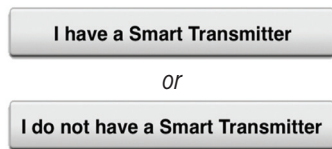




5. When you complete registration and log in, a **WELCOME** screen appears.



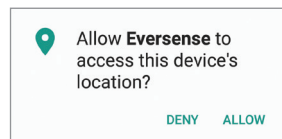
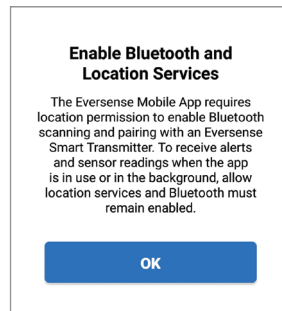
6. Choose one of the two options depending on whether you already have your smart transmitter or not:



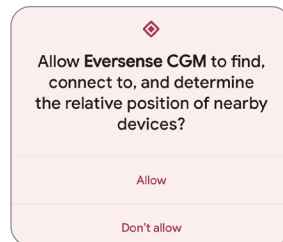
(skip to step 12).

Android users only must enable location services.

- Tap **OK** to confirm location services permission for the Bluetooth connection is required.
- Then tap **Allow** to ensure you receive alerts when the app is in use or in the background.

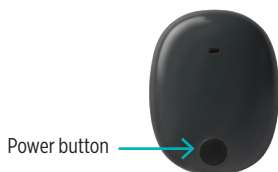


**Note:** Android OS 12 and above may see a different permission request pop up.



7. With the smart transmitter turned on, and when the **PAIR YOUR TRANSMITTER** screen appears on your mobile device, set your smart transmitter to “Discoverable” mode for the mobile device to find the smart transmitter:

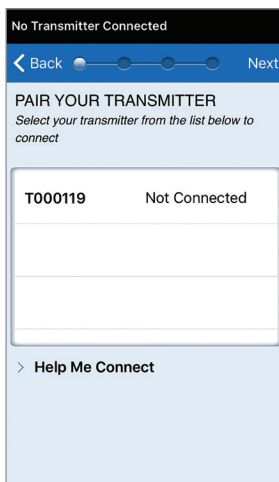
- Press the smart transmitter power button three times. Make sure your smart transmitter is not plugged into the power supply.
- The LED will blink green and orange to indicate the smart transmitter is in Discoverable mode.



**Note:** If you press the power button on the smart transmitter and no LED appears, press and hold the power button for about 5 seconds to turn it on.

8. On the **PAIR YOUR TRANSMITTER** screen, the smart transmitter ID detected by the app is listed as “Not Connected”. (Your smart transmitter ID matches the serial number found on the back of the smart transmitter.)

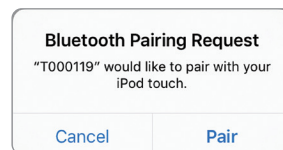
Tap **Not Connected** to begin pairing process.



9. A **BLUETOOTH PAIRING REQUEST** pop-up screen appears.

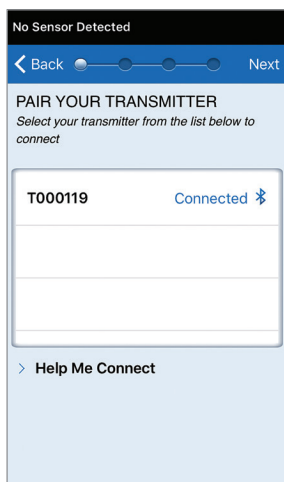
Tap **Pair** to complete the pairing process.

**Note:** The smart transmitter can only be paired with one mobile device at a time.



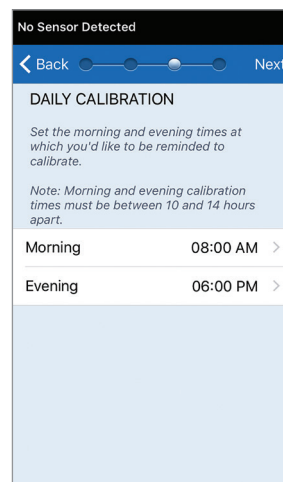
10. “Connected” appears next to the smart transmitter ID once the pairing is complete. The smart transmitter will provide intermittent vibrations until the smart transmitter is linked with the inserted sensor (see *Inserting and Linking the Sensor*).

- Tap **Next**.

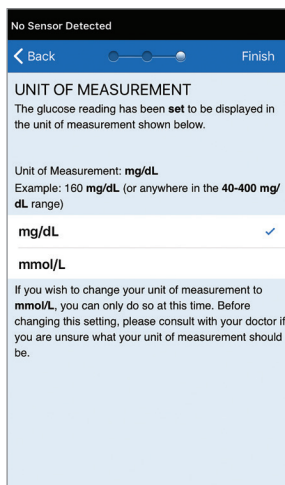


11. The **DAILY CALIBRATION** screen appears for you to set your morning and evening reminder times for your twice-a-day calibrations. You will automatically receive a notification when it is time to make a calibration entry.

- Tap **Morning** to change the time and repeat for **Evening**.
- Tap **Next** when done.

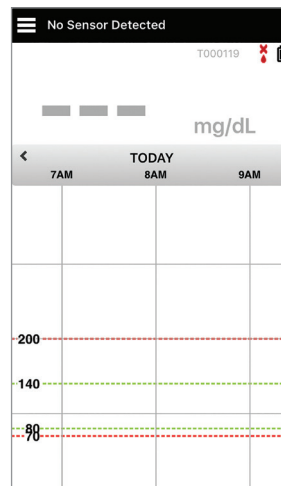


12. The **UNIT OF MEASUREMENT** screen appears and indicates the standard unit of measurement for your region. Your glucose readings will always be displayed in this unit of measurement.



**Note:** DO NOT change the unit of measurement unless you have discussed it with your GP. When the unit of measurement is confirmed, tap **Finish**.

13. Next, the **MY GLUCOSE** screen appears. The screen will not have any glucose data to display at this time.



**Note:** Once the sensor is linked to the smart transmitter, the red blood drop with the X will no longer appear and a black blood drop with signal bars will be displayed.

Once the sensor is inserted by your GP and the 24-hour warm-up phase is completed, you can begin calibration. If you have not yet had your sensor inserted, you can review this User Guide to become familiar with the app and its features.

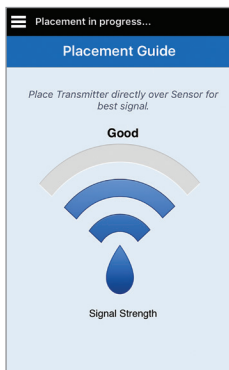
## 4. Inserting and Linking the Sensor

This section describes how to link the sensor and smart transmitter after your GP has inserted the sensor. Only your GP can insert the sensor. See “About the Sensor” to learn more.

If the smart transmitter was sent directly to you, be sure to bring it and your mobile device to your insertion appointment. Once your GP has inserted your sensor, the smart transmitter and the sensor must be linked in order to start the warm-up phase. Your smart transmitter can only be linked to one sensor at a time.

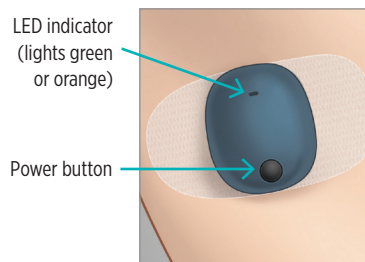
1. Make sure your smart transmitter is turned ON (see *Using the Smart Transmitter*) and that your mobile device has access to the internet.

- Position the smart transmitter directly over the inserted sensor until the **Placement Guide** in the app shows some connection. The Placement Guide page is located in **Menu > Placement Guide**.

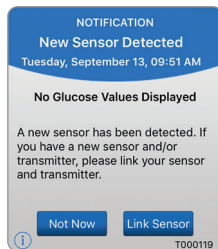


2. Navigate away from the Placement Guide page to the Main Menu screen once you have confirmed there is a signal.

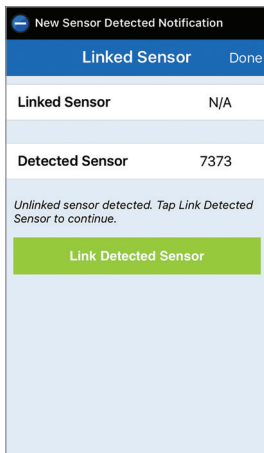
**Note:** The connection between the sensor and the smart transmitter is sensitive to the orientation of the transmitter. If the smart transmitter is directly over the sensor and the Placement Guide indicates there is no connection, try rotating the smart transmitter slightly to the left or right so the power icon and LED are parallel to the sensor.



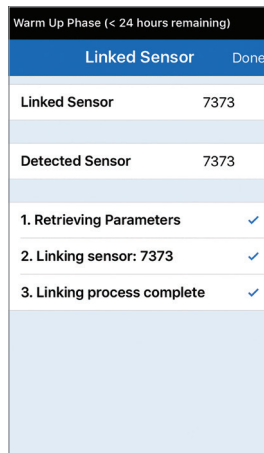
3. To link the smart transmitter and sensor, tap **Link Sensor** on either the **New Sensor Detected** pop-up screen or by tapping **Menu > Settings > System > Linked Sensor** and then tap **Link Detected Sensor**.



**Note:** It may take up to 5 minutes for the New Sensor Detected notification to be displayed.



4. The linking process will begin. Each step will show a check mark when finished. It may take up to 10 minutes for the process to complete. **DO NOT** remove the smart transmitter from your insertion site until the third check mark is displayed.



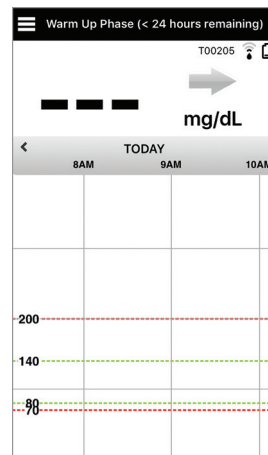
Place the transmitter over the sensor to complete linking. Press OK when done.

OK

If the smart transmitter is removed from the sensor site, the system will display a notification.

**Caution:** The sensor and smart transmitter should be linked the day of the sensor insertion. Failure to link the sensor and smart transmitter could result in a delay in receiving glucose readings.

**Note:** The sensor requires a 24-hour Warm-Up Phase to stabilise in your body before glucose values will be collected by the smart transmitter. During the Warm-Up Phase, you do not need to wear the smart transmitter. If you decide to wear the smart transmitter over the sensor during this time, you will receive a message on the app indicating the Warm-Up Phase is in progress. Once the Warm-Up Phase is complete, turn ON the smart transmitter and place it over the sensor with the Eversense adhesive patch. The system will prompt you to calibrate using the app.



**IMPORTANT:** If your smart transmitter is not turned on and paired with the Eversense XL App and linked to the sensor, the system is not able to prompt you to calibrate.

## 5. Using the Smart Transmitter

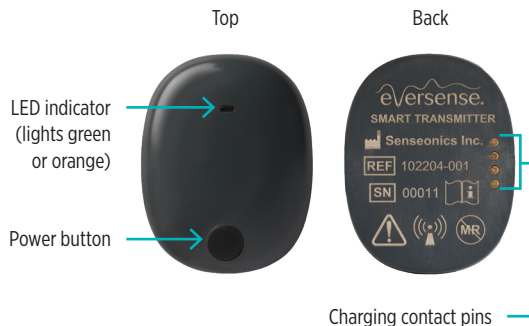
*This section describes the many features of the smart transmitter and how to get uninterrupted and continuous monitoring of your glucose levels.*

5

Your smart transmitter communicates with both the sensor and the app to provide CGM information.

Your Eversense Smart Transmitter does the following:

- Powers the sensor.
- Calculates and stores glucose data.
- Provides on-body vibration alerts when you have reached the glucose alert levels you set.
- Sends glucose data to the app via Bluetooth.
- Can be recharged using the charging cradle.
- USB port to download data to compatible external applications.
- Multi-color LED to indicate various modes of the smart transmitter.
- Communicates with mobile device.
- Can be powered ON or OFF.





## Daily Use

To receive continuous glucose readings and information, keep the following in mind when using your smart transmitter:

- ✓ Wear your smart transmitter at all times except when charging.
- ✓ The smart transmitter is water-resistant to a depth of 1 meter (3.2 feet) for 30 minutes. Exposing the smart transmitter to conditions beyond this will result in damage and void your warranty.
- ✓ Make sure your smart transmitter has enough battery power at all times.
- ✓ Perform two blood glucose meter calibration tests each day when prompted.
- ✓ Pay attention to alerts and notifications you receive from your smart transmitter and mobile device.
- ✓ Replace the smart transmitter with a new adhesive patch on a daily basis.
- ✓ You can remove the smart transmitter from the upper arm at any time, except during calibration. Remember that no data are collected when the smart transmitter is not communicating with the sensor. When you place the smart transmitter back on the sensor site, it will take about 10 minutes for sensor communication to re-start and for glucose readings to appear in the app.
- ✓ When the smart transmitter and mobile device are not within range of each other, any data gathered by the smart transmitter is stored and sent to the app when the mobile device and smart transmitter are back within range.
- ✓ It is safe for you to wear your sensor and smart transmitter when you go through metal detectors at airports. While flying, the smart transmitter performs similar to any other Bluetooth device. Be sure to follow the specific safety guidelines mandated by the airline.

**Warning:** If your smart transmitter is damaged or cracked, DO NOT use, as this could create an electrical safety hazard or malfunction, and could result in electrical shock.

**Caution:** Always remove the smart transmitter from your body before charging the battery.

## Secure the Smart Transmitter over Inserted Sensor

The smart transmitter must be secured on the skin directly over the sensor with the disposable adhesive patch. Each adhesive patch is designed to be replaced daily and has an adhesive side that attaches to the back of the smart transmitter and a silicone adhesive side that attaches to the skin. Both the skin and smart transmitter surfaces should be clean and dry to secure the adhesive surfaces of the patch.

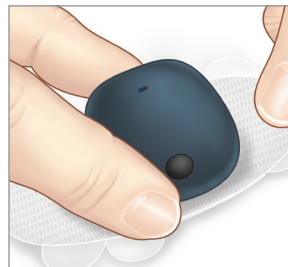
**Note:** You will receive adhesive patches from your GP.

**Caution:** If you have any concerns about allergic reaction to silicones, contact your GP prior to use. Discard the patch after 24 hours of use.

1. Peel off the paper backing with the Eversense XL Smart Transmitter outline on it. Try not to touch the sticky portion of the adhesive in the center.

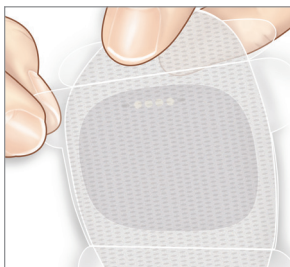


2. Align the smart transmitter over the sticky side (center) of patch and press firmly to secure.
  - The smart transmitter should be placed so that its sides face the wings of the patch (as shown).



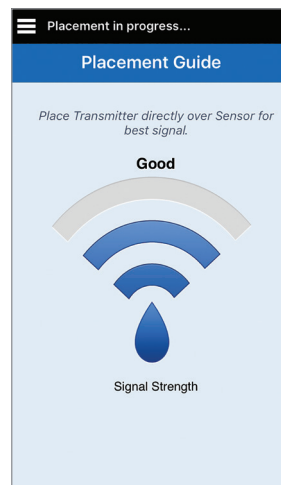
**3. Remove the larger clear backing and position the smart transmitter directly over the sensor.**

- For the optimal signal strength, the smart transmitter must be placed directly over the sensor. Signal strength can also be improved by rotating the smart transmitter over the sensor such that the sensor aligns with the smart transmitter.



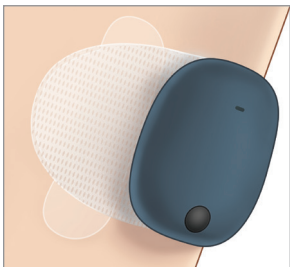
**4. Check the connection between the smart transmitter and the sensor.**

- Tap **Menu > Placement Guide**.
- Refer to the **Placement Guide** when attaching your smart transmitter to ensure there is some connection between the sensor and smart transmitter.



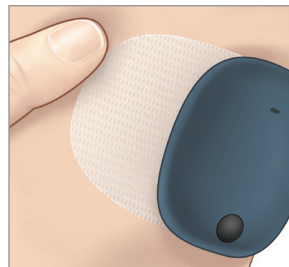
**5. Press the adhesive patch firmly on skin surface over the sensor.**

- The smart transmitter should be positioned so that the patch wings lay horizontally on the arm.



**6. Use the tab to pull off the remaining clear liner.**

- Smooth the adhesive onto the skin. Make sure the patch is flat on the skin surface.



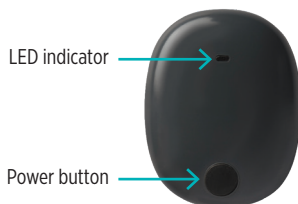
## Turn the Smart Transmitter ON and OFF

The smart transmitter has a power button to turn the device on and off. The power button and two light emitting diodes (LED) lights are also used to indicate the remaining battery power.

### 1. To turn the smart transmitter ON, press and hold the power button for about five seconds.

- The smart transmitter will vibrate once.
- Release the power button and the LED will blink once indicating the power is ON.

At any time, you can press the power button once to see if the smart transmitter is ON. If the LED appears, the smart transmitter is ON. If no LED appears, the smart transmitter is OFF.



### 2. To turn the smart transmitter OFF, press and hold the power button for about five seconds.

- The smart transmitter will vibrate once.
- Release the power button and an orange light will blink once, indicating the power is OFF.

## Smart Transmitter Care and Maintenance

- Keep the smart transmitter and charging cradle clean (free of visible dirt) and protected when not in use. Wipe the outside with a cloth between uses to keep clean.
- Charge the smart transmitter when the battery power is low.
- Use only the power supply supplied with your system to charge the smart transmitter battery. Using a power supply other than one provided by Senseonics may void your smart transmitter warranty. DO NOT use the power supply if it is damaged in any way.

To clean your smart transmitter, wipe it down with a water dampened cloth; dispose of the cloth according to your local regulations. Dispose of the smart transmitter and all other system components according to local regulations.

## Battery Indicator

The smart transmitter battery power can be checked using the app, or on the smart transmitter itself.

### With the app:

- Tap **Menu > About > My Transmitter**. Scroll down to the Battery Level line that indicates amount of battery left.

*Or*

- Check the battery icon on the upper right corner on the **MY GLUCOSE** screen. A red battery icon indicates the smart transmitter battery is empty.

### With the smart transmitter:

- With the smart transmitter ON, press and release the power button. The LED will blink green once if the battery has at least 10% power. It is recommended to always charge the smart transmitter for a full 15 minutes using a wall outlet to ensure a full charge. See the next page for more information on the LED indicators.

## LED Status Indicators

The smart transmitter communicates several different states based upon the color of the LED.

- **During smart transmitter use:**

LED Status	Status	Action
Alternating green and orange when power button is pressed 3 times in 5 seconds	Discoverable mode	Pair smart transmitter with mobile device
Does not blink when power button is pressed	Smart transmitter off	Hold down power button for 5 seconds to turn on
Blinks green (once) when power button is pressed	10% - 90% battery power	No immediate action required
Blinks orange (once) when power button is pressed	Low battery, less than 10% battery power remaining	Charge battery soon
LED is orange for one minute	An alert has been triggered	Check the app on your mobile device to understand the alert

- **During smart transmitter charging:**

LED Status	Battery Status	Action
Solid or flashing orange when connected to the USB cable	0% - 65% charged	Charge for 15 minutes before disconnecting from power supply
Solid green when connected to the USB cable	65% - 100% charged	Charge for 15 minutes before disconnecting from power supply

## 6. Calibrating the System

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*This section describes the calibration procedure and schedule of your Eversense XL CGM System.*

To ensure best performance, routine calibration is required using fingerstick readings from a blood glucose meter. DO NOT use alternative test sites such as your forearm when entering BG values for calibration. Any commercially available meter may be used for calibration. Once your sensor has been inserted and linked to your smart transmitter, the system begins a 24-hour Warm-Up Phase. No calibration is required during this phase.

6

There are two calibration phases:

**Initialisation Phase** – After the 24-hour Warm-Up Phase, you must complete 4 fingerstick calibration tests, spaced 2 to 12 hours apart.

**Daily Calibration Phase** – After the Initialisation Phase, you must complete 2 fingerstick calibration tests per day, spaced 10 to 14 hours apart.



Routine calibration is critically important to ensuring the best performance of the Eversense XL CGM System. The following tips can help you improve your calibration measurements:

**Tips for ensuring good calibration:**

- ✓ Calibrate at times when glucose is NOT changing rapidly (e.g., before meals, before dosing insulin).
- ✓ Calibrate when you know you will not be removing the smart transmitter during the next 15 minutes.
- ✓ Wash your hands with warm, soapy water and dry thoroughly before taking a blood glucose meter reading. It is very important to have clean, dry hands when you test your blood glucose.
- ✓ Always follow the blood glucose meter manufacturer's instructions to get accurate blood glucose readings for calibration.
- ✓ Be sure the code on test strip vial matches the code on your blood glucose meter (if coding is required).

