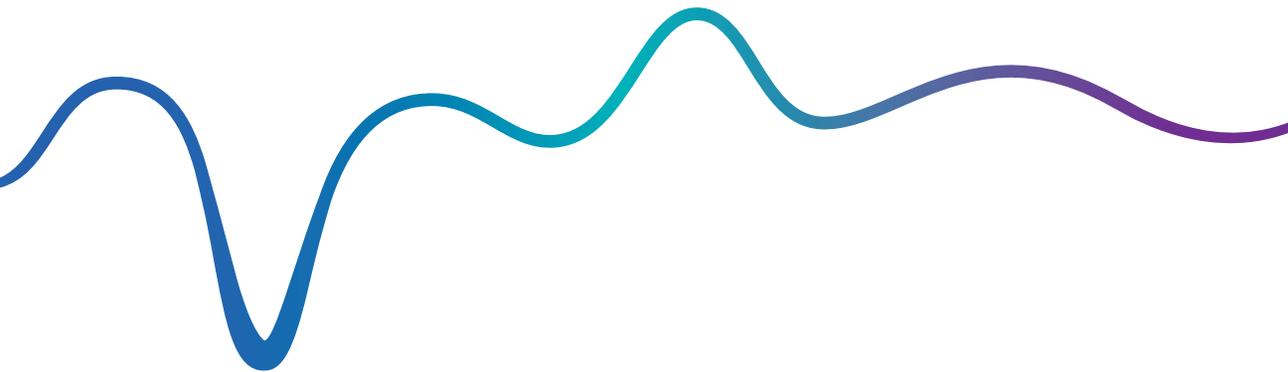




Continuous Glucose Monitoring System

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## Data Management System (DMS) User Guide





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Eversense DMS does not contain malware or computer viruses that might harm your computer. It is recommended you use an appropriate firewall program and an anti-virus program on your computer to prevent against malware and viruses.

To read the Eversense Privacy Policy, go to <https://global.eversenseddiabetes.com/>.



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# Glossary

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**AutoSync** When this feature is turned on in the Eversense mobile app, your glucose data and settings will automatically get synced to the Eversense DMS every two hours.

**Blood Glucose** The glucose value obtained from a fingerstick test.

**Blood Glucose Meter** A commercially available device used to measure glucose using a blood sample from a fingerstick.

**Calibration** Blood glucose reading from a fingerstick sample entered in the Eversense App to check the accuracy of the system. With the Eversense System, there are two phases: Initialisation Phase during which 4 fingerstick tests are required, and the Daily Calibration Phase, during which 1 fingerstick test is required twice daily.

**CGM** Continuous Glucose Monitoring. Continuously monitoring your glucose levels from interstitial fluid every few minutes.

**Contraindication** A condition or circumstance in which a person should not use the device.

**EULA** End User Licence Agreement.

**Eversense App** Software program that is installed on a mobile device and displays CGM glucose data obtained from the smart transmitter.

**Eversense Client Application** A desktop application that allows PC users to upload the data on their smart transmitter to the Data Management System using a USB cable.

**Eversense Data Management System (DMS)**

A web-based application compatible with the Eversense App where your glucose data is stored and can be viewed.

**Interstitial Fluid (ISF)** The fluid between cells in the body. The Eversense CGM measures glucose from an interstitial fluid sample, versus glucose in a blood sample obtained from a fingerstick.

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**mg/dL** Milligrams per decilitre, a unit of measure that shows the concentration of a substance in a specific amount of fluid. In some countries, including the United States, glucose test results are reported as mg/dL, indicating how much glucose is in the blood when using a blood glucose meter, or how much glucose is in the interstitial fluid when using some CGM systems, like the Eversense CGM System.

**mmol/L** Millimoles per litre, a unit of measure that shows the concentration of a substance in a specific amount of fluid. In many countries, glucose test results are reported as mmol/L, indicating how much glucose is in the blood when using a blood glucose meter, or how much glucose is in the interstitial fluid when using some CGM systems, like the Eversense CGM System.