**Calibration will *NOT* be complete or results *NOT* accepted if:**

- ✗ Blood glucose meter reading is less than 40 mg/dL.
- ✗ Blood glucose meter reading is greater than 400 mg/dL.
- ✗ Blood glucose meter reading was taken more than 10 minutes before entering the result in the Eversense XL App.
- ✗ Sensor glucose reading is significantly different than the blood glucose meter reading.
- ✗ Your smart transmitter was being charged during the 15 minutes after you entered your calibration value.

## Calibration Phases

### A. Initialisation Phase (after 24-hour Warm-Up Phase)

During this phase, 4 fingerstick blood glucose meter tests are required.

- The 4 calibration tests must be spaced 2 to 12 hours apart, and all 4 tests must be completed within a 36 hour period.
  - 1<sup>st</sup> calibration = 24 hours after sensor insertion.
  - 2<sup>nd</sup> calibration = 2 to 12 hours after 1st successful calibration.
  - 3<sup>rd</sup> calibration = 2 to 12 hours after 2nd successful calibration.
  - 4<sup>th</sup> calibration = 2 to 12 hours after 3rd successful calibration.
- Glucose readings will start displaying in the app a few minutes after the 2nd calibration is successfully completed.

**IMPORTANT:** If your smart transmitter is not turned on and paired with the Eversense XL App and sensor, the system is not able to prompt you to calibrate.

### Re-Entering Initialisation Phase

The following will cause the system to re-enter Initialisation Phase.

- Not completing a calibration test within a 12-hour period during the Initialisation Phase.
- Not completing all 4 calibration tests within 36 hours during the Initialisation Phase.
- Not completing 2 calibration tests within a 24-hour period during the Daily Calibration Phase (see *B. Daily Calibration Phase*).
- When the last several blood glucose meter measurements are significantly different than the sensor glucose values.
- If the smart transmitter is out of battery power for more than 16 hours.
- When you receive a Sensor Check Alert.
- Six hours after you receive a Sensor Suspend Alert.

## B. Daily Calibration Phase

The Daily Calibration Phase requires 2 blood glucose meter tests at the scheduled morning and evening calibration times. The first Daily Calibration Phase will begin after successful completion of the Initialisation Phase.

- Your system will automatically tell you when it is time to perform the twice-daily calibration test.
- Daily Calibration times must be spaced 10 to 14 hours apart.
- The system allows the calibration test to be taken up to 2 hours **before** the scheduled time. If you miss your scheduled calibration time, the system will prompt you hourly.
- The **CALIBRATE** screen provides the next allowable calibration time.

**Note:** If a Daily Calibration test is missed, no additional CGM readings will be displayed after 16 hours have elapsed since the last accepted calibration result. If a calibration test result is not entered within 24 hours from the last accepted calibration, the system will re-enter the Initialisation Phase.

## How To Calibrate

**Warning:** Always calibrate the system using only a fingerstick blood sample. DO NOT use an alternative site (such as forearm or palm) blood glucose reading to calibrate the system.

### Note:

6

- For daily calibrations your CGM System will alert you when it is time to calibrate based on your scheduled calibration times.
- You can change your scheduled calibration times to better fit your schedule. Tap **Menu > Settings > Daily Calibration.**
- You can calibrate up to 2 hours before your scheduled calibration time. If you miss your scheduled calibration time, the system will prompt you hourly.
- You can enter additional calibration readings as long as each calibration is at least one hour apart. Tap **Menu > Calibrate.**
- If the time chosen is not within the calibration time frame, the **CALIBRATE** screen will indicate that it is not yet time for a calibration test.

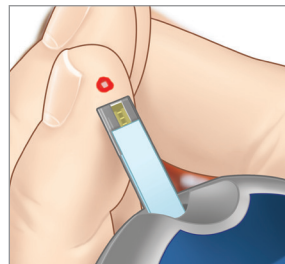
1. When it is time for calibration, the app displays the **CALIBRATE NOW** screen.

- Tap **Calibrate**.
- The **CALIBRATE** screen appears.
- Tap **Not Now** if you want to wait until later.

The screenshot shows the 'Calibrate' screen with a green header 'Glucose Within Target Levels' and a blue 'Calibrate' button. Below the button is a 'Submit' link. A text prompt asks the user to enter a blood glucose value and time. The screen has input fields for 'Time' (09:31 AM) and 'Glucose' (-----). There is a 'Notes' section with a chevron icon. At the bottom, it shows the 'Next Scheduled Calibration Time' as 'Today between 03:00 PM and 06:00 PM', 'Days Since Insertion: 96', and a link to 'Calibration Tips'.

The screenshot shows a 'NOTIFICATION Calibrate Now' screen with a blue header. It displays the date and time 'Wednesday, May 11, 03:21 PM'. The main text says 'Your calibration is due. Please perform a fingerstick blood glucose meter calibration now.' There are two buttons: 'Not Now' and 'Calibrate'. An information icon (i) is in the bottom left corner, and the code 'T000119' is in the bottom right corner.

2. Obtain a fingerstick reading from your blood glucose meter.



### 3. Tap **Glucose** and enter the value from your fingerstick blood glucose test.

- Tap **Done**.
- Tap **Notes** to enter any notes.
- Tap **Done**.

Glucose Within Target Levels

Calibrate

Submit

Enter the blood glucose value and time collected from your meter, then tap 'Submit' to enter.

Time

09:31 AM

Glucose

-----

Notes

Next Scheduled Calibration Time

Today between 03:00 PM and 06:00 PM

Days Since Insertion: 96

> Calibration Tips

Glucose Within Target Levels

Calibrate

Enter the blood glucose value and time collected from your meter, then tap 'Submit' to enter.

Time

09:31 AM

Glucose

-----

Cancel

Glucose

Done

150

151

152

153

154

155

156

4. The **CALIBRATE** screen now shows the time and glucose reading you entered. If not correct, repeat step 3.

- When correct, tap **Submit**.

Glucose Within Target Levels

Calibrate Submit

Enter the blood glucose value and time collected from your meter, then tap 'Submit' to enter.

Time 09:31 AM >

Glucose 153 mg/dL >

Notes >

Next Scheduled Calibration Time

Today between 03:00 PM and 06:00 PM

Days Since Insertion: 96

> Calibration Tips

5. The **CALIBRATION ACCEPTED** screen appears.

- Tap **OK**.

Calibration Accepted

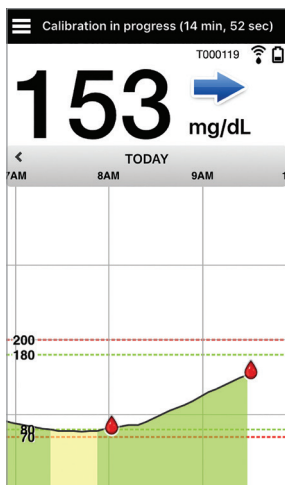
Your blood glucose value has been successfully used for calibration.

Warning: Your Transmitter should not be removed from the sensor for 15 minutes. If the Transmitter is removed, the calibration will need to be repeated.

OK

**Note:** There may be conditions when your calibration result is NOT accepted. See *Calibrating the System* for more information.

6. The **MY GLUCOSE** screen appears with a red blood drop icon to identify your fingerstick calibration.



**IMPORTANT:** The smart transmitter should not be removed from over the sensor for at least 5 minutes before the test to 15 minutes after the test while calibration is in progress. The Status Bar at the top of the screen lets you know when calibration will be complete.



# 7. Using the App

*This section describes the Eversense XL App including the main screen, trend graph, trend arrows, and the menu screen.*

The app communicates with the smart transmitter to receive and then display glucose data, trends, graphs and alerts. The app also stores your glucose history with up to 90 days of stored data.

**Note:** When you log out of the Eversense XL App, your smart transmitter will not send glucose data to the app until you log back in.

On the **MY GLUCOSE** screen, you have easy access to:

- Real-time sensor glucose measurements.
- Rate and direction of your changing glucose levels.
- Graphical trends of your glucose levels.
- Alerts (hypoglycaemia or hyperglycaemia).
- Events such as meals, exercise, and medications.

**Note:** A wireless internet connection is required to download or update the Eversense XL App.

## Check Your Mobile Device Settings

You will need a mobile device (such as your smartphone) to use the Eversense XL CGM System. It is very important that your mobile device is set up properly to ensure accurate display of your glucose data in the app. Follow the manufacturer's instructions for your mobile device to set up the following:

- Time and date.
  - Bluetooth turned ON (enabled).
  - Notifications turned on.
  - Battery is charged.
  - Geographic zone.
  - Language.
  - Mobile device sound should not be on vibrate.
  - Do Not Disturb should be OFF. Some apps and settings such as Driving Mode may automatically enable Do Not Disturb. Please refer to your mobile device instructions for more information.
- If you have your mobile device set to Do No Disturb, you will not hear any notifications from the Eversense XL App.**

## Eversense Account Management

For security purposes if you enter an incorrect password three consecutive times in the mobile app, your account will be locked for 30 minutes. During this time, you will not have access to your CGM data on the mobile app.

### Incorrect Password

You have entered an incorrect password 1 times. You have 2 more attempts remaining before your account is temporarily locked out.

OK

### Account Locked for 30 Minutes

You have entered an incorrect password 3 times. For security, your account is temporarily locked. Please try again at 14:27.

OK

7

**Caution:** If you cannot access your CGM data, you should monitor your glucose using a home blood glucose monitor.

The Eversense Mobile App will periodically check to confirm that your login information has not been changed via your Eversense DMS account.

If you change your Eversense account password from your DMS login screen or the DMS Change Password page, you must log out of the Eversense Mobile App and log back in using the new password. If the passwords do not match, the Eversense Mobile App will notify you and indicate that some features are not available, including not being able to sync your data to your DMS account, not being able to add Eversense NOW users to your Circle, and not being able to make changes to your profile picture.

If you enter an incorrect password three times on your DMS login page, some mobile app features may be unavailable for 30 minutes, including no data syncing to your DMS account, no Eversense NOW users can be added to your Circle, and no changes to your profile picture can be made. You should not log out of the mobile app during this time.

### ALERT

#### New Password Detected Wednesday, April 13, 14:34

A new password was detected for your DMS account. To continue, log out of the app and log back in. If you did not make this change, contact customer support.

OK

DEMO4527

### New Password Detected

A new password was detected for your DMS account. To continue, log out of the app and log back in. If you did not make this change, contact customer support.

OK

### Account Locked for 30 Minutes

An incorrect password was entered 3 times. This feature is temporarily unavailable. Please try again in 30 minutes. Do NOT log out of the mobile app for 30 minutes.

OK

## Get To Know the “My Glucose” Screen

The **MY GLUCOSE** screen is the main display screen for the app. It displays a variety of data, including sensor glucose readings, direction and rate of change arrow, trend graph, events, calibrations, alerts and notifications.



## Note:

- If your sensor is not linked to a smart transmitter the smart transmitter connection to sensor icon will appear as a red blood drop with a red X.
- You can view a snapshot of the Home screen on your iOS device if you add the Eversense XL App widget to your widget page. For information on managing widgets, consult your iOS device user guide.
- You can view the **MY GLUCOSE** screen in landscape orientation to access short cut buttons to view the last 7, 14, 30 or 90 days and you can email this view with a single tap.

7

<b>Status bar</b>	Provides important information about your current glucose and system status.
<b>Smart Transmitter ID</b>	This is the smart transmitter you are now using. You can change the name by tapping <b>Settings &gt; System</b> .
<b>Current glucose reading</b>	Current real-time glucose level. This is updated every 5 minutes.
<b>Date and time</b>	Current date and time. You can scroll left or right to see different dates and times.
<b>Smart Transmitter battery power</b>	Indicates battery power left in the smart transmitter.
<b>Smart Transmitter connection to sensor</b>	Indicates the strength of your smart transmitter connection with the sensor.
<b>Trend arrow</b>	Shows the direction your glucose levels are moving.
<b>Unit of measurement</b>	This is the unit of measurement used to display all glucose data.
<b>High/Low Glucose <i>alert</i> level</b>	The levels set for the high and low glucose alerts.
<b>High/Low Glucose <i>target</i> level</b>	The levels set for the high and low glucose targets (target range).

Multiple events mark	Indicates multiple events have occurred at the same time.		
Event mark	Indicates manually entered events (e.g., exercise). See <i>Logging Events</i> for more information.		
Calibration mark	Indicates a blood glucose calibration entry.		
Glucose trend graph	Glucose levels over time. You can scroll back and forth to see trends or zoom in to display as few as 3 hours of data, or zoom out to see up to 3 days.		
Menu	Provides easy navigation to various sections of the Eversense XL App:		
	My Glucose	Reports	Settings
	Calibrate	Share My Data	About
	Alert History	Placement Guide	
	Event Log	Connect	

## Trend Arrows

There are 5 different trend arrows that show the current direction of your glucose levels, and how fast they are changing.



Gradually rising or falling glucose levels, falling or rising at a rate between 0.00 mg/dL and 1.0 mg/dL per minute.



Moderately rising glucose level, rising at a rate between 1.0 mg/dL and 2.0 mg/dL per minute.



Moderately falling glucose levels, falling at a rate between 1.0 mg/dL and 2.0 mg/dL per minute.



Very rapidly rising glucose levels, rising at a rate more than 2.0 mg/dL per minute.



Very rapidly falling glucose levels, falling at a rate more than 2.0 mg/dL per minute.

The app uses the **last 20 minutes of continuous glucose data** for calculating glucose trends.

When there are not enough sensor values available for the calculation, the arrow is displayed in grey.

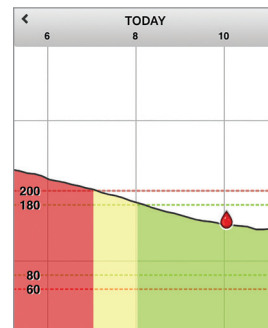


## Trend Graph

The trend graph is used to review and analyse historical data and trends in your glucose values over time. It also displays marks for events you have manually logged in the app (e.g., calibration tests and exercise).

There are several ways you can use the trend graph:











- Quickly review how well you are doing when compared to the glucose targets and alert levels you set. The red dashed lines indicate your high and low glucose alert levels, and the green dashed lines indicate your high and low glucose target levels (your target range).
- Shaded areas of the graph are color coded as follows depending on the glucose settings you enter:
  - Glucose values that are **outside of your glucose alert levels** will be red.
  - Glucose values that are **within your glucose target levels** will be green.
  - Glucose values that are **between your glucose target and alert levels** will be yellow.
- Press and hold any point in the line graph to view a specific glucose reading for that point in time.
- Tap any of the marks on the app screen to get more information about the event or alert.
- Pinch in and out on the screen to display different day/time ranges on the trend graph. You can zoom in and out to display as few as 3 hours or up to 3 days of information.
- To view trend graph data for a different date, tap the date on the screen and enter the desired date.
- You can view the trend graph in either portrait or landscape mode. In landscape mode, there are shortcut buttons to see 7, 14, 30 and 90 day views.



**Note:** All of your glucose data will be stored in the app as long as you have memory available on your mobile device.

## Menu Options

The Menu icon (☰) appears at the top left corner of all app screens and provides easy navigation to other app features. The following menu items are available:

Menu Options	Description
 <b>My Glucose</b>	Main app screen that displays current CGM reading, direction and rate of change, trend graph, events and alerts.
 <b>Calibrate</b>	Enter calibration test values. The <b>CALIBRATION</b> screen automatically appears when it is time to calibrate but you can also enter additional calibration values using this menu option.
 <b>Alert History</b>	Review past alerts and notifications. See <i>Alert Descriptions</i> for more information.
 <b>Event Log</b>	Enter information about activities such as blood glucose tests, meals, insulin, health and exercise. See <i>Event Log</i> for more information.
 <b>Reports</b>	Review a variety of reports about your CGM data. See <i>Glucose Reports and Sharing</i> for more information.
 <b>Share My Data</b>	Allow others to view your glucose data through the Eversense NOW mobile app.
 <b>Placement Guide</b>	Check the communication between the smart transmitter and sensor. Use this screen whenever you are attaching the smart transmitter to be sure communication is established.
 <b>Connect</b>	Check the connection between the smart transmitter and mobile device. A Bluetooth connection is required to send data to the app.
 <b>Settings</b>	Customise settings such as glucose target levels, alert levels, sounds, temporary profile and calibration reminder times. See <i>Customising your Settings</i> for more information.
 <b>About</b>	View information about your CGM System, including sensor and smart transmitter ID numbers.

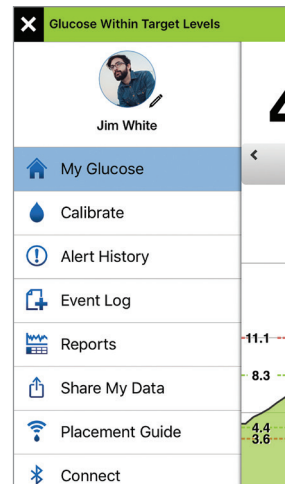
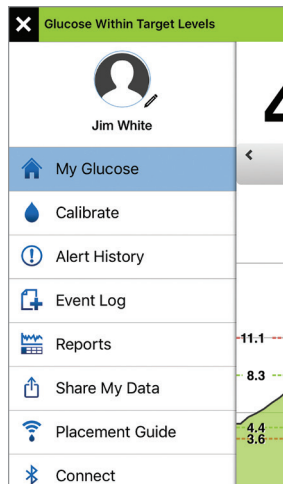


## Profile Picture

You can add or change the profile picture in your Eversense XL account, which will be displayed in the Eversense XL CGM mobile app and in your Eversense DMS account.

- Go to the **Main Menu** and tap on the picture of the silhouette.
- Follow the prompt to either take a new photo or choose an existing photo that is saved on your device.
- The photo you select will be displayed on the **Main Menu** screen.

**Note:** You can also change your profile picture from your Eversense DMS account. See the Eversense DMS User Guide for more information.



## 8. Customising your Settings

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*This section describes how to customise settings in your Eversense XL CGM System.*

Areas where you can customise app settings include:

- **Glucose** – glucose levels and change rates that will trigger an alert.
- **Daily Calibration** – your morning and evening calibration reminders.
- **System** – identifies or lets you enter personalised information about your system.
- **Mealtimes** – your times for each meal so that glucose reports can help show how meals may affect readings.
- **Sound Settings** – change the sounds for some glucose alerts, set snooze times and Do No Disturb for the Eversense XL App.
- **Temp Profile** – set a temporary glucose profile.
- **Log Out** – log out of your Eversense XL Account.

### Glucose Levels

The Eversense XL CGM System is designed to provide alerts on your smart transmitter and mobile device when your glucose level has reached the alert levels you set. You will decide the settings for your glucose alerts, targets, and rates of change based on input from your healthcare professional.

### Warning:

- Before making a dosing decision, perform a fingerstick blood glucose test to confirm the sensor glucose result.
- The Low and High Glucose Alerts are designed to assist you in managing your diabetes and should not be exclusively used to detect hypoglycaemia or hyperglycaemia. The alerts should always be used in conjunction with other indications of glycaemic state such as your glucose level, trend, line graph etc.

### IMPORTANT:

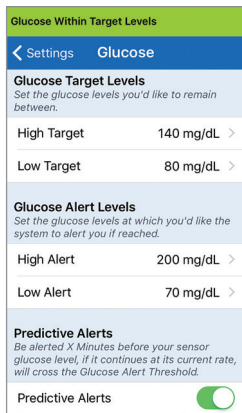
- **Low and High Glucose Alerts are different from your Low and High Glucose Targets.**
  - Low and High Glucose Alerts notify you on your mobile device and smart transmitter when you have crossed a certain low or high value.
  - Glucose Targets are used in the reports and line graphs to show how your glucose levels have been performing compared to the targets you set. You will not receive an alert when you have reached your Glucose Target levels.

## Setting Glucose Target Levels

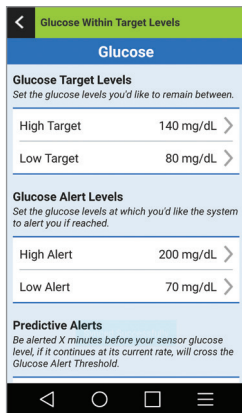
Glucose Targets are the low and high levels of the range you are aiming for throughout the day. These settings are used in the app to indicate when glucose values are in your target range.

<b>Default setting</b>	Low: 80 mg/dL High: 140 mg/dL  You can change this target range based on what you and your GP agree are the right target levels for you.
<b>Allowable setting</b>	Low: 65 - 120 mg/dL High: 120 - 345 mg/dL
<b>On/Off setting</b>	Always ON (cannot be turned OFF)
<b>Notes</b>	Used in graphs and charts on the app to show time spent in target range.

1. Tap **Menu > Settings > Glucose** to display the **GLUCOSE SETTINGS** screen.



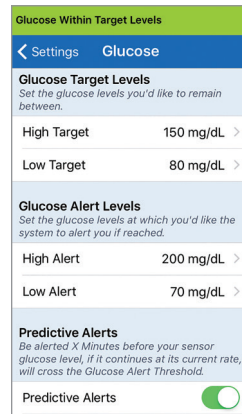
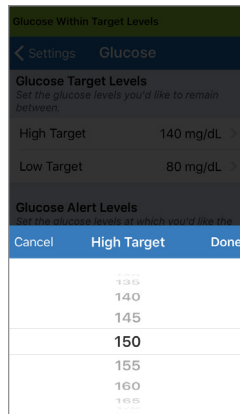
iOS



Android

2. Under **Glucose Target Levels**, tap **High Target** and select the appropriate **High Glucose Target level**.

- Tap **Done** when complete.
- Repeat step to make your **Low Target** selection.



8

## Setting Glucose Alert Levels

Your Eversense XL CGM System will alert you when your glucose levels are outside the alert settings you choose. When you have reached your low and high glucose alert levels, the smart transmitter vibrates, and the mobile app gives an audible alert as well as displays a message on the screen. You should immediately perform a fingerstick blood glucose test before making a treatment decision.

8

<b>Default setting</b>	Low: 70 mg/dL High: 200 mg/dL  You can change these alert levels based on what you and your GP agree are the right levels for you. Your Low Glucose Alert cannot be set above your Low Glucose Target, and your High Glucose Alert cannot be set below your High Glucose Target.
<b>Allowable setting</b>	Low: 60 - 115 mg/dL High: 125 - 350 mg/dL
<b>On/Off setting</b>	Always ON (cannot be turned OFF)
<b>Notes</b>	Audio notification and visual alerts on your mobile device and smart transmitter on-body vibrate alerts.

1. Tap **Menu > Settings > Glucose** to display the **GLUCOSE SETTINGS** screen.

Glucose Within Target Levels	
< Settings	Glucose
<b>Glucose Target Levels</b> <i>Set the glucose levels you'd like to remain between.</i>	
High Target	150 mg/dL >
Low Target	80 mg/dL >
<b>Glucose Alert Levels</b> <i>Set the glucose levels at which you'd like the system to alert you if reached.</i>	
High Alert	200 mg/dL >
Low Alert	70 mg/dL >
<b>Predictive Alerts</b> <i>Be alerted X Minutes before your sensor glucose level, if it continues at its current rate, will cross the Glucose Alert Threshold.</i>	
Predictive Alerts	<input checked="" type="checkbox"/>

2. Under **Glucose Alert Levels**, tap **High Alert** and select the appropriate High Glucose Alert level.

- Tap **Done** when complete.
- Repeat step to make your **Low Alert** selection.

Glucose Within Target Levels	
< Settings	Glucose
High Target	150 mg/dL >
Low Target	80 mg/dL >
<b>Glucose Alert Levels</b> <i>Set the glucose levels at which you'd like the system to alert you if reached.</i>	
High Alert	200 mg/dL >
Cancel	High Alert Done
	235
	240
	245
	250
	255
	260
	265

Glucose Within Target Levels	
< Settings	Glucose
High Target	150 mg/dL >
Low Target	80 mg/dL >
<b>Glucose Alert Levels</b> <i>Set the glucose levels at which you'd like the system to alert you if reached.</i>	
High Alert	250 mg/dL >
Low Alert	70 mg/dL >
<b>Predictive Alerts</b> <i>Be alerted X Minutes before your sensor glucose level, if it continues at its current rate, will cross the Glucose Alert Threshold.</i>	
Predictive Alerts	<input checked="" type="checkbox"/>
Minutes	30 >

## Setting Predictive Alerts

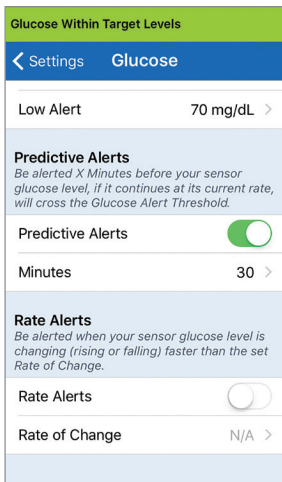
Predictive Alerts let you know in advance that a high or low glucose event is likely to occur if current trends continue.

Predictive Alerts use the Low and High Glucose Alert levels to provide an “early” warning. When you have reached the early warning time, the smart transmitter vibrates, and the mobile app gives an audible alert as well as displays a message on the screen. You should immediately perform a fingerstick blood glucose test before making a treatment decision.

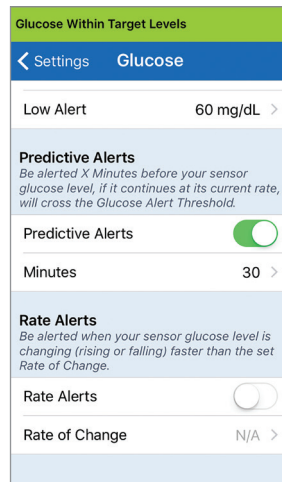
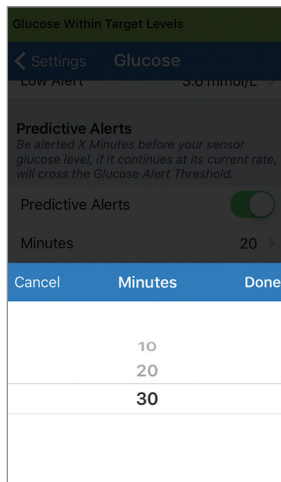
<b>Default setting</b>	OFF
<b>Allowable setting</b>	10, 20, or 30 minutes prior
<b>On/Off setting</b>	You can turn this feature ON. No predictive alerts will occur until this feature is turned ON. The default is 20 minutes.
<b>Notes</b>	Audio notification and visual alerts on your mobile device and smart transmitter on-body vibe alerts.



1. To turn this feature ON, tap **Menu > Settings > Glucose** to display the **GLUCOSE SETTINGS** screen.



2. Next to **Predictive Alerts**, slide the **OFF** button right to **ON**.
3. Tap **Minutes** to select the amount of advance warning
  - Tap **Done** when complete.

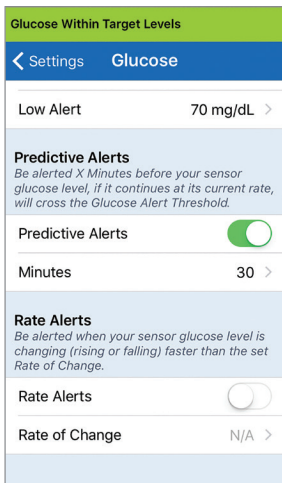


# Setting Rate of Change Alerts

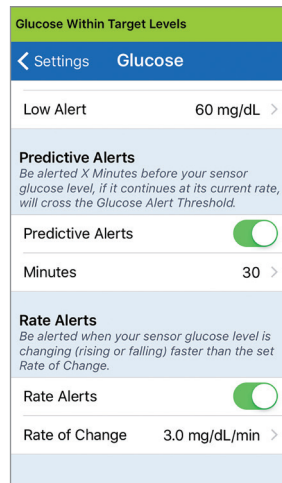
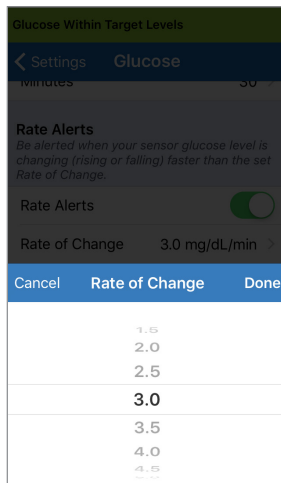
The Rate of Change Alerts let you know when your glucose level is falling or rising faster than the Rate Alert setting you choose.

Default setting	OFF
Allowable setting	1.5 - 5 mg/dL per minute.
On/Off setting	You can turn this feature ON. No rate of change alerts will occur until this feature is turned ON.
Notes	Audio notification and visual alerts on your mobile device and transmitter vibration alerts.

1. To turn this feature ON, tap **Menu > Settings > Glucose** to display the **GLUCOSE SETTINGS** screen.



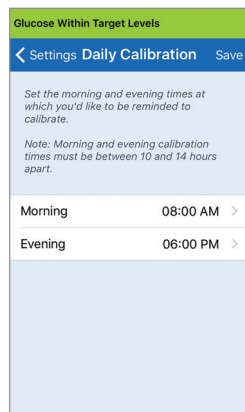
2. Next to **Rate Alerts**, slide the **OFF** button right to **ON**.
3. Tap **Rate of Change** to select the rate.
  - Tap **Done** when complete.



## Setting Daily Calibration Times

The morning and evening calibration times are set to remind you when to calibrate. You can calibrate up to 2 hours before your scheduled calibration time. Your morning and evening calibration times must be between 10 and 14 hours apart.

### 1. Tap Menu > Settings > Daily Calibration.

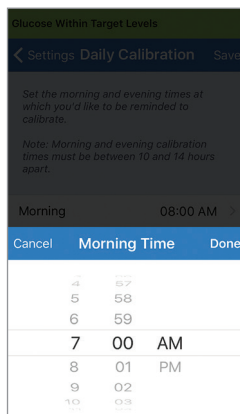


### 2. Tap Morning to set your morning calibration time.

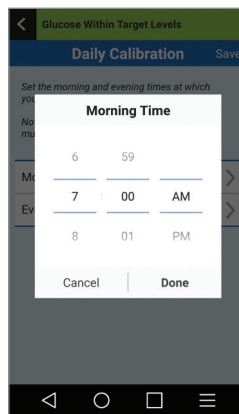
- Tap **Done** when complete.

### 3. Tap Evening to set your evening calibration time.

- Tap **Done** when complete.

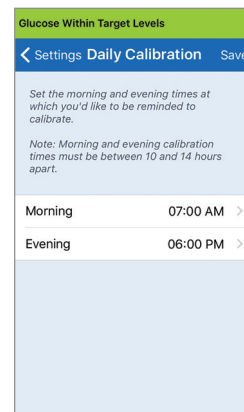


iOS



Android

### 4. When both times are correct, tap Save.



## Setting System Information

The **SYSTEM** screen lets you view and edit other settings in your Eversense XL CGM System.

1. Tap **Menu > Settings > System** to display the **SYSTEMS** screen.

2. On the **SYSTEMS** screen, you can tap each of the following to set:

- **Glucose Units.** The unit of measurement for your glucose readings. The app must be reinstalled to edit this setting.
- **Name.** The serial number of your smart transmitter. You can also tap on the serial number displayed here and give your smart transmitter a custom name.
- **Linked Sensor.** The serial number of the sensor currently linked with the smart transmitter. Tap this feature to access the ability to link or re-link a sensor.

Glucose Within Target Levels	
< Settings   System	
Glucose Units	mg/dL
Name	T000119 >
Linked Sensor	7679 >

## Setting Mealtimes Schedule

The **MEAL TIMES** screen displays the time slots for your Breakfast, Lunch, Snack, Dinner and Sleep times. The time intervals set in the **MEAL TIMES** screen are used on the Reports graph view to indicate the high, low and average CGM values during each mealtime interval.

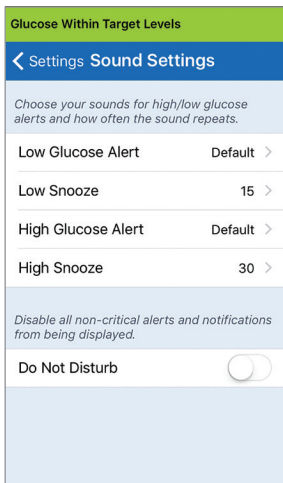
1. Tap **Menu > Settings > Meal Times** to display the **MEAL TIMES** screen.
2. Tap each meal time listed, then tap **Start** and **End** to set a beginning and end mealtime.

Glucose Within Target Levels	
< Settings Meal Times	
Time periods for Meal Times table	
Breakfast	06:00 AM-10:00 AM >
Lunch	10:00 AM-02:00 PM >
Snack	02:00 PM-06:00 PM >
Dinner	06:00 PM-10:00 PM >
Sleep	10:00 PM-06:00 AM >

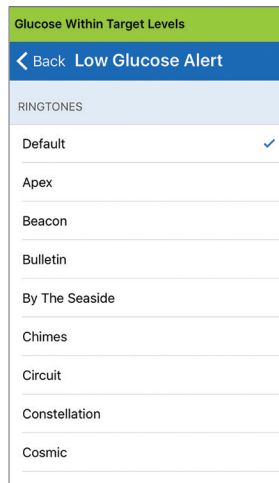
## Setting Sounds

The **SOUND SETTINGS** screen displays the alert sound settings for Low Glucose and High Glucose. This screen also allows you to enter a snooze setting for the alerts listed.

1. Tap **Menu > Settings > Sound Settings** to display the **SOUND SETTINGS** screen.



2. Tap each alert to select the alert sound. Tap **Back** to get back to the **SOUND SETTINGS** screen.

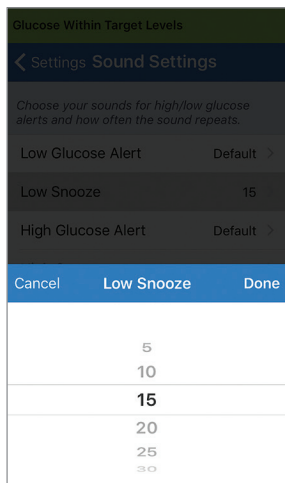


**IMPORTANT:** Be sure the sound on your mobile device is turned on. If you turn the sound on your mobile device off, you will not hear any sounds from the app.

By setting the snooze alert, you can set how often an alert repeats after you have received a Low Glucose and High Glucose alert.

### 3. Tap each snooze alert to set how often the alert repeats.

Tap **Done** when complete.



The **SOUND SETTINGS** screen also allows you to enable and disable the Do Not Disturb mode.

- **Do Not Disturb.** Places the app and smart transmitter in a “Do Not Disturb” mode.
- **OFF** – ALL notifications – alerts and notifications – regardless of critical nature will be provided by the smart transmitter and app.
- **ON** – ONLY critical alerts will be provided by the app and the smart transmitter’s on-body vibe alerts.

**Note:** When you enable Do Not Disturb mode on your mobile device you will not receive any alerts or notifications from the Eversense XL App. For a list of alerts, please see *Alert Descriptions*.



## Setting Temporary Profile

During activities or conditions outside your normal routine, you may wish to temporarily use glucose settings that are different from the standard glucose settings you have entered. The **TEMP PROFILE** screen allows you to temporarily change glucose target and alert settings for the duration you choose. When the Temp Profile duration is over, the standard glucose settings you entered in **Settings > Glucose** will automatically resume.

1. Tap **Menu > Settings > Temp Profile** to display the **TEMP PROFILE** screen.

Glucose Within Target Levels	
< Settings Temp Profile	
Set the glucose levels at which you'd like the system to alert when your Temp Profile is ON. Tap START to activate; tap STOP to deactivate.	
Duration	0hr 30min >
High Target	250 mg/dL >
Low Target	80 mg/dL >
High Alert	285 mg/dL >
Low Alert	65 mg/dL >
START	

2. Select the duration. You can set a Temp Profile for up to 36 hours in 30 minute increments.

Glucose Within Target Levels	
< Settings Temp Profile	
Set the glucose levels at which you'd like the system to alert when your Temp Profile is ON. Tap START to activate; tap STOP to deactivate.	
Duration	0hr 30min >
High Target	165 mg/dL >
Cancel Duration Done	
0hr	
1hr	0min
2hr	30min
3hr	
4hr	

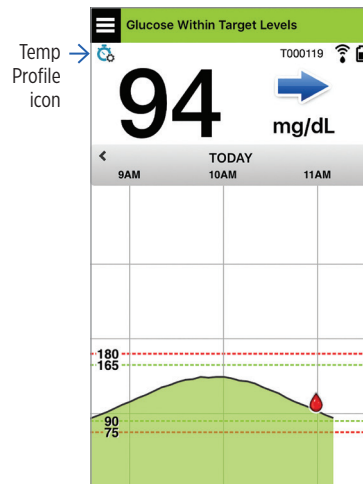
3. Set the High and Low Targets and High and Low Alert levels desired. Tap **START**.

Glucose Within Target Levels	
< Settings Temp Profile	
Duration	1hr 0min >
High Target	165 mg/dL >
Low Target	90 mg/dL >
High Alert	180 mg/dL >
Cancel	High Alert Done
170	
175	
<b>180</b>	
185	
190	
195	

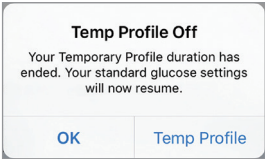
Glucose Within Target Levels	
< Settings Temp Profile	
High Target	165 mg/dL >
Low Target	90 mg/dL >
High Alert	180 mg/dL >
Low Alert	70 mg/dL >
Cancel	Low Alert Done
60	
65	
70	
<b>75</b>	
80	
85	

The Temp Profile selections cannot be changed when the duration has been started.

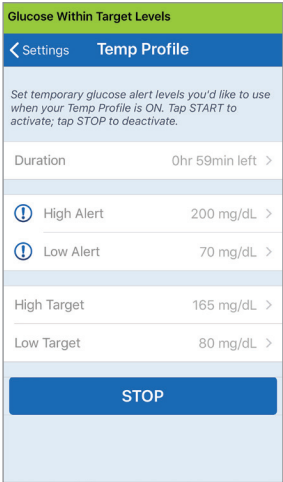
While a Temp Profile is active, the Temp Profile icon will be displayed on the **MY GLUCOSE** screen.



When the Temp Profile duration is finished, the app displays a notice and the Temp Profile icon is no longer displayed on the **MY GLUCOSE** screen.



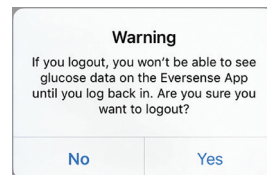
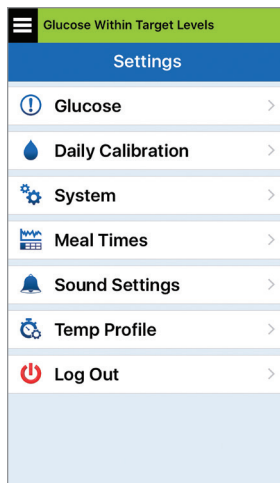
To end the Temp Profile earlier than the time you set, go to **Settings > Temp Profile** and tap **STOP**.



## Logging out

To log out of your Eversense XL account, tap **Settings** > **Log Out**.

8



**IMPORTANT:** If you log out, no glucose data will be displayed on the app until you log back in using the email and password you entered when you set up your account for the first time.

## 9. Alert Descriptions

*This section describes the various alerts and notification messages you may see on the Eversense XL App screens and actions you may need to take.*

Your CGM System provides you with alerts and notifications related to glucose readings and system status on both your smart transmitter and mobile device. The smart transmitter provides on-body vibrate alerts when an alert level has been reached. The mobile device app sounds an alert and displays messages on the **MY GLUCOSE** screen. The table below describes the vibration patterns on the smart transmitter and the indicators on your app.

Alerts and Notifications	Smart Transmitter Vibration Pattern	App Alert Indicators
<b>Alerts where no glucose values can be displayed</b> Requires immediate and appropriate action.	3 long vibs	MESSAGE APPEARS IN YELLOW
<b>Alerts related to Low Glucose</b> Low Glucose Alert. Requires immediate and appropriate action.	3 short vibs x 3	MESSAGE APPEARS IN YELLOW
<b>Alerts related to Predictive Low and Out-of-Range Low Glucose</b> Requires immediate and appropriate action.	3 short vibrations	MESSAGE APPEARS IN YELLOW
<b>Alerts related to High Glucose</b> High Glucose Alert, Predictive High, and Out-of-Range High. Requires immediate and appropriate action.	1 long vibrate then 2 short vibs	MESSAGE APPEARS IN YELLOW
<b>Alerts related to less critical issues</b> Requires some action but may not be as critical in nature. See following section for examples.	1 short vibrate	MESSAGE APPEARS IN YELLOW
<b>Notifications</b> Requires some action but not critical in nature. See following section for examples.	1 short vibrate	MESSAGE APPEARS IN BLUE

## Alert History

The **ALERT HISTORY** screen lists alerts and notifications you have received.

The following icons are used to indicate the severity level of messages.



Alerts



Notifications



More than 1 Alert in Same Period

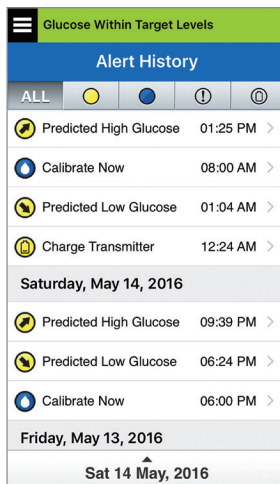


Battery Alerts

**Note:** When you receive 2 or more alerts that have not been acknowledged, the app will display an option to **Dismiss All**. This can happen when your mobile device has been out of range of your smart transmitter and then re-syncs. You can review each alert in **Alert History**.