**Sensor Glucose** The glucose value obtained from the Eversense Sensor.

**Sensor** A device inserted subcutaneously for continually measuring interstitial fluid glucose levels.

**Smart Transmitter** A reusable device worn externally over the inserted sensor that powers the sensor and sends glucose information to the mobile device for display in the Eversense App.

# I. Introduction

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## Intended Use

The Eversense Data Management System (DMS) is intended for use as an accessory to compatible Eversense CGM products. It is a web based application that may be used to view, analyse, and store glucose information from your Eversense CGM System. The DMS is designed to view the data from your Eversense CGM System in a useful, easy to read format to help you in the management of your diabetes.

You can sync your CGM data wirelessly to the Eversense DMS using the Share My Data feature on the Eversense mobile app. PC users can also upload smart transmitter data via the USB cable provided with your Eversense CGM System.

**Note:** You will be uploading the same data whether you sync from the mobile app or use the USB cable.

For more information on the Eversense CGM System, visit <https://global.eversenseddiabetes.com/>.

## Eversense DMS is compatible with:

- Internet Explorer
- Google Chrome
- Mozilla Firefox
- Safari

## Note:

- For further information on compatible browsers and browser versions please visit <https://global.eversenseddiabetes.com/compatibility>.
- Uploading from the smart transmitter using the USB cable is only supported on PCs.
- Check <https://global.eversenseddiabetes.com/compatibility> regularly for updates to browser requirements.

**IMPORTANT: EVERSENSE DATA MANAGEMENT SYSTEM DOES NOT PROVIDE MEDICAL ADVICE. DO NOT MAKE TREATMENT DECISIONS WITHOUT CONSULTING WITH YOUR HEALTHCARE TEAM.**

## End User Licence Agreement and Privacy Policy

Use of the Eversense DMS is subject to the terms and conditions of the most current Eversense End User Licence Agreement and Eversense Privacy Policy. These documents are updated from time to time and are posted at <https://global.eversenseddiabetes.com/>.

## Help and Support

If you don't understand something in this DMS User Guide, contact your local distributor or visit <https://global.eversenseddiabetes.com/> to locate your local distributor.

## 2. Getting Started

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*The Eversense DMS is an internet browser-based application (web app) that enables you to automatically upload your Eversense mobile app data from your compatible smart device to the internet for ongoing storage and review.*

The desktop software enables your computer to communicate directly with the web app. You can also upload your data directly from the smart transmitter to your Eversense DMS Account via cable connection by downloading and installing the Eversense Client desktop software directly onto your computer. **Uploading data through the cable is a feature that is only available for PC users.**

## Create New Account

Before you can begin using Eversense DMS, you will need to register as a user.

If you already created an account in the Eversense mobile app, you do not need to register a new account.

1. Go to [www.eversensedms.com](http://www.eversensedms.com)
2. Click “Sign Up”
3. Enter the requested information
4. Click “Submit”

**Note:** You will be prompted to set a secret question for added security after you log in for the first time. Your registered email and password can now be used as your login for your Eversense DMS account and for all other Eversense products.

Having read the Privacy Policy, clicking on the “Accept” button I provide my consent for the processing of my health-related data in order to be used by Senseonics to provide and operate the Senseonics Products and Services. Users in Germany may have other account creation options via the Eversense CGM App.

**eversense**

English ▾

Create New Account

**First Name \***

First Name

**Last Name \***

Last Name

**Email \***

sample@email.com

**Create a password \***

**Confirm your password \***

Online Account Holder is 18 years old or older?

By checking the box, I confirm that I have read the [Privacy Policy](#) and that I agree to the terms of the [End User License Agreement \(EULA\)](#).

\* Mandatory field

**Retype the code from the picture: \***



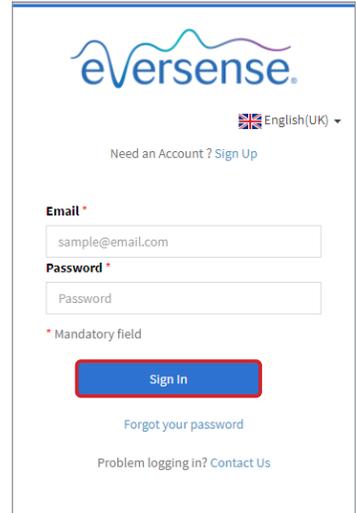
Have account already? Please go to [Sign In](#)

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## Sign In

Each time you access Eversense DMS you will need to sign in.