### 1. Tap **Menu > Alert History**.

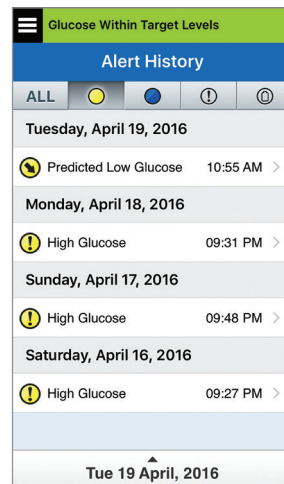
- The **ALERT HISTORY** screen will list ALL alerts and notifications for that day.
- Tap on any message to get more information.



Example of ALL

### 2. You can choose to include only certain messages (alerts and notifications, etc.) for review by tapping selected alert icons.

- Tap **ALL**, then tap icons on top of the screen to select only the types of alerts you want displayed.
- Tap **Menu** when done.



Example of alerts only

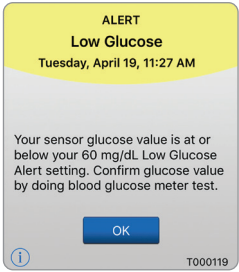
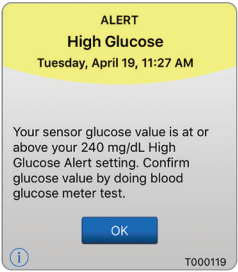
# Alert Descriptions and Actions

The following table lists the alerts and notifications you may receive on the Eversense XL App.

**Note:** For each message, you can also tap the information icon ⓘ to receive additional details about the message.

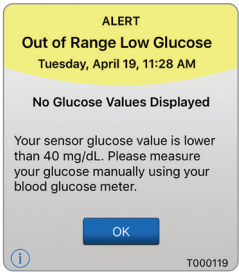
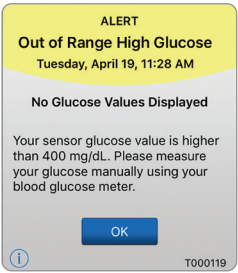
**IMPORTANT:** Alerts marked with an \* cannot be turned off in the app or the smart transmitter using the DND in the app settings.

## Alerts

App Display		
Description	<b>Low Glucose*</b> Appears at the interval you enter in sound settings when your sensor glucose reading is at or below the low glucose alert level you set. The default repeat interval is 15 minutes.	<b>High Glucose*</b> Appears at the interval you enter in sound settings when your sensor glucose reading is at or above the high glucose alert level you set. The default repeat interval is 30 minutes.
Actions	Pay close attention to your glucose values, symptoms, and trends. Confirm your glucose value with a blood glucose meter test before making a treatment decision.	Pay close attention to your glucose values, symptoms, and trends. Confirm your glucose value with a blood glucose meter test before making a treatment decision.

## Alert Descriptions and Actions (continued)

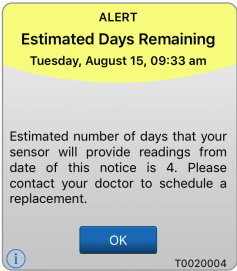
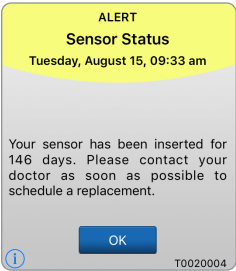
### Alerts

<div>9</div> <div>App Display</div>		
<div>Description</div>	<p><b>Out of Range Low Glucose*</b></p> <p>Appears when your glucose reading is lower than 40 mg/dL.</p> <p>No glucose reading can be displayed (only <b>LO</b> is displayed on the <b>MY GLUCOSE</b> screen).</p>	<p><b>Out of Range High Glucose*</b></p> <p>Appears when your glucose value is higher than 400 mg/dL.</p> <p>No glucose reading can be displayed (only <b>HI</b> is displayed on the <b>MY GLUCOSE</b> screen).</p>
<div>Actions</div>	<p>Confirm your glucose value with a blood glucose meter test before making a treatment decision.</p> <p>Once the sensor glucose value is at or higher than 40 mg/dL, glucose readings will resume on the display.</p>	<p>Measure your glucose manually by using your blood glucose meter. Always confirm your glucose value with a blood glucose meter test before making a treatment decision.</p> <p>Once the sensor glucose value is at or lower than 400 mg/dL, glucose readings will resume on the display.</p>



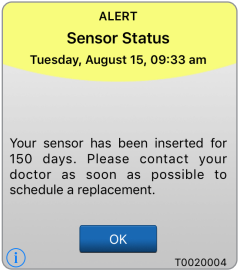
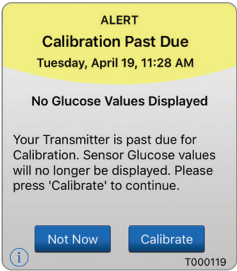
# Alert Descriptions and Actions (continued)

## Alerts

App Display		
Description	<b>Days Remaining (4)</b> Appears when the system detects your sensor may no longer provide readings in 4 days.	<b>Sensor Status (146 days)</b> Appears when the system detects your sensor has been inserted for 146 days.
Actions	Contact your GP to schedule your sensor removal and insertion of new sensor.	Contact your GP to schedule your sensor removal and insertion of new sensor.

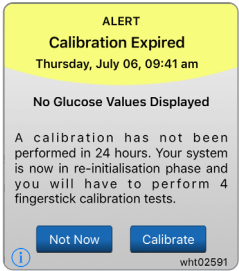
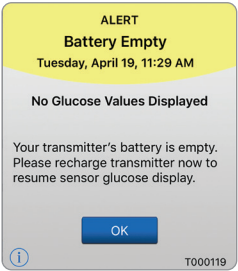
# Alert Descriptions and Actions (continued)

## Alerts

9	App Display	 <p>The screenshot shows an alert titled 'ALERT Sensor Status' with a yellow header. Below the header, it says 'Tuesday, August 15, 09:33 am'. The main text reads: 'Your sensor has been inserted for 150 days. Please contact your doctor as soon as possible to schedule a replacement.' At the bottom, there is an 'OK' button, an information icon (i), and the ID 'T0020004'.</p>	 <p>The screenshot shows an alert titled 'ALERT Calibration Past Due' with a yellow header. Below the header, it says 'Tuesday, April 19, 11:28 AM'. The main text reads: 'No Glucose Values Displayed'. Below this, it says: 'Your Transmitter is past due for Calibration. Sensor Glucose values will no longer be displayed. Please press 'Calibrate' to continue.' At the bottom, there are 'Not Now' and 'Calibrate' buttons, an information icon (i), and the ID 'T000119'.</p>
	Description	<b>Sensor Status (150 days)</b> Appears when the system detects your sensor has been inserted for 150 days.	<b>Calibration Past Due</b> Appears when your system is past due for calibration. No glucose readings can be displayed until calibration is performed.
	Actions	Contact your GP to schedule your sensor removal and insertion of new sensor.	Perform a fingerstick calibration in order to resume displaying glucose values.

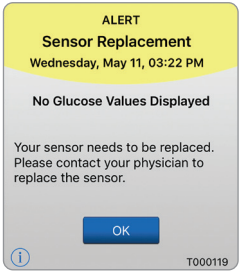
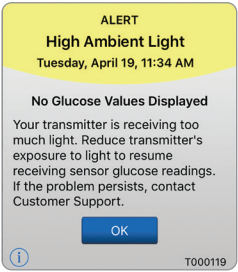
# Alert Descriptions and Actions (continued)

## Alerts

App Display		
Description	<p><b>Calibration Expired</b></p> <p>Appears when a calibration has not been performed in 24 hours. The system returns to the Initialisation Phase.</p> <p>No glucose reading can be displayed until calibration is performed.</p>	<p><b>Battery Empty*</b></p> <p>Appears once when your smart transmitter battery is empty and needs to be charged.</p> <p>No glucose reading can be displayed until the smart transmitter is charged.</p>
Actions	<p>In the Initialisation Phase, you must perform 4 fingerstick calibration tests spaced 2 - 12 hours apart. Display of glucose readings will resume after the 2nd successful fingerstick calibration test.</p>	<p>Charge the smart transmitter immediately. Remove the smart transmitter from your body before connecting it to the power supply.</p>

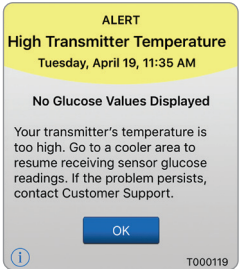
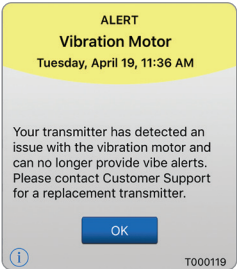
# Alert Descriptions and Actions (continued)

## Alerts

9 App Display		
Description	<p><b>Sensor Replacement*</b></p> <p>Appears once when your sensor needs to be replaced.</p> <p>No glucose reading can be displayed until the sensor is replaced.</p>	<p><b>High Ambient Light</b></p> <p>Appears every 60 minutes when your sensor is receiving too much ambient light, affecting its ability to communicate with the smart transmitter.</p> <p>No glucose reading can be displayed until ambient light is reduced.</p>
Actions	<p>Contact your GP to have your sensor replaced.</p>	<p>Reduce ambient light by doing one or more of the following:</p> <ul style="list-style-type: none"><li>• Move to an area where there is less light exposure.</li><li>• Place a dark material over the smart transmitter.</li><li>• Wear the smart transmitter under clothing.</li></ul>

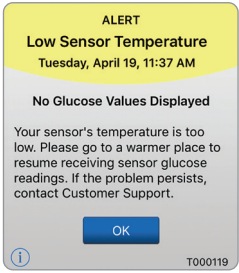
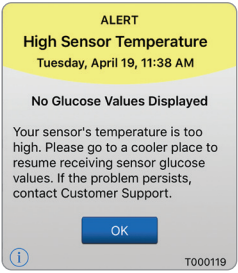
# Alert Descriptions and Actions (continued)

## Alerts

App Display		
Description	<p><b>High Smart Transmitter Temperature*</b></p> <p>Appears every 20 minutes when your smart transmitter temperature is too high.</p> <p>No glucose reading is displayed until the smart transmitter temperature is within normal operating conditions.</p>	<p><b>Vibration Motor</b></p> <p>Appears every 60 minutes when the vibration motor on your smart transmitter can no longer provide on-body vibrate alerts. You will continue to get glucose readings up to 72 hours after receiving the alert message. After 72 hours, you will receive a Transmitter Error Alert every 20 minutes until you replace the smart transmitter.</p>
Actions	<p>Reduce the smart transmitter temperature by moving to a cooler environment. Once the smart transmitter temperature is below 42 °C (108 °F), it will resume displaying glucose values.</p> <p>You may temporarily remove the smart transmitter to cool it down. Once the smart transmitter is back to a lower temperature, be sure to replace it over the sensor.</p>	<p>Contact Customer Support to have your smart transmitter replaced immediately.</p>

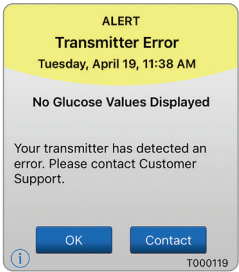
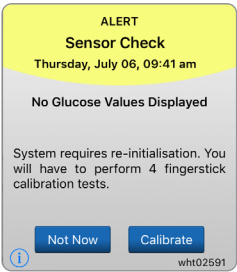
# Alert Descriptions and Actions (continued)

## Alerts

9App Display		
Description	<p><b>Low Sensor Temperature*</b></p> <p>Appears every 20 minutes when the sensor temperature is too low.</p> <p>No glucose reading is displayed until the sensor temperature is within normal operating conditions.</p>	<p><b>High Sensor Temperature*</b></p> <p>Appears every 20 minutes when the sensor temperature is too high. No glucose reading is displayed until the sensor temperature is within normal operating conditions.</p>
Actions	<p>Go to a warmer environment to increase the sensor temperature. Keep your smart transmitter turned on so you will start receiving glucose values when the sensor temperature is between 26 - 40 °C (81 - 104 °F).</p>	<p>Go to a cooler environment to reduce the sensor temperature. Briefly remove the smart transmitter while the sensor temperature cools to between 26 - 40° C (81 - 104 °F). Then put the smart transmitter back on to start receiving glucose values again from the sensor.</p>

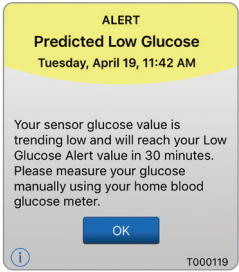
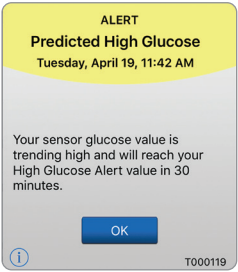
# Alert Descriptions and Actions (continued)

## Alerts

App Display	 <p>The alert screen has a yellow header with the text 'ALERT Transmitter Error' and the timestamp 'Tuesday, April 19, 11:38 AM'. Below this, it says 'No Glucose Values Displayed'. The main text reads: 'Your transmitter has detected an error. Please contact Customer Support.' At the bottom, there are two blue buttons: 'OK' and 'Contact'. An information icon is in the bottom left corner, and the ID 'T000119' is in the bottom right corner.</p>	 <p>The alert screen has a yellow header with the text 'ALERT Sensor Check' and the timestamp 'Thursday, July 06, 09:41 am'. Below this, it says 'No Glucose Values Displayed'. The main text reads: 'System requires re-initialisation. You will have to perform 4 fingerstick calibration tests.' At the bottom, there are two blue buttons: 'Not Now' and 'Calibrate'. An information icon is in the bottom left corner, and the ID 'wht02591' is in the bottom right corner.</p>
Description	<p><b>Smart Transmitter Error*</b></p> <p>Appears when the system's internal checks detect a smart transmitter error.</p> <p>No glucose reading is displayed until the error is corrected.</p>	<p><b>Sensor Check</b></p> <p>Appears once when the system's internal checks detect instability with the sensor which requires a return to calibration Initialisation Phase.</p>
Actions	<p>If no glucose is displayed for more than 10 minutes, plug the smart transmitter into a wall outlet and then unplug it. Wait 10 minutes.</p> <p>If glucose is still not displayed, follow the steps shown in the Troubleshooting section to reset your smart transmitter. If you are unable to complete the reset, contact Customer Support.</p>	<p>In the Initialisation Phase, you must perform 4 fingerstick calibration tests spaced 2 - 12 hours apart. Display of glucose readings will resume after the 2nd successful fingerstick calibration test.</p>

## Alert Descriptions and Actions (continued)

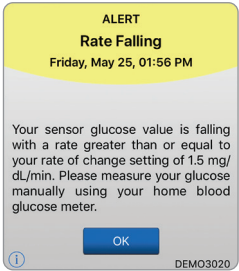
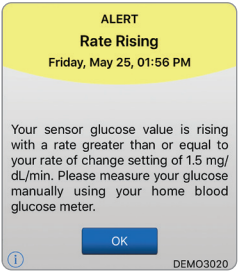
### Alerts

9 App Display		
Description	<p><b>Predicted Low Glucose</b></p> <p>Appears every 60 minutes when your glucose values are trending low and will reach your Low Glucose Alert level within the time you entered in Settings.</p>	<p><b>Predicted High Glucose</b></p> <p>Appears every 60 minutes when your glucose values are trending high and will reach your High Glucose Alert level within the time you entered in Settings.</p>
Actions	<p>Pay close attention to your glucose values, symptoms, and trends. Confirm your glucose value with a blood glucose meter test before making a treatment decision.</p>	<p>Pay close attention to your glucose values, symptoms, and trends. Confirm your glucose value with a blood glucose meter test before making a treatment decision.</p>



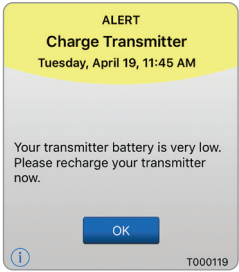
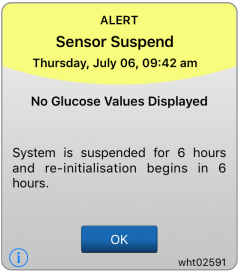
# Alert Descriptions and Actions (continued)

## Alerts

App Display		
Description	<p><b>Rate Falling</b></p> <p>Appears every 60 minutes when your glucose values are falling at a rate equal to or faster than the rate of change you entered in Settings.</p>	<p><b>Rate Rising</b></p> <p>Appears every 60 minutes when your glucose value is rising at a rate equal to or faster than the rate of change you entered in Settings.</p>
Actions	<p>Pay close attention to your glucose values, symptoms, and trends. Confirm your glucose value with a blood glucose meter test before making a treatment decision.</p>	<p>Pay close attention to your glucose values, symptoms and trends. Confirm your glucose value with a blood glucose meter test before making a treatment decision.</p>

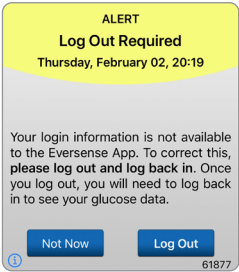
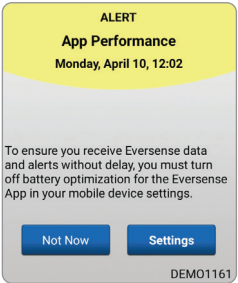
## Alert Descriptions and Actions (continued)

### Alerts

App Display		
Description	<p><b>Charge Smart Transmitter</b></p> <p>Appears when smart transmitter battery power is very low and you need to charge your battery very soon.</p>	<p><b>Sensor Suspend</b></p> <p>Appears when the system's internal checks detect a need to restart the Initialisation Phase for additional calibrations. Glucose values will be displayed a few minutes after the second successful calibration during the Initialisation Phase.</p>
Actions	<p>Charge your smart transmitter as soon as possible.</p>	<p>Re-initialisation of the system begins in 6 hours.</p>

# Alert Descriptions and Actions (continued)

## Alerts

App Display	 A screenshot of an iOS alert titled 'ALERT Log Out Required' with a yellow header. The text says: 'Your login information is not available to the Eversense App. To correct this, please log out and log back in. Once you log out, you will need to log back in to see your glucose data.' At the bottom are two buttons: 'Not Now' and 'Log Out'. A small blue circle with a white 'i' icon is in the bottom left corner, and the number '61877' is in the bottom right corner.	 A screenshot of an Android alert titled 'ALERT App Performance' with a yellow header. The text says: 'To ensure you receive Eversense data and alerts without delay, you must turn off battery optimization for the Eversense App in your mobile device settings.' At the bottom are two buttons: 'Not Now' and 'Settings'. The text 'DEMO1161' is at the bottom right.
Description	<p><b>Log Out Required</b></p> <p>Appears every 24 hours for iOS users when the system detects that your Eversense credentials are not available via the iOS keychain feature.</p>	<p><b>App Performance*</b></p> <p>Appears every day for Android operating systems when the system detects frequent app crashes or interruptions in Bluetooth communication due to the Eversense App being included in battery optimisation settings.</p>
Actions	<p>Log out of the mobile app and log back in with your existing username and password.</p>	<p>Go to your phone's battery optimisation settings and turn off for the Eversense App to ensure Eversense alerts are not delayed.</p>

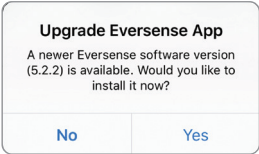
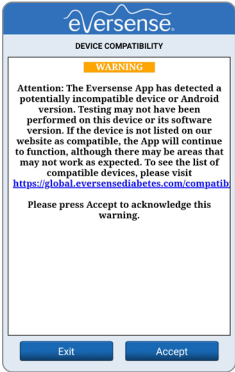
# Alert Descriptions and Actions (continued)

## Alerts

9	App Display	<div><div><b>Calibration Under Review</b> Your entered calibration value of 100 mg/dL may be inaccurate. Please calibrate again in 1 hour to ensure glucose accuracy.</div><div>OK</div></div> <div><div><b>Incompatible Firmware Version</b> Incompatible Firmware Version detected. Please contact Customer Support.</div><div>OK</div></div>
	Description	<div><div><b>Calibration Under Review</b> Appears when your calibration value is significantly different from your sensor glucose value.</div><div><b>Incompatible Firmware Version</b> Appears when the firmware in your smart transmitter is incompatible with the Eversense XL mobile app version on your mobile device.</div></div>
	Actions	<div><div>Re-calibrate when prompted.</div><div>Contact Customer Support.</div></div>

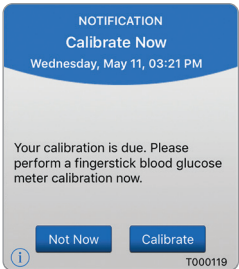
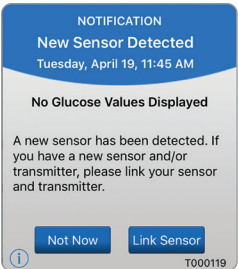
# Alert Descriptions and Actions (continued)