1. Go to [www.eversensedms.com](http://www.eversensedms.com)
2. On the Sign In page, enter your Email and Password
3. Click “Sign In”



The screenshot shows the Eversense Sign In page. At the top is the Eversense logo, which consists of a stylized wave above the word "eversense". To the right of the logo is a language selector showing a UK flag and the text "English(UK)". Below the logo is a link that says "Need an Account? Sign Up". The form contains two input fields: "Email" with the value "sample@email.com" and "Password" with the value "Password". Both fields have a red asterisk next to their labels. Below the password field is a red asterisk and the text "Mandatory field". At the bottom of the form is a blue button with the text "Sign In" in white. Below the button are two links: "Forgot your password" and "Problem logging in? Contact Us".

**IMPORTANT: If you make more than three unsuccessful attempts to sign in, your Eversense DMS account will be locked for 30 minutes.**

**Note:** If you are inactive on the DMS site for up to an hour, you will receive a pop-up instructing you to select “Continue” if you want to remain logged in.

# Forgot Your Password

If you have forgotten your sign in password, you can easily create a new password.

1. Click “Forgot your password” on the Sign In page
2. Enter your email when prompted
3. Click “Send Mail”

*A message will display to let you know an email has been sent to you with instructions for resetting your password.*

4. Open the email and click the website link  
You will be directed to a web page to create and confirm a new password.

5. Click “Reset Password”

*A message will appear, confirming your password has been reset. Select the “click here” link to return to the Sign In page.*

## Your Profile and the Navigation Menu

Upon successful sign in, the Dashboard will be displayed.

- On the top right of the page you can access your **Profile** information.
- On the top left side of the page you will see a **Navigation Menu**.

The screenshot shows the Eversense DMS user dashboard. A red box on the left highlights the navigation menu, which includes: Home, Reports, Settings, Transmitter, and Help. A red box on the top right highlights the user profile information, showing the email address 'name@domain.com'. The dashboard content includes a date range 'Jun 25 2016 - Sep 22 2016', a 'Last Sync Date: Thursday Sep 22 2016 5:18 PM', and a 'Sensor Glucose Summary' table.

Estimated A1C	Average Sensor Glucose	Highest Sensor Glucose	Lowest Sensor Glucose	Average Daily Calibrations	Percentage of Wear Time
7.3	162 mg/dL	398 mg/dL	46 mg/dL	1.9	100 %

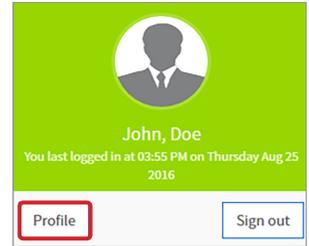
# Profile

Located at the top right of the Dashboard, this feature allows you to change your name or password, edit your user profile, or sign out of the Eversense DMS software.

*If you want to change your login password, you can easily re-set a new password.*

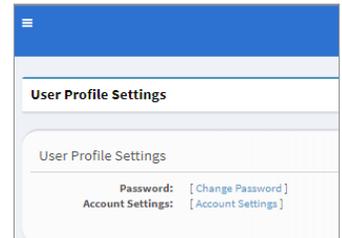
## 1. Click your username

A drop-down will appear displaying your profile picture, your most recent log in, and options to view/edit your profile or sign out.



## 2. Click "Profile" to access User Profile Settings

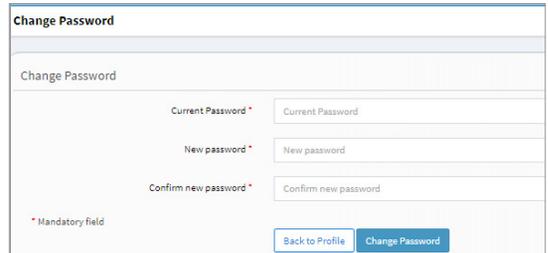
## 3. Click "Change Password" to display and change your current password



## 4. Enter your Current Password

## 5. Enter and confirm your new password

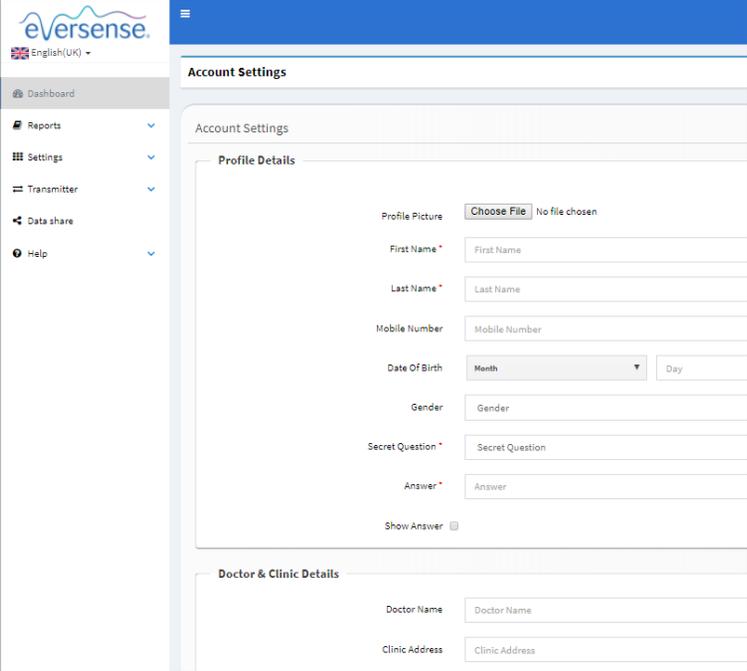
## 6. Click "Change Password" to save your changes.



## To adjust your personal account information:

1. Click “Account Settings”
2. Enter the information you will be changing

You can change your profile picture by pressing the **Choose File** button, and choosing a picture from your computer’s files. The profile picture will be changed for all compatible Eversense products.



The screenshot displays the Eversense user interface. On the left is a navigation menu with options: Dashboard, Reports, Settings, Transmitter, Data share, and Help. The main content area is titled "Account Settings" and is divided into two sections: "Profile Details" and "Doctor & Clinic Details".

**Profile Details**

- Profile Picture:  No file chosen
- First Name:
- Last Name:
- Mobile Number:
- Date Of Birth:
- Gender:
- Secret Question:
- Answer:
- Show Answer:

**Doctor & Clinic Details**

- Doctor Name:
- Clinic Address:

3. Click “Save” to save your changes

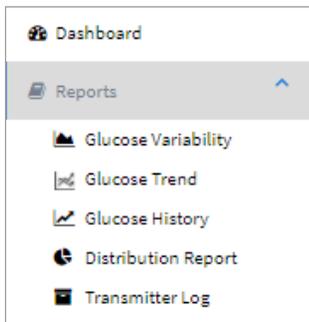
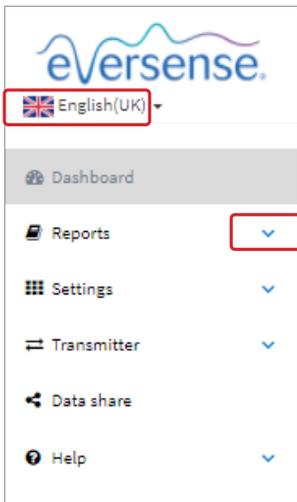
The User Profile Settings page will appear again. To return to the Dashboard, click “**Dashboard**” at the top left on the navigation panel.

## Navigation Menu

At the top left-hand side of the Dashboard is the navigation menu. You can open and close the navigation menu by clicking . Click any button on the menu to navigate to that selection.

**Note:** You can also select your preferred language by clicking the flag icon.

You can click on the  icon to expand the selection.