## Alerts

App Display		
Description	<p><b>Upgrade Eversense App</b></p> <p>Appears when a newer version of the Eversense App is available to download.</p>	<p><b>Incompatible Device/Operating System</b></p> <p>Appears when an incompatible device/operating system is being used with the app.</p>
Actions	<p>Tap <b>Yes</b> to install the update.</p>	<p>For a list of compatible devices/operating systems visit <a href="https://global.eversenseddiabetes.com/compatibility">https://global.eversenseddiabetes.com/compatibility</a>.</p>

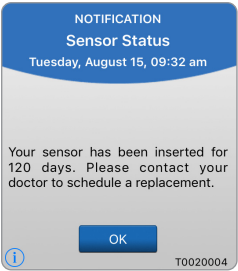
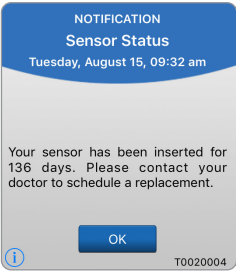
## Alert Descriptions and Actions (continued)

### Alerts

9 App Display	 <p>A notification card with a blue header containing the text 'NOTIFICATION Calibrate Now' and the timestamp 'Wednesday, May 11, 03:21 PM'. The main body is white with the text 'Your calibration is due. Please perform a fingerstick blood glucose meter calibration now.' At the bottom, there are two blue buttons: 'Not Now' and 'Calibrate'. A small information icon is on the left and the ID 'T000119' is on the right.</p>	 <p>A notification card with a blue header containing the text 'NOTIFICATION New Sensor Detected' and the timestamp 'Tuesday, April 19, 11:45 AM'. The main body is white with the text 'No Glucose Values Displayed' and 'A new sensor has been detected. If you have a new sensor and/or transmitter, please link your sensor and transmitter.' At the bottom, there are two blue buttons: 'Not Now' and 'Link Sensor'. A small information icon is on the left and the ID 'T000119' is on the right.</p>
Description	<p><b>Calibrate Now</b> Appears every 60 minutes when it is time for you to calibrate.</p>	<p><b>New Sensor Detected</b> Appears when the smart transmitter detects a new sensor. The inserted sensor and the smart transmitter must be linked to begin communication.</p>
Actions	<p>Do a fingerstick blood glucose test and enter the reading as your calibration value. DO NOT use an alternative site (such as forearm) to obtain your blood glucose reading.</p>	<p>Tap <b>Link Sensor</b> to complete the linking process and begin the 24-hour Warm-Up Phase. You do not need to wear your smart transmitter over the sensor until the Warm-Up Phase is complete.</p>

# Alert Descriptions and Actions (continued)

## Notifications

App Display	 <p>A notification card with a blue header containing the text "NOTIFICATION Sensor Status" and "Tuesday, August 15, 09:32 am". The main body is light gray and contains the text: "Your sensor has been inserted for 120 days. Please contact your doctor to schedule a replacement." At the bottom, there is a blue "OK" button, a small information icon (i in a circle) on the left, and the ID "T0020004" on the right.</p>	 <p>A notification card with a blue header containing the text "NOTIFICATION Sensor Status" and "Tuesday, August 15, 09:32 am". The main body is light gray and contains the text: "Your sensor has been inserted for 136 days. Please contact your doctor to schedule a replacement." At the bottom, there is a blue "OK" button, a small information icon (i in a circle) on the left, and the ID "T0020004" on the right.</p>
Description	<b>Sensor Status (120 Days)</b> Appears when the system detects your sensor has been inserted for 120 days.	<b>Sensor Status (136 days)</b> Appears when the system detects your sensor has been inserted for 136 days.
Actions	Contact your GP to schedule the removal and replacement of your sensor.	Contact your GP to schedule your sensor removal and insertion of new sensor.

# 10. Event Log

*This section describes how to review and log events to help better track glucose patterns.*

The Eversense XL CGM System allows you to log and track events in addition to continually monitoring glucose levels. You can manually enter events that will appear on the trend graph and glucose reports to help you find patterns in your glucose profile.

## Types of Events:

-  Glucose
-  Meals
-  Insulin
-  Health
-  Exercise

**Note:** You can also access the **ADD EVENT** screen directly from the **MY GLUCOSE** screen with a single tap anywhere on the graph area.

## View Events

You can view past events entered from the **EVENT LOG** screen.










### 1. Tap Menu > Event Log.

The **EVENT LOG** screen will appear.

### 2. All your entered events will be listed.

You can also select specific event types to view by tapping a selected event type.

- Tap **ALL**, then tap icons on top of the screen to select only the types of events you want displayed.

Glucose Within Target Levels		
Event Log +		
ALL		
Tuesday, April 19, 2016		
	Health, Normal	11:18 AM >
	Calibration, 139 mg/dL	10:32 AM >
	Glucose, 100 mg/dL	09:08 AM >
	Calibration, 79 mg/dL	08:02 AM >
	Breakfast, 18 grams	07:15 AM >
	Exercise, 0hr 30min	06:00 AM >
Monday, April 18, 2016		
	Dinner, 15 grams	08:18 PM >
Tue 19 April, 2016		



# Log Specific Events



## Glucose

Enter and track blood glucose meter tests (test results other than calibrations).

1. Tap **Menu > Event Log**.
2. Add an event using the event icon “+” > **Glucose**.
3. Tap **Time** to enter the correct date and time.  
Tap **Done**.
4. Tap **Glucose** to enter the correct blood glucose value.  
Tap **Done**.

**Note:** You can enter a BG value between 20 and 600 mg/dL. Entries < 20 mg/dL will be converted to 20 mg/dL, and entries above 600 mg/dL will be converted to 600 mg/dL for calculation and display purposes.

5. Tap **Save**.
6. On the Confirm Glucose pop up box, tap **Submit** to confirm the glucose event and return to the **EVENT LOG** screen, or tap **Cancel** to exit without saving changes or to edit the information before saving.

**Note:** Glucose Events do not replace calibration measurements. You will still have to enter calibration readings.

iOS

Android



## Meals

Enter the type of meal, date and time and carbohydrate count.

1. Tap **Menu > Event Log**.
2. Add an event using the event icon “+” > **Meals**.
3. Tap **Time** to enter the correct date and time.  
Tap **Done**.
4. Tap **Type** to enter the type of meal.  
Tap **Done**.
5. Tap **Carbs** to enter correct number of carbohydrates.  
Tap **Done**.
6. Tap **Notes** to enter any notes.  
Tap **Done**.
7. Tap **Save** to save entry and return to **EVENT LOG** screen. Tap **Cancel** to exit without saving changes.

Glucose Within Target Levels		
Cancel	Meal	Save
Time	Sep 9, 2016 09:37 AM >	
Type	Breakfast >	
Carbs	15 grams >	
Notes	>	



## Insulin

Enter the units of insulin according to Time and Insulin type.

1. Tap **Menu > Event Log**.
2. Add an event using the event icon “+” > **Insulin**.
3. Tap **Time** to enter the correct date and time.  
Tap **Done**.
4. Tap **Units** to enter the correct number of Units.  
Tap **Done**.  
**Note:** The maximum insulin units that can be entered is 200U.
5. Tap **Type** to enter the correct Type of Insulin.  
Tap **Done**.
6. Tap **Notes** to enter any notes.  
Tap **Done**.
7. Tap **Save** to save entry and return to **EVENT LOG** screen. Tap **Cancel** to exit without saving changes.

Glucose Within Target Levels		
Cancel	Insulin	Save
<b>Time</b>	Sep 9, 2016 04:37 PM	>
<b>Units</b>	2.0	>
<b>Type</b>	Rapid-acting	>
<b>Notes</b>	>	



## Health

Enter the type of health condition, severity, and date and time.

1. Tap **Menu > Event Log**.
2. Add an event using the event icon “+” > **Health**.
3. Tap **Time** to enter the correct date and time.  
Tap **Done**.
4. Tap **Severity** to enter Low, Medium or High.  
Tap **Done**.
5. Tap **Condition** to enter the health condition.  
Tap **Done**.
6. Tap **Notes** to enter any notes.  
Tap **Done**.
7. Tap **Save** to save entry and return to **EVENT LOG** screen. Tap **Cancel** to exit without saving changes.

Glucose Within Target Levels		
Cancel	Health	Save
Time	Sep 9, 2016 03:30 PM	>
Severity	Medium	>
Condition	Fever	>
Notes	>	



## Exercise

Enter exercise type, duration, and intensity.

1. Tap **Menu > Event Log**.
2. Add an event using the event icon “+” > **Exercise**.
3. Tap **Time** to enter the correct date and time.  
Tap **Done**.
4. Tap **Intensity** to enter Low, Medium or High.  
Tap **Done**.
5. Tap **Duration** to enter the duration.  
Tap **Done**.
6. Tap **Notes** to enter any notes.  
Tap **Done**.
7. Tap **Save** to save entry and return to **EVENT LOG** screen. Tap **Cancel** to exit without saving changes.

Glucose Within Target Levels		
Cancel	Exercise	Save
Time	Jun 15, 2016 08:46 AM >	
Intensity	Medium >	
Duration	1hr 0min >	
Notes	>	

## II. Reports

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*This section describes the different glucose reports available for a summary of your glucose profile. You may choose specific dates or select pre-selected time ranges.*

### Types of reports

- Weekly Modal Summary.
- Glucose Pie Chart.
- Glucose Statistics.

**Note:** Be sure to set the mobile device date and time correctly. The accuracy of the graphs and reports depends upon the date and time being correct.

To view the glucose reports tap **Menu > Reports** and swipe to move across the three different reports. You can also email each report as a pdf file by tapping the email icon in the top right hand corner.

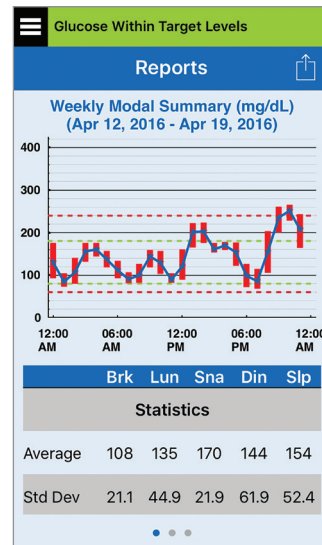
## Weekly Modal Summary

This report shows your last seven days of glucose readings summarised in a 24-hour line graph format to help find patterns during the day.

- The **blue line** is the average of the last seven days of your readings in an hour time block.
- The **red bars** show the highest and lowest actual readings in the same hour time block.
- The **red horizontal dotted lines** are your pre-set High and Low Glucose Alert levels.
- The **green horizontal dotted lines** are your pre-set High and Low Glucose Target levels.

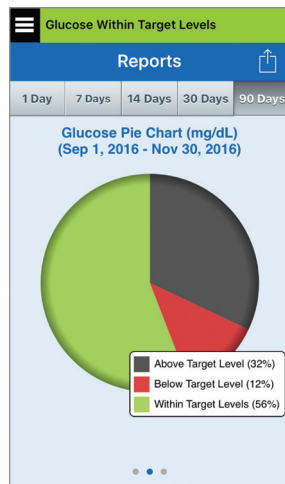
This report also provides summary statistics (average readings, standard deviation of readings), glucose target performance (percent within, above and below glucose target levels), and glucose reading highs and lows (percent of readings that fall within the low and high glucose target levels). The information is shown based on mealtime slots.

**Note:** To review or change the mealtime slots, please see *Setting Mealtimes Schedule*.

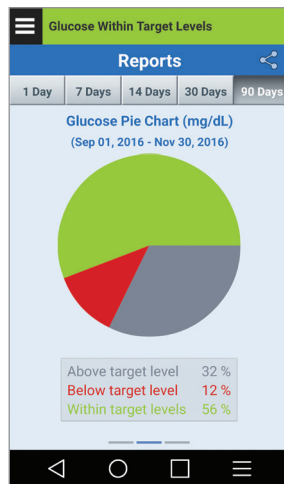


## Glucose Pie Chart

This report shows in graphical format what percent of your readings within a given time period are within, below or above your Glucose Target levels. You can choose the last 1, 7, 14, 30 or 90 days.



iOS



Android

## Glucose Statistics

This report shows your average, low and high glucose readings, along with standard deviation within a mealtime slot period. You can choose the last 1, 7, 14, 30 or 90 days.

Glucose Within Target Levels					
Reports					
1 Day	7 Days	14 Days	30 Days	90 Days	
Glucose Statistics (mg/dL) (May 24, 2018 - May 25, 2018)					
Period	Avg.	Low	High	Std Dev	
12AM - 6AM	122	78	190	29.5	
6AM - 12PM	113	78	163	26.7	
12PM - 6PM	197	93	280	50.0	
6PM - 12AM	174	80	286	76.4	
ALL	150	78	286	60.6	



## 12. Share My Data

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### Eversense Data Management Software (DMS) Program

The Eversense DMS Program is a web-based application that enables patients, caregivers and GPs to view and analyse glucose data that has been transmitted from the Eversense XL Smart Transmitter or the Eversense XL CGM System mobile app.

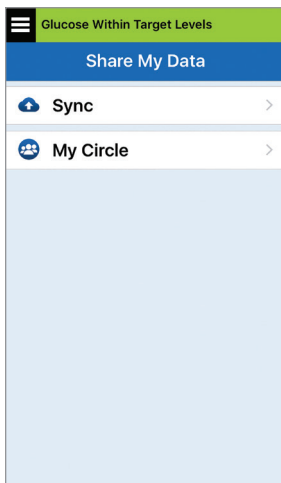
This program is offered at no cost to users of the Eversense XL CGM System. To learn about the Eversense DMS Program, go to <https://global.eversenseddiabetes.com/>. When you create and register your account during the installation of the Eversense XL mobile app, an Eversense DMS account is automatically created for you. The Eversense NOW App User Guide has more information on how to remotely view glucose data from the Eversense XL CGM System.

**IMPORTANT:** THE EVERSENSE DATA MANAGEMENT SYSTEM DOES NOT PROVIDE MEDICAL ADVICE. CHANGES TO YOUR TREATMENT PLAN SHOULD ONLY BE MADE BY YOUR GP.



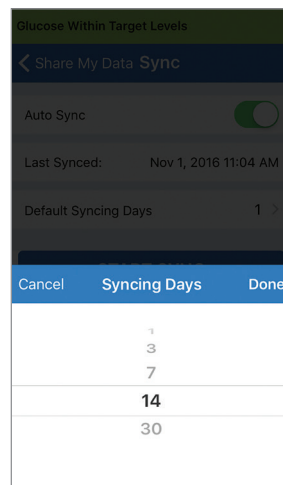
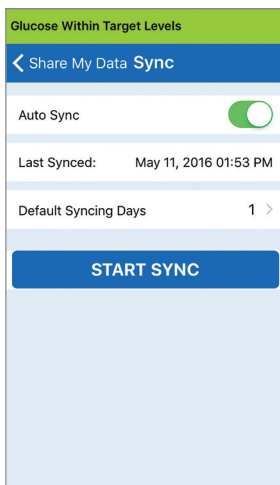
## Sync

As long as you have an internet connection, Auto Sync is turned on, and you are logged into the app, your glucose readings sync to your Eversense DMS account about every 5 minutes. You can turn off Auto Sync.



To turn off Auto Sync, tap **Sync** on the **SHARE MY DATA** screen. Tap the **Auto Sync** button to off.

To manually sync your data, tap the **START SYNC** button. Data for the number of days set as your default will be synced. You can set the Default Syncing Days to 1, 3, 7, 14 or 30 days.

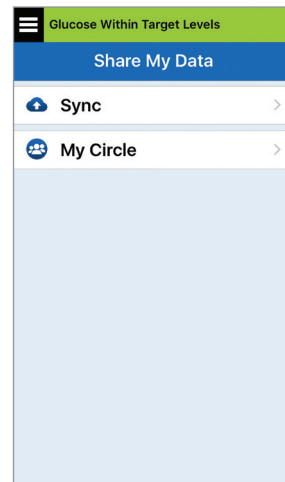


**IMPORTANT:** If you turn off Auto Sync, your data will not be sent to anyone using the Eversense NOW App to remotely monitor your glucose data, and your historical glucose data will not be stored in your DMS account.



## My Circle

My Circle is an optional feature that allows you to activate remote monitoring of your Eversense XL CGM data. For more information on this feature, see *My Circle - Remote Monitoring*.



# 13. Product and General Information on the App

*This section describes the information available from the About section of the Main Menu.*

**You can view product information about your smart transmitter, your sensor and your Eversense XL mobile app.**

1. Tap **Menu > About** and then tap **My Transmitter**, **My Sensor** or **Product Information**.

Glucose Within Target Levels	
About	
My Transmitter	>
My Sensor	>
Product Information	>
Contact Us	>
Licence Agreement	>
Privacy Statement	>
Help	>

On the **MY TRANSMITTER** screen, you can find information that includes the serial number, calibration information and battery level.

Glucose Within Target Levels	
< About My Transmitter	
Name	TRANS205
Serial Number	205
Model Number	101567
Firmware Version	6.21.02
Last Cal	5/11/16, 1:57 PM
Phase Start	5/11/16, 11:45 AM
Completed Cals	2
Current Phase	Initialization
RSSI	-93

On the **MY SENSOR** screen, you can view the sensor serial number and insertion details.

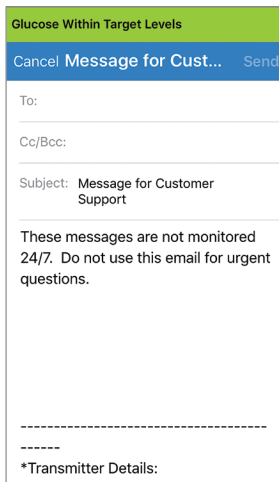
Glucose Within Target Levels	
< About My Sensor	
Linked SN	7679
Insertion Date	5/3/16
Insertion Time	08:00 PM
Detected SN	7679

On the **PRODUCT INFORMATION** screen, you can view information about the mobile app software version and Senseonics, Inc., the manufacturer of the Eversense XL CGM System.



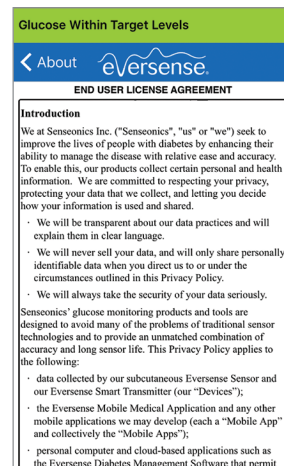
You can also send feedback or view the End User License Agreement and Privacy Policy from the About menu.

- Tap **Contact Us** to send an email to Senseonics, Inc.



**IMPORTANT:** This email is not monitored 24/7. **DO NOT** use this email for health-related or any urgent issues.

To read the End User License Agreement and the Privacy Policy, tap either option.



To find your local distributor on our website, tap **Help**.

## 14. Viewing Eversense XL Data on the Apple Watch

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You can view a snapshot of your Eversense XL CGM data on your Apple Watch. Once you've downloaded and installed the Eversense XL mobile app on your mobile device, follow the Apple Watch instructions for adding the app to your watch.

The Apple Watch is a secondary display of Eversense XL CGM data and should not be used in place of the primary Eversense XL CGM display.

Any problems with mobile devices, wireless internet, data connection, the Eversense Data Management System (DMS), the CGM user's smart transmitter out of range of their mobile device, or charging their smart transmitter may cause data transfer to be delayed or not to be displayed.

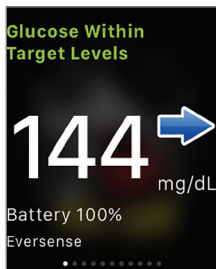
If at any time you have symptoms of a low or high blood glucose level OR if your symptoms are not consistent with the sensor glucose readings, you should test your glucose with a blood glucose meter before making a treatment decision.

## Glance View

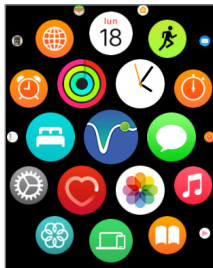
The Eversense XL Apple Watch Glance is not available for Apple Watch users running watchOS 3.0 or higher.

If your Apple Watch operating system supports the Glance view, and you have already set the Eversense XL App on your mobile device to *Show in Glances* under the Apple Watch settings, simply swipe up on the watch **HOME** screen to display the Eversense XL App Glance View.

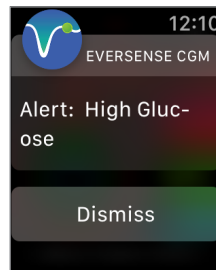
Status bar information, your current glucose value with trend arrow, and the battery life remaining in your smart transmitter appear.



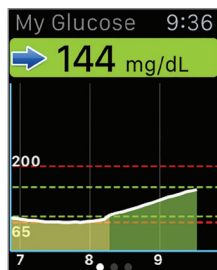
To access additional app features, tap the **Eversense XL** icon on your watch **HOME** screen to open the app.



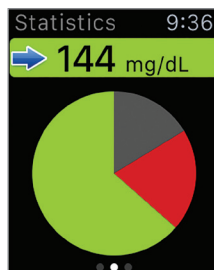
You can also access the **MY GLUCOSE** screen if you turn on notifications from Eversense XL in your Apple Watch settings. When you receive a notification, you can also tap on the message to see the **MY GLUCOSE** screen.