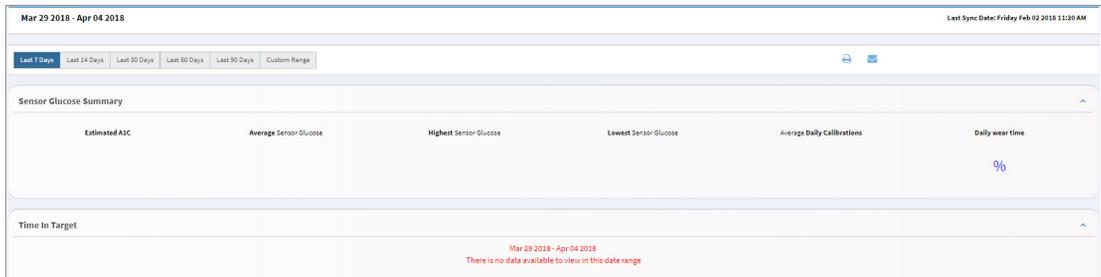
Menu Selections	Features
<b>Dashboard</b>	Return to the Dashboard
<b>Reports</b>	Display, print, and share reports <ul style="list-style-type: none"><li>• Glucose Variability</li><li>• Glucose Trend</li><li>• Glucose History</li><li>• Distribution Report</li><li>• Transmitter Log</li></ul>
<b>Settings</b>	Set Eversense DMS parameters <ul style="list-style-type: none"><li>• Glucose</li></ul>
<b>Transmitter</b>	<ul style="list-style-type: none"><li>• Upload Device Data</li><li>• Download Client Application</li></ul>
<b>Data Share</b>	Link DMS account to DMS Pro
<b>Help</b>	<ul style="list-style-type: none"><li>• About</li><li>• Contact</li><li>• Deactivate Account</li><li>• Release Notes</li></ul>

# Dashboard

## The Dashboard contains several sections:

- Date Range Selector
- Sensor Glucose Summary
- Time in Target
- Reports
- System Information
- Short cuts to print or email

Until you have uploaded sensor glucose data from the Eversense mobile app or your smart transmitter, no data will be displayed.



## Setting Date Range

At the top of the Dashboard, you will find your options for predefined date range, as well as the option to set your own custom date range. This will impact which data is used for analyses and how they are displayed throughout the Dashboard and all of the Reports.

### To adjust your date range settings:

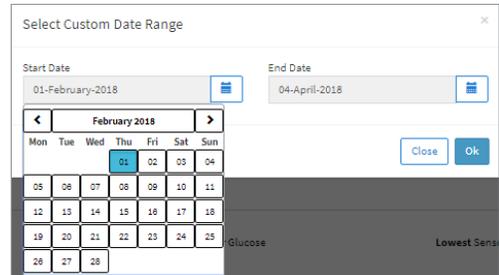
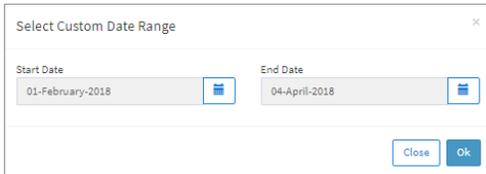
1. If you would like to view a set of data that is not within one of the predefined date ranges, click the button labelled “Custom Range” to display a drop down calendar.



*This will display a pop-up that allows you to select your Custom Date Range.*

**Note:** Data accessible through DMS goes as far back as one year.

2. Select the desired report *Start Date*
3. Select the desired report *End Date*
4. Click “OK” when complete



## Sensor Glucose Summary

This section of the Dashboard provides an overview of your glucose data.

### The Sensor Glucose Summary consists of your:

- Estimated A1C\*
- Average Sensor Glucose
- Highest Sensor Glucose
- Lowest Sensor Glucose
- Average Number of Daily Calibrations
- Wear Time\*\*

Sensor Glucose Summary				
Estimated A1C	Average Sensor Glucose	Highest Sensor Glucose	Lowest Sensor Glucose	Average Daily Calibrations
7.1	145 mg/dL	268 mg/dL	68 mg/dL	2.2

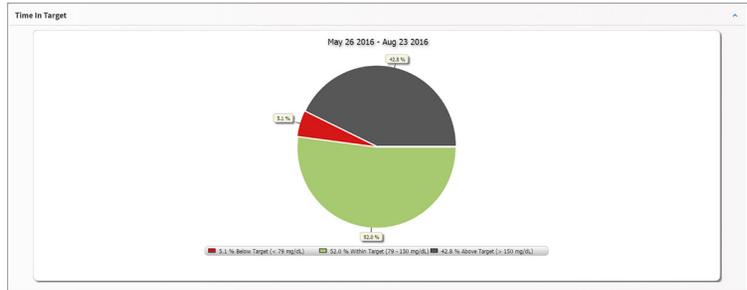
\* Estimated A1C will only appear when the smart transmitter linked to the account has at least 14 days worth of data collected. Estimated A1C is not a replacement for laboratory testing.

\*\* Wear Time is the percentage of time the smart transmitter was worn, over the date range you selected. 100% is 23.5 hours of daily smart transmitter wear time. The percentage does not include times in which the glucose is not displayed. For example: the beginning of initialisation phase or when an alert is activated that prevents glucose from being displayed.

## Time in Target and Reports

### Time in Target

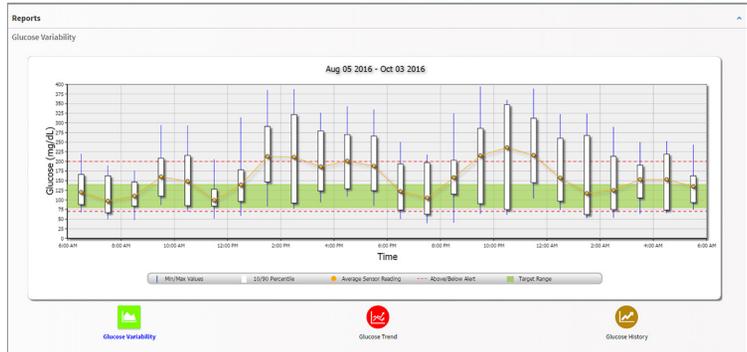
The Time in Target section of the Dashboard shows a pie chart that analyses the percentage of time your glucose is below, within, or above the target range you set in your Glucose Settings.



### Reports

The Reports section of the Dashboard provides a quick glance at your glucose data graphs over your selected date range. You can choose between Glucose Variability, Glucose Trend, and Glucose History Reports.

For more date ranges and report options, use the navigation panel to access full report pages. For a more in depth description of each report and how to use it, see the Reports section of this User Guide.



## System Information

Located at the bottom of the Dashboard is the System Information section.

### This section shows your:

- Transmitter Serial Number
- Sensor Serial Number
- Glucose settings

Glucose settings can be changed in the DMS as well as through your Eversense mobile app (see *Settings* for more information).

### System Information

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**Transmitter Serial Number** : -  
**Sensor Serial Number** : -

**Glucose Settings**

<b>Low Target</b> : 80 mg/dL	<b>Low Alert</b> : 65 mg/dL
<b>High Target</b> : 150 mg/dL	<b>High Alert</b> : 200 mg/dL

# 3. Reports

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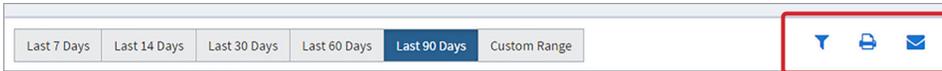
3

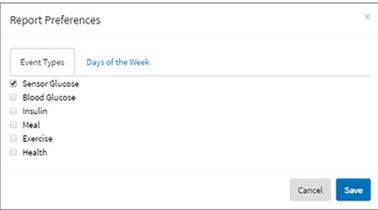
*A key feature of the Eversense DMS Application is the ability to generate, print, and share detailed reports about your glucose history. Reports provide various ways to organise and visualise your glucose readings from moment to moment, day to day, or over the course of several weeks or months.*

**Note:** If you select a report and no data is displayed, check that glucose data has been previously uploaded for the selected date range. If data is still not displayed, contact customer support.

## Filter, Print, or Email what is displayed in the reports

On the top right of every report are options for changing report preferences, printing the report, and emailing the report.