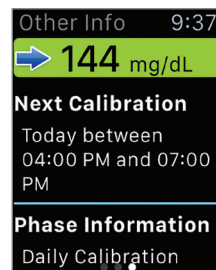
The **My Glucose** screen shows your current glucose with trend arrow, and a trend graph of your last three hours of CGM data.



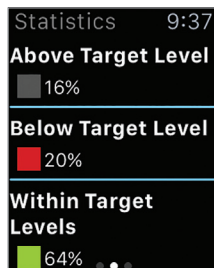
Swipe left to the next screen showing a pie chart of your total time within and outside your target range for the past 24 hours.



Swipe left to the next screen showing your current glucose with trend arrow, your next scheduled calibration time, and the current system calibration phase.



Swipe up to display the same data shown as percentages.





# 15. My Circle

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## Remote Monitoring with Eversense XL CGM System and Eversense NOW App

The Eversense XL CGM App includes an optional remote monitoring feature. The Eversense XL CGM App interacts with the Eversense NOW Remote Glucose Monitoring App to allow other people to view your data.

### Risks

There may be times when glucose data cannot be sent to the Eversense NOW App. If a member of your Circle is not receiving glucose data from your Eversense XL CGM System, they cannot assist you in the event of a high or low glucose value. The secondary display and notifications on the Eversense NOW mobile app are not a replacement for the primary display on your Eversense XL CGM System mobile app.

Members of your Circle may not always have a connection to support data transfer such as internet/wifi or 3G/4G/LTE. If you or a member of your Circle does not have an internet connection, your glucose data will not be available for viewing on a secondary display. Any problems with mobile devices, wireless internet, data connection, the Eversense Data Management System (DMS) System, having your smart transmitter out of range of your mobile device, or charging your smart transmitter may prevent data from being displayed to members of your Circle. You should not rely on people remotely monitoring your glucose data to assist you in the event of a high or low glucose event.

The remote monitoring feature provides a secondary display of notifications and data to those in your Circle. It is not a real-time remote monitoring system.

### Benefits

The Eversense XL CGM System used with the Eversense NOW Remote Monitoring App may provide CGM users with additional confidence, knowing that others can also view their CGM data.

## Warnings

- Glucose information displayed on the Eversense NOW App should not be used to make treatment decisions. Always use blood glucose values from your meter to make treatment decisions. Using a sensor glucose value to make a treatment decision could result in a high or low blood glucose. The Eversense NOW App is a secondary display of Eversense XL CGM data and should not be used in place of the primary Eversense XL CGM display.
- You should not rely on those who are remotely monitoring your glucose to notify you about high or low glucose events.

## Cautions

- The Eversense NOW Mobile App does not replace the monitoring regimen as directed by your healthcare professional.
- If you do not have Auto Sync (the feature that enables data to automatically be sent to your Eversense NOW app) turned on, you cannot share data with those in your Circle and they will not see high or low glucose trends and events.
- If you and the members of your Circle do not have an internet connection, or the mobile device has shut down due low or empty battery, your Eversense XL CGM data cannot be displayed on the Eversense NOW App.
- If the members of your Circle turn off the sounds on their mobile device, they will not receive audible alerts about your CGM data on their Eversense NOW App.
- If you set your status to offline with any of the members of your Circle, they will not receive any of your CGM data on their Eversense NOW App. DO NOT set your status to offline if you want members of your Circle to see your CGM data.
- The Eversense NOW App does not communicate directly with the Eversense XL Sensor and/or with the Eversense XL Smart Transmitter.
- The Eversense NOW App cannot change the settings on the Eversense XL CGM App.
- If the Eversense NOW user does not allow notifications from the Eversense NOW App, they will not receive glucose related alerts from you.
- If you have your mobile device set to Do Not Disturb, you will not hear any notifications from the Eversense NOW App.

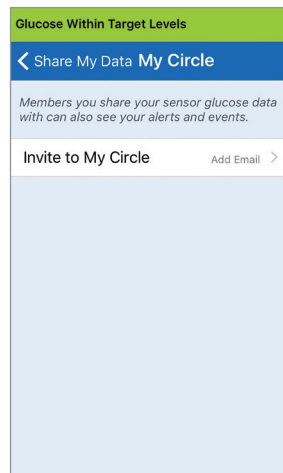
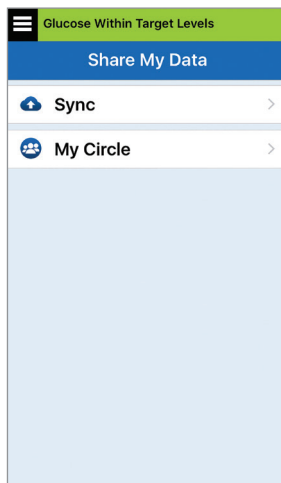
Through the **MY CIRCLE** screen on your Eversense XL mobile app, you can invite up to five people to view your data. When you invite someone to join your Circle, an invitation will be sent to the email address you entered. Once the invitation is accepted, and the Eversense NOW App is downloaded, members of your Circle can view your recent glucose data, events and alerts.

**IMPORTANT:** Members of your Circle who do not have the Eversense NOW App will not be able to see your data.

As long as your Eversense XL CGM System App and the Eversense NOW App have an internet connection, your glucose data is synced to the Eversense NOW App approximately every 5 minutes. Calibration values may take longer to sync to the Eversense NOW App.

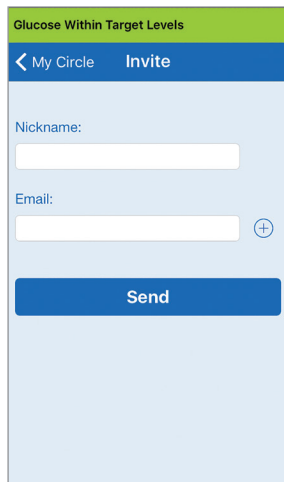
**Note:** If you have turned off Auto Sync, your glucose data will NOT be available on the Eversense NOW Remote Monitoring App.

1. From the Main Menu, tap **Share My Data > My Circle** to display the **MY CIRCLE** screen.
2. To invite a new member to view your glucose data, tap **Invite to My Circle**.



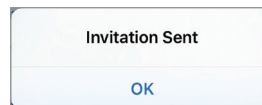
3. Enter the email for the person you would like to invite to your Circle, and tap **Send** when complete.

**Note:** You can tap the “+” next to the email field to select an email address from your Contact list.

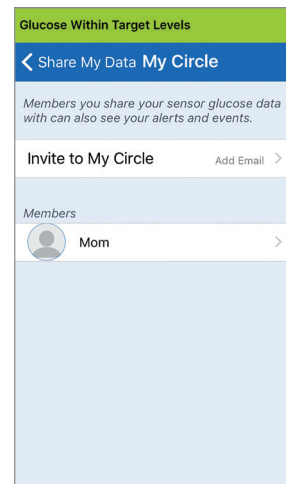
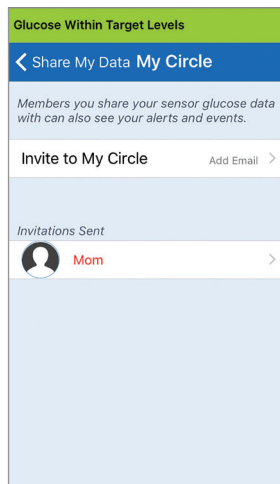


**Tip:** Nicknames are optional, and are used to help you easily manage your Circle Members. If you choose not to give a nickname to a Circle Member, their email address will show in place of a nickname.

4. An Invitation Sent screen appears. Tap **OK**.



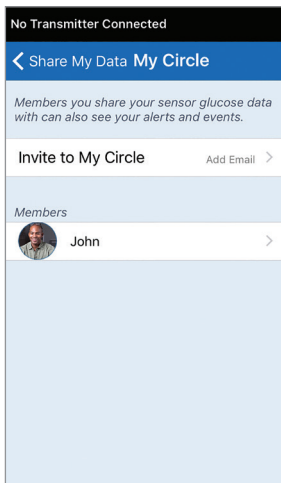
When the invitation has been accepted, the member's name will appear in your Members List on the **MY CIRCLE** screen in your app.



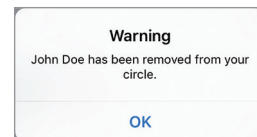
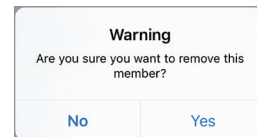
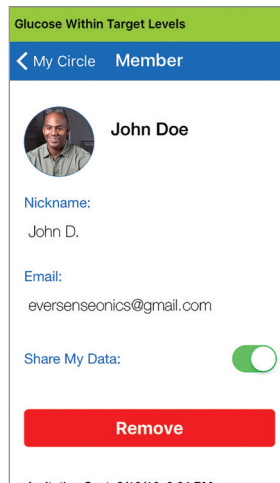
**Note:** Profile pictures of those remotely viewing your glucose data are set up in the DMS account by the account owner. You cannot change profile pictures of those you have invited to your Circle.

## Remove a Member from Your Circle

1. To remove a member or an invitation, tap the person's name in the Members List or the Invitations Sent List on the **MY CIRCLE** screen.



2. Tap **Remove** to remove the member from your circle. Tap **Yes** when prompted.

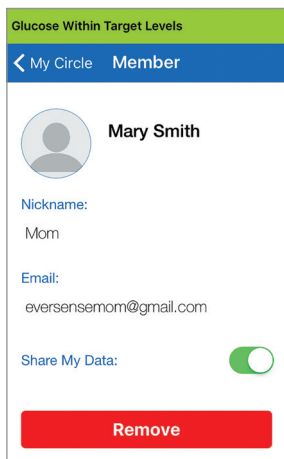


The member you remove will be notified on their Eversense NOW App if they have already accepted.

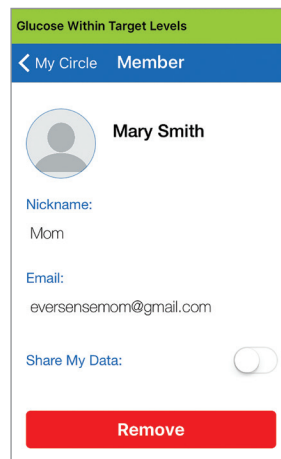
## Temporarily Stop Sharing Data

There may be times when you wish to temporarily stop sharing data with a member, but not remove them from your Circle.

1. Tap the member's name in the My Circle list to open the **MEMBER** screen.



2. Tap the **Share My Data** button to turn on/off data share with this member.



**IMPORTANT:** If you have disabled the Share My Data feature for a member, that member will not see any of your Eversense XL CGM System glucose data, alerts or event history. Members will see your status as Offline on their Eversense NOW App when you have disabled the Share my Data feature. It can take up to 10 minutes for the change to display on the Eversense NOW user's app.

**Note:** The Eversense NOW user can also remove you from their app. It can take up to 2 hours for these changes to display on your Eversense XL CGM App.

For more information about the Eversense NOW App, please visit <https://global.eversenseddiabetes.com/> or contact your local distributor.

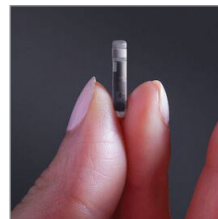
# 16. About the Sensor

*This section describes the Eversense XL Sensor and how it is inserted by your GP.*

The Eversense Sensor is a miniaturised fluorometer that uses fluorescent intensity to measure glucose in interstitial fluid. The sensor is implanted subcutaneously (under the skin) on the upper arm, leaving no part of the sensor protruding from the skin. The sensor remains in place and provides CGM measurements for the operating life of the sensor.

The sensor is encased in a biocompatible material and utilises a unique fluorescent, glucose indicating polymer. A light emitting diode embedded in the sensor excites the polymer, and the polymer then rapidly signals changes in glucose concentration via a change in light output. The measurement is then relayed to the smart transmitter. Measurements are completed automatically and require no action by the user.

The sensor is approximately 3.5 mm x 18.3 mm and has a silicone ring that contains a small amount of dexamethasone acetate, an anti-inflammatory steroid drug. The dexamethasone acetate minimises inflammatory responses, very similar to common medical devices, such as pacemakers.



Eversense XL Sensor

## Insertion Steps

Your GP will explain and perform the simple and quick steps to insert the sensor. You will be fully awake during the approximately 5-minute insertion procedure.

### Insertion site:

It is important to choose a site that is comfortable for you to wear the sensor and smart transmitter for up to 180 days. It is recommended to have the sensor inserted toward the back of the upper arm. Placement in this area minimises the chance of the sensor and smart transmitter being bumped by doorways, walls or other narrow passages. If possible, avoid areas with loose skin, scars, tattoos, nevus, or blood vessels that could be incised during the procedure. It is recommended to alternate arms for subsequent insertion sites.

**Step 1: Site preparation** – the insertion site will be cleaned, disinfected, then anaesthetised using lidocaine.

**Step 2: Incision** – a small (less than 1 centimetre) incision will be made at the insertion site.

**Step 3: Sensor insertion** – a subcutaneous pocket will be created under the skin and the sensor will be inserted in this pocket.

**Step 4: Site closure** – the incision will be closed with Steri-Strips™. Sutures are not usually required.

**Step 5: Sensor and smart transmitter linking** – link the sensor and smart transmitter to begin the 24-hour Warm-Up Phase.

**Note: After insertion, link the smart transmitter and the sensor and then allow the incision site to heal 24 hours before replacing the transmitter.**

16

The sensor requires 24 hours to stabilise within the insertion site, this period is known as the Warm-up Phase. After the first 24 hours of sensor insertion, position and secure the smart transmitter over the sensor and ensure you have a connection. (See *Secure the Smart Transmitter over Inserted Sensor*.) Then you can perform your Initialisation Phase calibration of 4 fingerstick blood glucose tests to start getting glucose readings.



## Removal Steps

Similarly to the insertion steps, your GP will explain the simple and quick steps for the sensor removal and you will be fully awake during the 5-minute (approximate) removal process.

**Step 1: Site preparation** – the sensor site will be cleaned, disinfected, then anesthetised using lidocaine.

**Step 2: Incision** – a small (less than 1 centimetre) incision will be made at the sensor site.

**Step 3: Sensor removal** – the sensor will be removed and discarded.

**Step 4: Site closure** – once removed, the incision will be closed with Steri-Strips™ (sutures may be used depending on provider's preference).

# 17. Travel

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*This section describes the safety issues when traveling with your Eversense XL smart transmitter and sensor.*

When traveling, your smart transmitter and sensor are safe to go through airport security without removing them. You may inform security that you have an implanted medical device.

Your smart transmitter will automatically sync to your smartphone's current time and date when time zones are changed.

The Eversense XL CGM System is safe for use on U.S. commercial airlines. The Eversense XL Smart Transmitter is a Medical Portable Electronic Device (M-PED) with emission levels that meet FAA mandates for use in all modes while in flight. (Reference FAA Advisory, Circular #21-16G, dated 6.22.2011.) To use, turn your mobile device's Bluetooth feature on after you have put your mobile device in airplane mode. For flights outside the US, follow local security regulations for use of medical devices in flight.

**IMPORTANT:** When traveling to different time zones, check your calibration reminder settings to ensure the times are convenient for you in the local time zone.

# 18. Troubleshooting

*This section lists information about troubleshooting your Eversense XL CGM System and includes a list of frequently asked questions (FAQs).*

## Smart Transmitter

### Q: How do I turn my smart transmitter OFF?

A: Press and hold the smart transmitter power button for 5 seconds. Release the button when the smart transmitter begins to vibrate.

### Q: How do I turn my smart transmitter ON?

A: Press and hold the smart transmitter power button for 5 seconds. Release the button when the smart transmitter begins to vibrate.

### Q: How do I properly position the smart transmitter over the sensor?

A: There are two ways to ensure proper positioning:

1. When using the adhesive patch to secure the smart transmitter, make sure the power button symbol and the LED are lined up in parallel with your arm.

2. Use the **PLACEMENT GUIDE** screen on the app to confirm connection between the sensor and the transmitter.

- Tap **Placement Guide**.
- Position the smart transmitter over the sensor so that a connection is confirmed.

### Q: My smart transmitter will not vibrate. Why?

A: If the smart transmitter does not vibrate, try the following steps:

- Check that the smart transmitter is connected to your mobile device.
- Check that the **Do Not Disturb** is disabled by tapping **Menu > Settings > Sound Settings**.
- Check that your smart transmitter has enough battery power and charge if necessary.

If the smart transmitter still will not vibrate, contact Customer Support or your local distributor for further troubleshooting.

**Q: Can I use the same adhesive patch more than once a day?**

A: A fresh adhesive patch should be used each time the smart transmitter is placed over the sensor. The individual adhesive patch is intended to be used for a 24-hour period.

**Q: What is the serial number and model number of my smart transmitter?**

A: You can find the serial number and model on the back of your smart transmitter. Once you have paired your smart transmitter and mobile device, you can also find the serial number and model by tapping **Menu > About > My Transmitter**.

**Q: How do I customise the name of my smart transmitter?**

A: Tap **Menu > Settings > System > Transmitter Name**. Type in the name you desire. The updated name of the smart transmitter will appear in your connection status screen.

**Q: Why does my smart transmitter show a continuous solid orange LED?**

A: Follow the steps below to troubleshoot the smart transmitter:

1. Make sure the smart transmitter is paired with your mobile device.
2. Make sure the smart transmitter is charged.
3. Check your app for any alerts or notifications.
4. Remove the smart transmitter from your arm and wait for a few minutes. A **No Sensor Detected** message will appear and the smart transmitter should vibrate more frequently as it searches for a sensor. If the smart transmitter does not vibrate or if the app does not show **No Sensor Detected**, contact Customer Support in the US. Outside the US, contact your local distributor. Place the smart transmitter back over the sensor to see if the orange LED disappears and observe any notifications on the app.

If the orange LED continues to stay lit, contact Customer Support.

## Smart Transmitter Battery and Charging

### Q: How long does a fully charged smart transmitter battery last?

A: A fully charged smart transmitter battery lasts approximately 24 to 36 hours.

### Q: How long does it take to charge a smart transmitter?

A: It takes 15 minutes to fully charge a smart transmitter when plugged into a wall outlet. It may take longer if charging via a computer USB port or when the battery is empty.

### Q: What happens if my smart transmitter battery is completely drained?

A: No glucose readings will be displayed. Always charge immediately when the smart transmitter battery is completely drained.

### Q: How do I check the smart transmitter battery status?

A: There are three ways to check battery status:

1. Tap **Menu > About > My Transmitter**.  
Scroll down to the Battery Level line that indicates amount of battery power left.
2. Check the battery symbol in the upper right corner on the **MY GLUCOSE** screen. A red battery icon indicates the smart transmitter battery is empty.
3. Power ON the smart transmitter. Press and release the smart transmitter power button. An orange LED on the smart transmitter indicates low battery. A green LED indicates the battery is at least 10% charged.

### Q: On the About > My Transmitter page, the battery level shows 65% and then drops to 35%. Why is that?

A: The rate battery levels discharge varies widely based on use; the same battery model in two devices will not discharge at the same rate. This is why we show battery level indicators on this screen in large increments: 100%, 65%, 35%, 10% and 0%. Our testing shows that the “Low Battery” alert is triggered consistently at the point the smart transmitter still has approximately 2 hours of power left (at about the 10% indicator level). It is important to charge your battery when you receive the “Low Battery” alert.

## Connection with Smart Transmitter

### Q: How do I pair my mobile device and smart transmitter for the first time?

A: Follow the steps below to pair your mobile device and smart transmitter. Please read this User Guide for more detailed information.

1. Launch the Eversense XL App.
2. Press the smart transmitter power button three times to get it into “Discoverable” mode.
3. When the smart transmitter blinks green and orange, tap the smart transmitter ID on the **CONNECT** screen. The app will then begin the searching process.
  - Your smart transmitter ID is the same as the serial number listed on the back of the smart transmitter.
4. When the app finds your smart transmitter, a **BLUETOOTH PAIRING REQUEST** pop-up screen appears.
5. Tap **Pair** to confirm the pairing.
6. The app will display **Connected** next to the smart transmitter ID once the pairing is completed.

### Q: My smart transmitter and mobile device do not appear to be connected.

A: There may be several reasons why you do not have a connection.

- Make sure the Bluetooth setting on your mobile device is ON and the smart transmitter’s name or serial number appears on the device list.
- The condition may only be temporary. Tap **Menu > Connect**. If your smart transmitter name indicates **Disconnected**, tap the smart transmitter name to connect manually.
- Your smart transmitter and mobile device may be out of wireless range. Move your mobile device closer to the smart transmitter.
- Your smart transmitter may be turned off, out of battery power or is currently being charged. You may need to restart the Bluetooth (BLE) function on the smart transmitter by following the steps below.
  1. Power off the smart transmitter – Press and hold the power button for 5 seconds and wait for the vibration to confirm it is powered off.
  2. Wait 2 seconds and press the power button three times to restart BLE. (**Note: When doing a BLE restart, do not remove/forget the paired device via your mobile device’s Bluetooth Settings.**)

3. Press the power button 3 times again to place the smart transmitter in discoverable mode and pair with your mobile device. Tap **Menu > Connect** to see if your smart transmitter is connected. If not connected, tap to select your smart transmitter from the list.