Click			
<b>To</b>	<b>Change Report Preferences</b>	<b>Print Report</b>	<b>Email Report</b>
<b>How</b>	<p>Make selections for choosing which event types, days of the week, and other options will appear in reports.</p> 	<p>Click the icon to convert your report into a PDF that allows you to print the report at home.</p>	<p>Follow pop-up window prompts for emailing a printer-friendly report to a designated recipient.</p> 

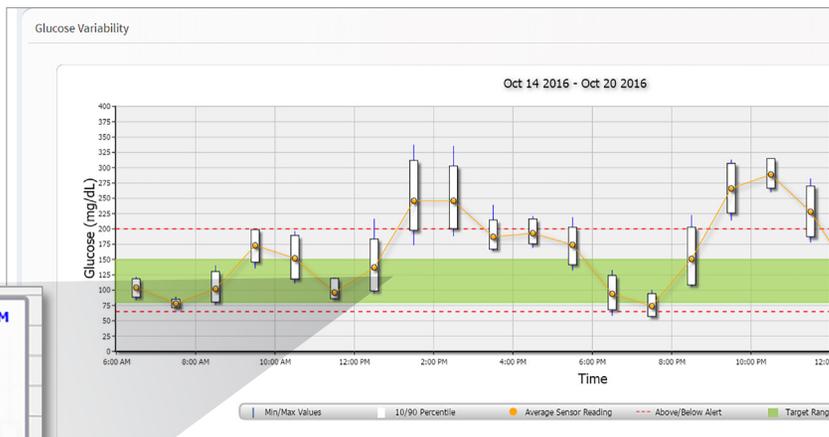
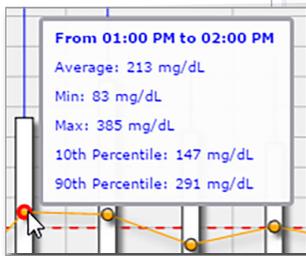
## Glucose Variability Report

*The Glucose Variability Report displays information in two ways:*

### The Trend Graph:

- Displays summary glucose readings over a 24-hour period.
- Includes multiple days of data overlaid on the same graph.
- Shows the maximum, minimum, and average glucose reading for every hour.
- Provides a visual snapshot of variations in your daily glucose levels.

**Note:** Place your cursor above a particular average sensor reading to view details about readings during the hour.



## The Table:

- Organises glucose data by 4 hour time period.
- Provides a detailed statistical analysis for each period.
- Includes the percentage of readings that are within, above, and below the glucose target range.
- Provides a breakdown of insulin usage and carbs entered for those same time periods.

**Note:** If you are having trouble displaying the report, try limiting your date range. Unusually large amounts of data may not allow the report to function.

Glucose	06:00-10:00	10:00-14:00
% Below Low Alert	-	-
% Above High Alert	-	18 %
Number of Values Below Low Alert	-	-
Number of Values Above High Alert	-	34
% Within Target	82 %	65 %
% Below Target	7 %	-
% Above Target	11 %	35 %
Average Glucose	110 mg/dL	142 mg/dL
Lowest Glucose	75 mg/dL	83 mg/dL
Highest Glucose	171 mg/dL	268 mg/dL
Standard Deviation	26 mg/dL	50.1 mg/dL
Number of Values in the 10-90 Percentile	155	156
Total Number of Glucose Values	191	192
Number of Days with at least One Value	5	4
Average Number of values per Day	38	48

## Running the report

### 1. Select Reports > Glucose Variability

The displayed date range will be the last week of data entered or uploaded.

### 2. Select the date range

**Note:** To change the date range for the report, follow the previous *Setting Date Range instructions* in the *Dashboard* section of this user guide.

## Glucose Trend Report

### The Glucose Trend Report:

- Displays individual glucose readings over a 24-hour period.
- Displays multiple days of data overlaid on the same graph.
- Provides an easy way to identify variability among the days of the week.