If these steps do not resolve the problem, you may need to go to the Bluetooth Settings feature on your mobile device and unpair or forget the smart transmitter and then press the smart transmitter power button 3 times to re-pair. If the problem still exists, you may need to reset your smart transmitter.

**Q: How do I reset my smart transmitter?**

A: Follow the steps below.

1. Place the smart transmitter into the charging cradle and connect the USB cable. Plug the cable into the wall outlet. (You can also plug the standard USB end of the cable directly into a USB port on your computer.)
2. Press and hold the power button (for approx. 14 seconds) on the smart transmitter while connected to the USB. Release the power button.

3. The LED will start blinking in about two seconds indicating the smart transmitter is going through a self-test sequence. The LED will blink in various colors. Once the self test is complete, the smart transmitter will vibrate and a steady green or orange LED will stay on.
4. If the self-test does not complete, repeat steps 1 through 3.
5. If step 3 is successfully completed, the smart transmitter is now ready for use.
6. Disconnect the smart transmitter from the USB cable and proceed with pairing. Once paired, the system will be in the Initialisation Phase. If you are unable to complete the reset, contact Customer Support.

**Q: Can other people connect to my smart transmitter?**

A: The Eversense XL CGM System utilises a secure Bluetooth connection and will not allow others to connect.

**Q: What happens if my smart transmitter is disconnected from my mobile device or app?**

A: The smart transmitter will vibrate and the app will provide a “Transmitter Disconnected” notification every 30 minutes until the app is launched or the smart transmitter is reconnected. Once the connection is re-established, the data collected will sync with the mobile app.

**Q: Why am I unable to connect my mobile device to my smart transmitter (No Transmitter Connected is displayed in the app status bar)?**

A: The smart transmitter may fail to connect with your mobile device for any of the following reasons:

- The smart transmitter is currently charging.
- The smart transmitter is turned OFF.
- The smart transmitter battery is completely drained.
- Bluetooth on your mobile device is turned OFF.
- Smart transmitter pairing to your mobile device has not been established or has been “un-paired”. You must re-establish pairing. See *Troubleshooting* for more information.

**Q: Why do I see Searching on the CONNECT screen?**

A: The app will continue to show **Searching** for any of the following reasons:

- The smart transmitter is currently charging.
- The smart transmitter is turned OFF.
- The smart transmitter battery is completely drained.
- Bluetooth on your mobile device is turned OFF.
- Smart transmitter pairing to your mobile device has not been established or has been “un-paired”. You must re-establish pairing.

**Q: What is “Discoverable” (Pairing) mode?**

A: Discoverable mode is the smart transmitter state that enables it to be located by your mobile device for pairing. See *Getting Started* for more information.



**Q: Why do I see other smart transmitters listed on the CONNECT screen?**

A: If other Eversense CGM users are around you, then the app may find those devices. However, the app connects only to the smart transmitter that was paired with your mobile device. DO NOT attempt to pair your mobile device to other smart transmitters that are not yours.

**Q: My smart transmitter is not listed on the CONNECT screen?**

A: The smart transmitter will not be listed on the **CONNECT** screen for any of the following reasons:

- The smart transmitter is currently charging via USB.
- The smart transmitter is turned OFF.
- The smart transmitter battery is completely drained.
- Bluetooth on your mobile device is turned OFF.
- Smart transmitter pairing to your mobile device has not been established or has been “un-paired”. You must re-establish pairing.

**Q: I just received a new smart transmitter. How do I unlink the old one and link the new one to my sensor?**

A: On the Main Menu, tap **Connect**. Tap and hold the name of your old smart transmitter. Tap **OK** to stop the app from automatically connecting with the old smart transmitter. Follow the steps in this User Guide for pairing the new smart transmitter with the app and linking it to your sensor.

## Calibration

### **Q: Will doing more than 2 fingerstick calibrations per day affect the accuracy of the system?**

A: The accuracy will not be negatively impacted if you do more than the required 2 calibrations per day.

### **Q: When should I do a fingerstick test with a blood glucose meter?**

A: You should perform a blood glucose test on a meter:

- When it is time to calibrate.
- When you cannot get sensor glucose readings.
- Any time you have reached your low or high glucose alert thresholds.
- Any time you have symptoms of low or high blood glucose.
- Any time your symptoms are not consistent with the sensor glucose readings.
- Prior to making treatment decisions, such as dosing insulin or consuming carbohydrates.

### **Q: Why am I unable to calibrate?**

A: You may not be able to calibrate for any of the following reasons:

- Not enough sensor glucose data has been collected, which may take up to 5 minutes.
- Sensor glucose values are changing rapidly, such as after eating or taking insulin.
- The blood glucose reading is less than 40 mg/dL.
- The blood glucose reading is greater than 400 mg/dL.
- The blood glucose reading was taken more than 10 minutes prior to entering it in the Eversense XL App.
- The last sensor glucose value is significantly different than the blood glucose reading entered.
- It is not time for your calibration.

### **Q: How do I change my scheduled morning and evening Daily Calibration times?**

A: Tap **Menu > Settings > Daily Calibration**.

Select the morning or evening time to change.

Morning and evening times must be set a minimum of 10 hours apart and maximum of 14 hours apart.

**Q: Why was my calibration rejected?**

A: The system will reject the calibration for the any of the following reasons:

- The blood glucose reading entered is less than 40 mg/dL.
- The blood glucose reading entered is greater than 400 mg/dL.
- The blood glucose reading entered is significantly different from the last sensor glucose reading.

If the calibration is rejected, you must re-calibrate. You may need to wait up to 60 minutes before re-calibrating.

**Q: Can I calibrate earlier than my scheduled time?**

A: You can calibrate up to 2 hours before the scheduled time. If you miss your scheduled time, the system will send an hourly calibration prompt. To view the next available calibration time, tap **Menu > Calibrate**. The next scheduled calibration time is displayed.

**Q: What time should I enter on the CALIBRATE screen when I am notified to calibrate?**

A: Enter the time you tested your blood glucose with your meter. You must enter the blood glucose reading within 10 minutes of doing the test.

**Q: Where can I find details for Calibration Phase, number of calibrations and last calibration date and time?**

A: You can view calibration details by tapping **Menu > About > My Transmitter**.

**Q: What are the different types of calibration phases?**

A: The Eversense XL CGM System has two types of Calibration Phases, the Initialisation Phase and the Daily Calibration Phase. Initialisation Phase begins 24 hours after sensor insertion and requires 4 fingerstick blood glucose tests for calibration. The Daily Calibration Phase occurs after the Initialisation Phase and requires 2 daily calibrations (morning and evening) for the life of the sensor.

## Alerts and Notifications

### Q: Can I change the vibration alert pattern on my smart transmitter?

A: Smart transmitter vibrate patterns are fixed and cannot be changed. The repeat interval can be changed for some alerts in **Settings > Sound Settings**.

### Q: Can I increase the volume of the app sounds coming from my mobile device?

A: You may increase the volume of the app sounds by connecting your mobile device to an external device to amplify the sound.

### Q: How do I silence glucose alerts?

A: Glucose alerts can be silenced by confirming the alert on your mobile device and taking the appropriate action if necessary.

### Q: Can I change the number of alerts I receive?

A: If you feel that you are getting too many alerts, you should first discuss the alert settings best suited to you with your GP. If you need to change your glucose alert settings, tap **Menu > Settings > Glucose**.

### Q: What is the difference between a notification and alert?

A: A Notification is a non-critical, low priority message (e.g., calibration reminder).

An Alert is an important message that needs your attention and may require you to respond/take action.

### Q: What are rate of change alerts?

A: Rate of Change Alerts notify you when your glucose level is falling or rising faster than the setting you entered in **Settings > Glucose**. You should immediately perform a fingerstick blood glucose test to confirm your glucose value.

**Q: What happens to the notifications if my app is disconnected from my smart transmitter?**

A: If the app is disconnected from your smart transmitter, but you have been wearing your smart transmitter over your sensor, the alerts received during that time will be sent to the app once it is reconnected and synced with the smart transmitter.

**Q: Why am I unable to see notifications when the app is in the background?**

A: Refer to your mobile device instructions to enable the notifications in the background.

**Q: How can I sort the notifications on the ALERT HISTORY screen?**

A: The **ALERT HISTORY** screen has a sort filter at the top. You can sort based on the severity levels (yellow and blue), and alert type. Tap the desired sort filter icon.

**Q: What are predictive alerts?**

A: Predictive Alerts notify you in advance of an event that is likely to occur if current trends continue. Predictive Alerts use High and Low Glucose Alert levels you set to determine when the Predictive Alerts occur. You can set the alerts to notify you at 10, 20, or 30 minutes in advance of when the CGM System anticipates you reaching the alert levels you set. Your smart transmitter will vibrate, and your app will sound an alert and display a message on the **MY GLUCOSE** screen to notify you of a predicted high or low glucose. You should immediately perform a fingerstick blood glucose test to confirm your glucose value.

**Q: How do I silence glucose alerts?**

A: Glucose alerts can be silenced by confirming the alert on your mobile device and taking the appropriate action if necessary.

## Glucose Readings

### **Q. Why is my sensor reading different from my blood glucose meter reading?**

A: The Eversense XL CGM System measures glucose in interstitial fluid (ISF) between the body's cells. Physiologic differences between ISF and blood from a fingerstick may result in differences in glucose measurements. These differences are especially evident during times of rapid change in blood glucose (e.g., after eating, dosing insulin, or exercising). On average, glucose levels in ISF lag behind glucose levels in blood by several minutes.

### **Q: I am getting "-- -- --" in place of sensor glucose readings on the app.**

A: You may not get any sensor glucose readings when there is no connection between your smart transmitter and your sensor or smart transmitter and mobile device.

You may also not get any readings when one of the alerts below is activated:

- No sensor detected.
- Out of Range High or Out of Range Low Glucose Sensor reading.
- Low Sensor Temperature.

- High Ambient Light.
- Sensor Check.
- High Smart Transmitter Temperature.
- High Sensor Temperature.
- Empty Battery.
- Calibration Past Due.
- New Sensor Detected.
- Sensor Replacement.
- Calibration Expired.
- Smart Transmitter Error.
- Sensor Suspend Alert.

Please follow the instructions provided in the notification message to clear the Alert.

## Trend Arrows

### **Q: My trend arrows and glucose alerts do not match.**

A: Trend arrows indicate the rate and direction of change in glucose levels. For example, you may have a trend arrow that points up or down (indicating slow or rapid changes). Glucose alerts notify you when your current glucose level reaches the alert level you set, regardless of the rate or direction of change.

### **Q: My trend arrow is grey instead of blue.**

A: The CGM System uses the **last 20 minutes of continuous glucose data** for calculating and displaying the trend arrow. When there are not enough sensor values available for the calculation, the arrow is displayed in grey.

## App

### **Q: What will happen if I re-install the app?**

A: Upon re-installing the app, the app will download historical data only from the last 3 days.

### **Q: What version of the app is installed on my mobile device?**

A: You can find the app software version by tapping **Menu > About > Product Information**.

### **Q: How will my app be updated?**

A: Visit <https://global.eversensedidiabetes.com/> for instructions on updating the app software.

### **Q: What devices are compatible with the Eversense XL App?**

A: Visit <https://global.eversensedidiabetes.com/> compatibility for a list of compatible devices.

**Q: Can I still use the same smart transmitter if I switch to a new mobile device?**

A: You will need to install the app on your new mobile device and pair it with your smart transmitter. The last 3 days of historical data will be synced to the app on the new mobile device.

**Q: Can I delete my Eversense account?**

A: If you delete your account, it is permanent, and you will no longer have access to your CGM data on the Eversense Mobile App, or in your Eversense DMS account. If you are using the Eversense NOW Mobile app, you will no longer be able to remotely view Eversense CGM data. You cannot use the same email address to create a new account. To initiate account deletion, tap Delete Account on the login page.

**Q: What is the Do Not Disturb option?**

A: When Do Not Disturb is enabled in the Eversense XL App Settings, the mobile app will stop displaying non-critical alerts. The smart transmitter will also stop providing vibratory alerts for non-critical alerts. Critical alerts will still be provided via the smart transmitter and the mobile app.

Note that the Do Not Disturb feature on your smartphone overrides the Do Not Disturb option in the app. So if the Do Not Disturb feature on your smartphone is turned on, you will not receive the alerts on the smart transmitter or in the app. Be aware that some apps may automatically enable Do Not Disturb on your phone. Be aware that some apps may automatically enable Do Not Disturb on your phone.

**Q: Why does my status bar say “syncing”?**

A: “Syncing” will appear in the status bar when the app on your mobile device is connecting to your smart transmitter.



## Sensor

**Q: Can the sensor be inserted in another body part besides my upper arm?**

A: The Eversense XL CGM System was only tested in the upper arm during clinical studies.

**Q: Where can I find the sensor serial number?**

A: You can view the sensor serial number by tapping **Menu > About > My Sensor**.

**Q: Why do I see a “New Sensor Detected” notification?**

A: This message appears when your smart transmitter detects a new sensor so you may link the smart transmitter and sensor. The smart transmitter can only be linked to one sensor at a time. If you see a **New Sensor Detected** message and you already have a sensor inserted and linked to your smart transmitter, tap **Not Now**. If unsure, contact Customer Support for more information.

**Q: I have just linked a sensor and smart transmitter for the first time, but the insertion date and/or time do not show when I tap About > My Sensor.**

A: It may take up to 10 minutes for the linking process to complete. Be sure the smart transmitter is on top of the sensor. Confirm the **LINKED SENSOR** screen shows a check mark for Linking Process Complete. Navigate to the **MY GLUCOSE** screen and wait about 2 minutes. Return to the **MY SENSOR** screen. If the correct insertion date and time are still not displayed, follow these steps:

1. Remove the smart transmitter from the insertion site. Connect it with the charging cable and power supply. Plug the power supply into the wall outlet and then unplug it and disconnect it from charging cable.
2. Replace smart transmitter over sensor. Navigate to **About > My Sensor** and confirm correct insertion date and time. If problem persists, contact Customer Support.

**Q: I have just linked a sensor and smart transmitter but the About > My Transmitter does not show the correct Current Phase.**

A: It may take up to 10 minutes for the linking process to complete. Be sure the smart transmitter is on top of the sensor. Confirm the **LINKED SENSOR** screen shows a check mark for Linking Process Complete. Navigate to the **MY GLUCOSE** screen and wait about 2 minutes. Return to the **MY SENSOR** screen. If the correct Current Phase is still not displayed, follow these steps:

1. Remove the smart transmitter from the insertion site.
2. Connect it with the charging cable and power supply.
3. Plug the power supply into the wall outlet and then unplug it and disconnect it from charging cable.
4. Replace the smart transmitter over the sensor.
5. Navigate to **About > My Transmitter** and confirm Current Phase is correct. If the problem continues, contact Customer Support.

**Q: Why did my CGM System re-enter Initialisation Phase?**

A: You will re-enter Initialisation Phase for any one of the following reasons:

- Calibration period has expired without you having entered a fingerstick test value.
- 3 or more blood glucose readings are significantly different than the current sensor glucose readings.
- Your smart transmitter has not been charged within 16 hours of the empty battery alert.
- If you manually change the time on your mobile device your smart transmitter will sync and reinitialise to your mobile device.

**Q: Is it okay for an MRI technician to wear the Eversense CGM System?**

A: Yes. The Eversense Sensor and Smart Transmitter are contraindicated for people undergoing an MRI.

## Events

### **Q: How can I sort my events on the EVENT LOG screen?**

A: The **EVENT LOG** screen has a sort filter at the top of the screen. Tap the desired sort filter icon to include and exclude events from the list. The default sort option is to show ALL events.

## Sync

### **Q: Why do I sometimes see a blue and white progress bar across the top of my screen?**

A: You will see this syncing progress bar for several reasons.

- Your smart transmitter was out of range of your sensor for a while and it is re-syncing.
- You closed the Eversense XL App completely and re-launched it.
- Your mobile device lost battery power and was recharged.
- Your data is being uploaded to your Eversense DMS account.

## Shortcuts

### **Q: Is there a way to select a date to view on the MY GLUCOSE screen, instead of scrolling backwards?**

A: Yes, tap the “Today” bar right above the graph. A pop-up will appear for you to select the desired date to be displayed on the graph.

### **Q: If I’m viewing a date/time in the past on the MY GLUCOSE screen, is there a short cut back to the current date and time?**

A: Yes, tap the glucose value/trend arrow to return to the current date/time on the **MY GLUCOSE** screen.

### **Q: Is there a short cut to the ALERT HISTORY screen?**

A: If your smart transmitter is connected to the app, you can tap the status bar at the top of the screen to display the **ALERT HISTORY** screen.

### **Q: Is there a short cut to the CONNECT screen?**

A: If your smart transmitter is disconnected from the app, when you tap the status bar at the top of the screen, the **CONNECT** screen is displayed.

### **Q: Is there a short cut to enter an event, like meals or exercise?**

A: From the **MY GLUCOSE** screen, tap on the graph to display the **EVENT ENTRY** screen.

# 19. Device Performance

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*This section lists Device Performance Characteristics.*

## **Clinical study performance and overview**

The safety and effectiveness of the Eversense CGM System has been evaluated in multiple prospective feasibility and pivotal studies. Three major pivotal studies were conducted in Europe and the United States: PRECISE, PRECISE II and PRECISION. These studies evaluated the Eversense CGM System performance in terms of safety and effectiveness. Accuracy assessments were made at various points during the studies and subjects were asked to report any adverse events throughout the studies. The PRECISE II and PRECISION were analysed with new updated algorithm software 602.

## **PRECISE study**

The performance of the Eversense CGM System was evaluated in a multi-site, non-randomised clinical study. Adult (18 years and older) subjects with diabetes were enrolled at 7 different sites in 3 different countries. Each subject had 2 separate sensors inserted, one in each upper arm. One sensor was used to display glucose data on the subject's mobile device and the other sensor was used to collect glucose data but was not displayed to the subject. Twenty-three (23) subjects were followed for 180 days following the insertion of the sensor. The Mean Absolute Relative Difference (MARD) measured throughout the 180 days was 11.1% for glucose values over 75 mg/dL and 11.6% for glucose values between 40 and 400 mg/dL.

## Clarke Error Grid Analysis

The Clarke Error Grid Analysis (EGA) is one of the standards for quantifying the accuracy of CGM systems.

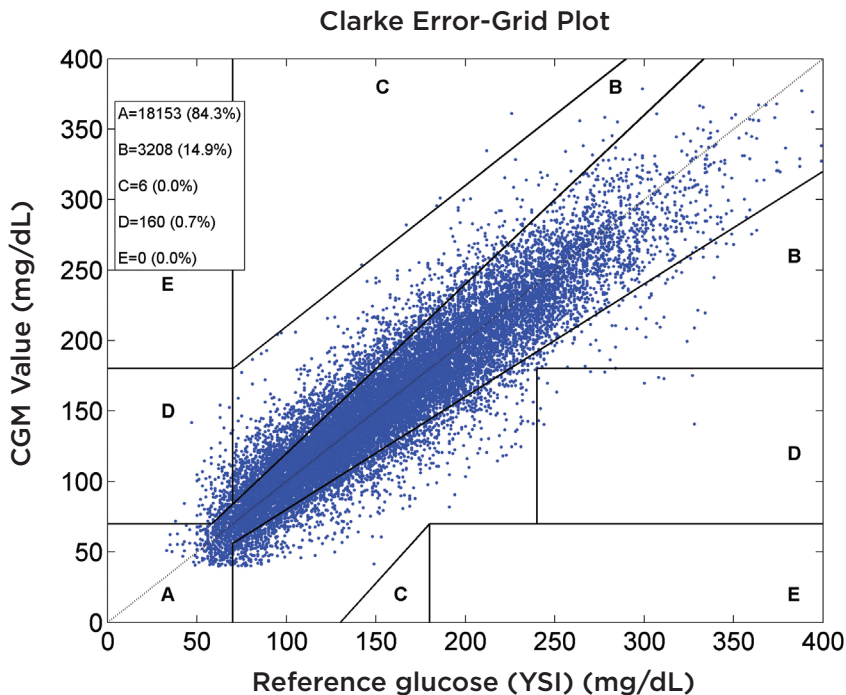
Clarke EGA measures accuracy by comparing subject glucose values taken from their CGM system to reference values taken in a lab.

Clarke EGA calculates accuracy by looking at the number and percentage of data points that fell into 5 “clinical risk” zones. Data is presented in both graph and chart formats.

- **Zone A** (no risk) contains CGM values that fell **within**  $\pm 20\%$  of the reference values.
  - Zone A values are considered to be within the acceptable accuracy range of CGM systems.
- **Zone B** (no risk) contains CGM values that fell **outside**  $\pm 20\%$  of the reference values.
  - Zone B values are not considered to be within the acceptable accuracy range, but their difference from the reference values would not lead a subject to making an inappropriate treatment decision.
- **Zone C** (low risk) contains CGM values that differed enough from the reference values that a subject might make an unnecessary treatment decision based on the CGM information.
- **Zone D** (medium risk) contains CGM values that were correctly identified as hypoglycaemic or hyperglycaemic by the reference system but not the CGM system.
  - Not correctly identifying a CGM value as hypoglycaemic or hyperglycaemic is a potentially dangerous situation.
- **Zone E** (high risk) contains CGM values that were incorrectly identified as hypoglycaemic when the reference system correctly identified them as hyperglycaemic (and vice versa).
  - Mistakenly identifying a CGM value as hypoglycaemic when it is actually hyperglycaemic (or vice versa) is a potentially dangerous situation.

## Clarke Error Grid Scatterplot

Clarke Error Grid percentages were calculated by glucose range, and at certain “wear duration” points in the study.



Overall, 99.2% of CGM readings fell within zones A and B. This indicates that CGM readings were in close agreement with reference values for the great majority of readings.

## Calibration Performance

Calibration performance looks at whether accuracy is affected by how much time has elapsed since the last system calibration with a blood glucose value.

### CGM System Performance by Time Since Last Calibration

Time from Calibration	Number of paired CGM-YSI Readings	Percent within 20%	Percent within 30%	Percent within 40%
0 - 4 hrs	11324	84.5%	93.7%	97.2%
4 - 8 hrs	5743	85.1%	94.9%	97.9%
8 - 12 hrs	3618	84.2%	95.1%	98.0%
Total	20685	84.6%	94.3%	97.5%

Overall, there is no real difference in accuracy based on how long after the last blood glucose calibration the CGM readings were recorded.

## **PRECISE II/PRECISION studies**

The performance of the Eversense CGM System was further evaluated in two multi-site, non-randomised clinical studies conducted in the US. One hundred and twenty five (125) participants were followed for 90 days following the insertion of the sensor. A new updated glucose algorithm software was used in these two studies. Both studies demonstrated consistent 87% and 85% agreement of CGM readings within 15%\* of the YSI reference values. The PRECISE II study post hoc analysis using algorithm software 602 showed 8.5% MARD.

## **Feasibility studies**

Two feasibility studies in Canada and Europe were conducted to assess sensor longevity. In these studies, 70 subjects were inserted with the Eversense Sensor for 6 months. The Eversense Sensor used in these studies was the same as in PRECISE II and PRECISION. In these studies, sensor longevity was demonstrated to be 97% at day 90, and 78-80% at day 180.

\*For values below 80 mg/dL the absolute value of 15 mg/dL was used.



## Smart Transmitter Wear

Smart transmitter wear time was calculated. Overall, subjects in the PRECISE study wore their smart transmitters an average of 22.4 hours per day, with a median of 23.5 hours. The median wear time of the PRECISE II and the PRECISION studies was 23.4 hours.

## Safety

During the 180-day PRECISE study, the variable life sensor as part of the CGM system was extremely well tolerated by the 81 enrolled subjects. Throughout the more than 21,000 days of sensor wear in the study, there were no serious adverse events reported that were related to use of the system or the insertion/removal procedure. In the PRECISE II study, one serious adverse event related to insertion/removal procedure was reported. PRECISION had no serious adverse events reported relating to use of the system or the insertion/removal procedure. Mild irritation and redness at the insertion site were observed at a low rate of occurrence in the PRECISE Study, and during real world use by 3,066 subjects.

## 20. Technical Specifications

### Sensor

Characteristic	Description
Dimensions	Length: 18.3 mm Diameter: 3.5 mm
Materials	Homopolymer polymethylmethacrylate (PMMA), Hydroxyethylmethacrylate (HEMA) based Hydrogel, Platinum, Silicone, Dexamethasone Acetate, epoxy 301-2
Glucose Range	40 - 400 mg/dL
Sensor Life	Up to 180 days
Calibration	Commercially available self-monitoring blood glucose meter
Calibration Range	40 - 400 mg/dL
Sterilisation	Sterile by Ethylene Oxide

## Smart Transmitter

Characteristic	Description
Dimensions	Length: 37.6 mm Width: 48.0 mm Thickness: 8.8 mm
Materials	Body: polycarbonate
Weight	11.3 g
Power Supply	Rechargeable lithium polymer batteries (not replaceable)
Operational Conditions	5 - 40 °C (41 - 104 °F)
Operational Life	12 months
Storage Conditions	0 - 35 °C (32 - 95 °F)
Moisture Protection	IP67: submerged up to 1 metre of water for up to 30 minutes
Protection Against Electrical Shock	Type BF applied part
Charge time using AC adapter	15 minutes to fully charge
Communication Distance	Between app and smart transmitter is up to 25 feet (7.6 metres) Wireless communication to the app will not function well when communicating through water. The range will decrease if you are in a bath, water bed, pool, etc.
Cabin Pressure	700hPa to 1060hPa
Relative Humidity Range (non-condensing)	15% to 90%
Altitude	10,000 feet (3,048 metres)

## Power Supply and Charger

Characteristic	Description
Class	II
Input	AC Input, 100-240Vac, 50/60Hz, 0.3-0.15A
DC Output	5V DC, 1A (5.0 watts)
Moisture Protection (charging cradle)	IP22

## USB Cable\* for Charging and Downloading

Characteristic	Description
Input/Output	5V DC, 1A
Type	USB-A to USB micro-B
Length	36 inches (91 cm)

\*If misused, the USB cable can pose a strangulation risk. The USB cable can be connected to the power supply/charger and charged using an AC power outlet. To isolate the system, unplug the charger/power supply from the outlet. If you charge the smart transmitter using a USB port on your personal computer, ensure the personal computer complies the IEC 60950-1 (or equivalent) safety standard.

## Electrical and Safety Standards

### Guidance and Manufacturer's Declaration – Electromagnetic Immunity

The transmitter is intended for use in the electromagnetic environment specified in the next table. The customer or the user of the transmitter should ensure that it is used in such an environment.


### Transmitter Electromagnetic Immunity Specifications

Immunity Test	Immunity Test	Transmitter Compliance Level	Electromagnetic Environment Guidance
Electrostatic Discharge (ESD) IEC 61000-4-2	$\pm 8$ kV Contact $\pm 15$ kV Air	$\pm 8$ kV Contact $\pm 15$ kV Air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Power Frequency (110VAC/60Hz, 230VAC/50 Hz) Magnetic Field IEC 61000-4-8	30 A/m	30 A/m	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

## Electrical and Safety Standards (continued)

The Eversense XL CGM System is intended to be used in the electromagnetic environment detailed in the table below. Users of the System should ensure it is used according to these specifications.

### System Electromagnetic Immunity Specifications

Immunity Test	IEC 60601 Test Level	Transmitter Compliance Level	Electromagnetic Environment Guidance
Conducted RF IEC 61000-4-6 (Smartphone only (Receiving Device))	$\geq 3$ Vrms (150 kHz to 80 MHz)	3 Vrms	Interference may occur in the vicinity of equipment marked with following symbol: 
Radiated RF IEC 61000-4-3	$\geq 10$ V/m at 80 MHz to 2700 MHz (AM Modulation)	3 Vrms	

**Note 1:** At 80 MHz and 800 MHz, the higher frequency range applies.

**Note 2:** These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

- Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast, and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the Eversense XL CGM System is used exceeds the applicable RF compliance level above, the Eversense XL CGM System should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the Eversense XL CGM System.
- Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 10 V/m.

## Electrical and Safety Standards (continued)

### Guidance and Manufacturer's Declaration – Electromagnetic Emissions








The Eversense XL CGM Mobile System is intended for use in the electromagnetic environment specified in the next table. The customer or the user of the System should ensure that it is used in such an environment.

Emissions Test	Compliance	Electromagnetic Environment Guidance
RF Emissions CISPR 11	Group 1	The Eversense XL CGM System uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF Emissions CISPR 11	Class B	The Eversense XL CGM System is suitable for use in all establishments including domestic and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.

### Recommended Separation Distances Between Other Portable/Mobile RF Communications Equipment and the Smartphone (Receiving Device)







Follow the smartphone (or other receiving device) manufacturer's instructions for separation distances. The customer or the user of the smartphone (or other receiving device) can help prevent electromagnetic interference by maintaining a minimum distance between other portable/mobile RF communications equipment (transmitters) and the smartphone of at least 30 cm (about 12 inches). Portable/mobile RF equipment include: baby monitors, Bluetooth wireless headsets, wireless routers, microwave ovens, laptops with internal Wi-Fi adapters, GSM cell phones, RFID scanners and hand-held security metal detector often used by security screeners.

## Symbols on the Eversense XL Mobile App










Symbol	Explanation
	<b>Glucose Alert</b> Appears when the glucose is above the high glucose alert range and below the low glucose alert range. The icon appears in the <b>ALERT HISTORY</b> screen.
	<b>Falling Rate Alert</b> Appears when the glucose value is falling beyond a defined rate.
	<b>Rising Rate Alert</b> Appears when the glucose value is rising beyond a defined rate.
	<b>Empty Battery Alert</b> Appears when the smart transmitter battery is empty.
	<b>Low Battery Alert</b> Appears when the smart transmitter battery is less than 10% charged.
	<b>Smart Transmitter/Sensor Alert</b> The icon appears only in the <b>ALERT HISTORY</b> screen.
	<b>Smart Transmitter/Sensor Notifications</b> Appears when there are notifications related to the smart transmitter or sensor.










## Symbols on the Eversense XL Mobile App (continued)







Symbol	Explanation
	<b>Calibration Alert</b> Appears when there are calibration-related alerts.
	<b>Calibration Notification</b> Appears when there are calibration-related notifications.
	<b>Calibration Failure</b> Appears when the smart transmitter rejects the user-entered calibration value.
	<b>Connection Failure</b> Appears when the smart transmitter is disconnected from the smartphone or when the sensor is not linked to the smart transmitter.
	<b>Multiple alerts (more than one alert or event)</b> Appears when there are two or more alerts or events in a short interval.
	<b>Temp Profile</b> Appears when the Temp Profile is active.




## Symbols on Packaging and Devices

Symbol	Explanation
	Consult accompanying documents
	Caution, consult accompanying documents
	Use by
	Manufacturer
	Date of manufacture
	Storage temperature limits
	Lot number
	Universal Serial Bus (USB)
	Marking certifies that the device meets the European Council Directive 90/385/EEC

Symbol	Explanation
	Part number
	Serial number
	Type BF Applied Part
	Non-ionising electromagnetic radiation
	Not made with natural rubber latex
<b>FCC ID# 2AHYA-3401</b>	FCC ID is assigned to all devices subject to certification
	Non-sterile
	Magnetic Resonance Imaging (MRI) procedures are contraindicated for the smart transmitter

## Symbols on Packaging and Devices (continued)

Symbol	Explanation
	No known hazards for leaving the sensor inserted in use with MR with a static magnetic field of 1.5 T or 3.0 T, provided that scanning instructions are closely followed. Please refer to the MRI Safety Information section for complete information.
	European Union WEEE Directive 2012/19/EU
	Single use only
	Do not re-sterilise
	Do not use if package is damaged
	Sterilised using Ethylene Oxide

Symbol	Explanation
	Single sterile barrier: Sterilized using Ethylene Oxide
	Follow instructions for use
	Medical Device

# Eversense XL Smart Transmitter Limited Warranty

## 1. Coverage and duration of limited warranty.

Senseonics, Incorporated ("Senseonics") warrants to the original patient end user ("you") of the Eversense XL Smart Transmitter (the "Smart Transmitter") that the Smart Transmitter shall be free from defects in material and workmanship under normal use for a period of one year (365 days) commencing on the date that you first received the Smart Transmitter from your GP ("Limited Warranty Period"). This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. This limited warranty is made on the condition that you provide Senseonics with written notice of any defects in material and/or workmanship immediately upon discovery, and provided that Senseonics determines that your claim is due to defects in original material and/or workmanship. If Senseonics provides you with a replacement Smart Transmitter pursuant to the terms of this limited warranty, any remaining warranty on the original Smart Transmitter will transfer to the replacement Smart Transmitter, the warranty period for the replacement Smart Transmitter shall end on the one year anniversary of the date that you first received the Smart Transmitter from your GP and this warranty will be void with respect to the original Smart Transmitter.

## 2. Exclusions to the limited warranty.

The limited warranty applies only to the Smart Transmitter manufactured by Senseonics, and is conditioned upon proper use of the product by you. The limited warranty does not cover a) cosmetic damage, scratching or other damage to surfaces and exposed parts due to normal use; b) damage resulting from accident, neglect and other negligence, misuse, unusual physical, electrical or electromechanical stress, or modification of any part of the product; c) equipment that has been altered to remove, alter or otherwise make illegible the ID number; d) malfunctions resulting from use with products, accessories or peripheral equipment not furnished or approved in writing by Senseonics; e) consumables (batteries), f) equipment that has been disassembled; and g) damage caused by improper operation, testing, maintenance, installation or adjustment.

The Smart Transmitter is water-resistant to the specification listed in the User Guide. This limited warranty does not cover water damage if the Smart Transmitter housing is cracked, or otherwise damaged. This limited warranty does not apply to collateral services, equipment or software that may be used with the Smart Transmitter.

### **3. Senseonics' obligations under the limited warranty.**

Your sole and exclusive remedy, and the sole and exclusive obligation of Senseonics under this limited warranty is to repair or replace, at its sole discretion and without charge to you, any defective Smart Transmitter, provided that the defect arises and a valid claim is received by Senseonics within the limited warranty period. You must return the defective Smart Transmitter to an authorised Senseonics Customer Service Department in an appropriate shipping container that will adequately protect the Smart Transmitter from further damage, accompanied by your name and address, the name and address of the GP surgery from whom you obtained the Smart Transmitter, and the date and the ID number of the Smart Transmitter. To find out where to send the Smart Transmitter, please visit our website <https://global.eversensedidiabetes.com/contact-us>. Upon receipt, if Senseonics determines that the Smart Transmitter is covered by the limited warranty and that coverage is not excluded, Senseonics will promptly replace the Smart Transmitter. If Senseonics determines that the Smart Transmitter is not covered by the limited warranty, you may purchase a replacement or if you want the original Smart Transmitter returned, you must prepay all shipping charges.

A repaired or replacement Smart Transmitter assumes the remaining warranty of the original Smart Transmitter, or [30] days from the date of replacement or repair, whichever is longer.

### **4. Limits of Senseonics' obligations under the limited warranty.**

THE LIMITED WARRANTY OF SENSEONICS DESCRIBED ABOVE IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, AND SENSEONICS EXPRESSLY EXCLUDES AND DISCLAIMS ALL SUCH OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, SATISFACTORY QUALITY, NON-INTERFERENCE, ACCURACY OF INFORMATIONAL CONTENT, OR ARISING FROM A COURSE OF DEALING, LAW, USAGE, OR TRADE PRACTICE. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, SENSEONICS SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES, HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, ARISING IN ANY WAY OUT OF THE SALE, USE, MISUSE OR INABILITY TO USE THE SMART TRANSMITTERS OR ANY SENSEONICS EVERSENSE SYSTEM. THIS LIMITATION SHALL APPLY EVEN IF SENSEONICS OR ITS AGENT HAS BEEN ADVISED OF SUCH DAMAGES AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF THIS LIMITED REMEDY.

THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN YOU, THE ORIGINAL END USER OF THIS PRODUCT AND IT STATES YOUR EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED WARRANTY IS ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, TO THE EXTENT THAT SENSEONICS MAY NOT, AS A MATTER OF APPLICABLE LAW, DISCLAIM ANY IMPLIED WARRANTY OR LIMIT ITS LIABILITIES, THE SCOPE AND DURATION OF SUCH WARRANTY AND THE EXTENT OF LIABILITY OF SENSEONICS SHALL BE THE MINIMUM PERMITTED UNDER SUCH APPLICABLE LAW.

System component	Part Number
Eversense XL Smart Transmitter Kit	FG-3400-31-001
Charging Cable	FG-6100-00-301
Charging Adapter	FG-6201-93-301
Charging Cradle	FG-6501-01-301
Eversense Adhesive Patches, White, 30 Pack	FG-6400-31-301
Eversense Adhesive Patches, Clear, 30 Pack	FG-6400-31-300
Eversense XL Quick Reference Guide	LBL-1403-31-001
Eversense XL CGM User Guide	LBL-1402-31-001
Eversense Data Management Software Application	FG-5200-01-300
Eversense XL Mobile Application iOS	FG-5101-01-300
Eversense XL Mobile Application Android	FG-5301-01-300

# Legal Notices

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## Apple Legal Notice

“Made for iPod touch”, “Made for iPhone” and “Made for iPad” mean that an electronic accessory has been designed to connect specifically to iPod touch, iPhone or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod touch, iPhone or iPad may affect wireless performance.

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## Google Legal Notice

The “Android” name, the Android logo, and Google Play are trademarks of Google Inc.

## About Bluetooth®

Bluetooth® is a type of wireless (RF) communication. Mobile devices like smartphones use Bluetooth® technology as do many other devices. Your smart transmitter uses Bluetooth® Smart to pair with the mobile device and to send results to the app.

## Bluetooth® Trademark

The Bluetooth® word mark and logos are owned by the Bluetooth® SIG, Inc. and any use of such marks by Senseonics, Inc. is under license.

## FCC Information

Your smart transmitter complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Senseonics, Inc., could void the user's authority to operate the equipment.

These guidelines help ensure that your smart transmitter will not affect the operation of other nearby electronic devices. Additionally, other electronic devices should not affect the use of your smart transmitter.

With the exception of your mobile device, other electronic wireless devices that are in use nearby, such as a cell phone, microwave or a wireless network, may prevent or delay the transmission of data from your smart transmitter to the app. Moving away from or turning off these electronic devices may allow communication.

The smart transmitter has been tested and found to be appropriate for use at home. In most cases, it should not interfere with other home electronic devices if used as instructed. However, this smart transmitter gives off RF energy. If not used correctly, your smart transmitter may interfere with your TV, radio or other electronic devices that receive or transmit RF signals.

If you experience smart transmitter interference problems, try moving away from the source of the interference. You can also move the electronic device or its antenna to another location to solve the problem.

If you continue to experience interference, contact customer service for the manufacturer of the electronic device causing the interference.



# Index

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- Adhesive patch..... 36, 38
- Alerts..... 58, 64, 66, 68, 73, 79, 80, 81
- App, about..... 9, 58
- App, download..... 24
- App, Glance View..... 113
- App, launch..... 25
- App, log out..... 78
- App, product information.... 110, 111
- App, using..... 51
- Battery, charging..... 22
- Battery power, indicator..... 40
- Bluetooth..... 58, 161
- Bluetooth, restart..... 128
- Button on smart transmitter..... 28, 34, 39
- Calibration, Daily Phase..... 42, 45
- Calibration, Initiation Phase. 42, 44
- Calibration, procedure. . 42, 46, 58
- Calibration, reminders..... 29, 70
- Charging cradle..... 15
- Discoverable mode.... 28, 128, 130
- Do Not Disturb mode..... 74
- Events..... 58, 98
- Eversense DMS..... 107
- FCC Information..... 162
- LED indicator..... 23, 34, 39, 41
- Link, smart transmitter with sensor..... 31
- Mealtime schedule..... 72
- Menu..... 58
- Mobile device..... 24, 51
- Mobile device, Apple Watch..... 112
- My Circle..... 109, 115
- MY GLUCOSE screen 30, 51, 53, 58
- Notifications..... 79, 97
- Pairing, smart transmitter and mobile device..... 25, 28, 128
- Placement guide, signal strength 37, 58
- Power adapter..... 23
- Reports..... 58, 104
- Reset smart transmitter..... 129
- Restart Bluetooth..... 128
- RF, radio frequency communication..... 161
- Sensor, about..... 8, 121
- Sensor, insertion and removal.... 31, 122, 123
- Settings, app..... 25, 58, 60, 71
- Share my data..... 107
- Smart transmitter, about..... 8, 15
- Smart transmitter, attaching..... 36
- Smart transmitter, maintenance. 40
- Smart transmitter, on/off..... 39
- Smart transmitter, reset..... 129
- Smart transmitter, using..... 34, 35
- Symbols, alerts, notifications... 154, 155
- Symbols, packaging and device 156, 157
- System components..... 8, 15
- Target levels..... 62
- Temp Profile..... 75
- Travel..... 124
- Trend arrows..... 56
- Trend graph..... 57
- Troubleshooting, FAQs..... 125
- Unit of measurement..... 30
- USB, cable..... 22
- USB, port..... 22
- Wireless..... 11, 21, 24, 51, 161

# Notes

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(241) LBL-1402-31-001\_REV\_K

<b>Dimensions</b>	
Trim: 6.75" w x 5.8" h	Bleed: 0.125"
Folded <i>(Include folded dimensions if applicable)</i> :	

<b>Colors:</b> 4/color
Spot <i>(Name PMS colors if applicable)</i> : N/A

<b>Paper Weight:</b>
Cover: 65# Gloss Cover
Text: 60# Gloss Text