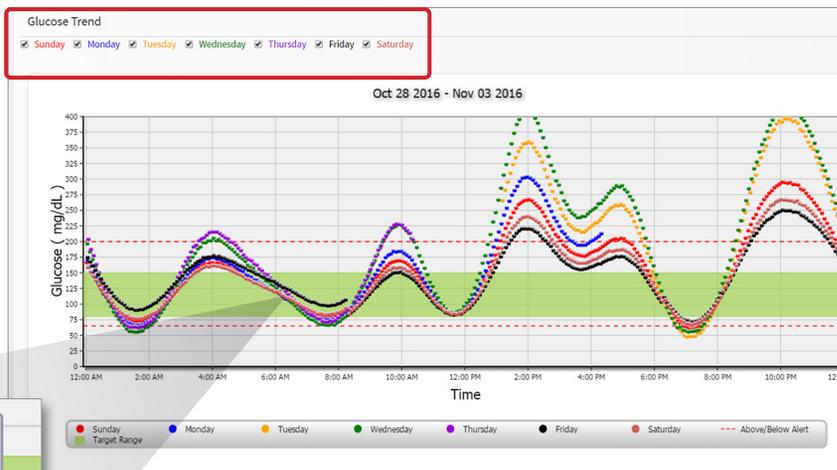
### Running the report

1. Select **Reports > Glucose Trend**
2. Select the date range

## Viewing the report

Data points in the report are colour-coded with each day of the week displayed in a different colour. You can use the checkboxes above the report to choose the day/s you want to display on the graph.

**Note:** Place your cursor above a particular sensor glucose reading to view details about that reading.



A pop-up window titled "Sensor Glucose" displays the following information: "85 mg/dL", "10/29/2016 7:54:18 AM", and "Saturday". The window is positioned over a specific data point on the graph.

## Glucose History Report

The Glucose History Report displays historical CGM and manually entered data in the form of a trend graph. The Glucose History Report provides an efficient way to track sensor glucose readings and calibrations.

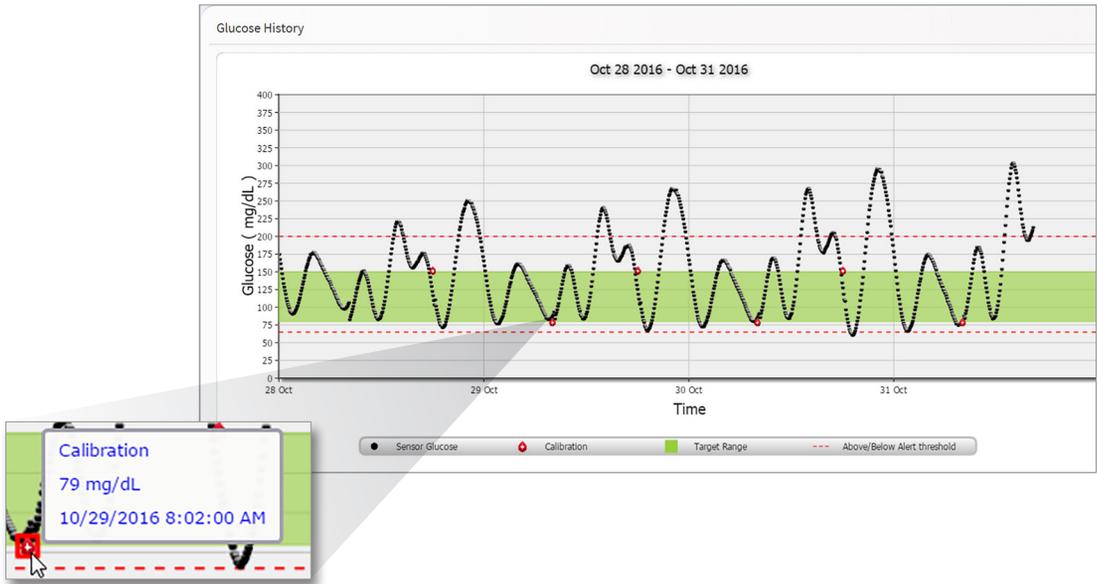
3

### Running the report

1. Select **Reports > Glucose History Report**
2. Select the date range

## Viewing the report

Each data point is a sensor glucose reading. The events that were logged in the mobile app are displayed in the report at the time they were logged. If you select a date range of more than 30 days, events such as meals, insulin, etc. are not displayed.



**Note:** Place your cursor above a particular sensor glucose reading to view details about that reading. You may also place your cursor above an event icon to view details about that event.

# Glucose Distribution Report

## The Glucose Distribution Report:

3

- Organizes your glucose data according to your glucose targets and alert ranges and displays the data in pie chart format.
- Displays separate pie charts for the current and previous periods.
- Target ranges are set under Glucose Settings.
- Provides a visual check for the number of readings within target during the predefined range selected and a change over time.

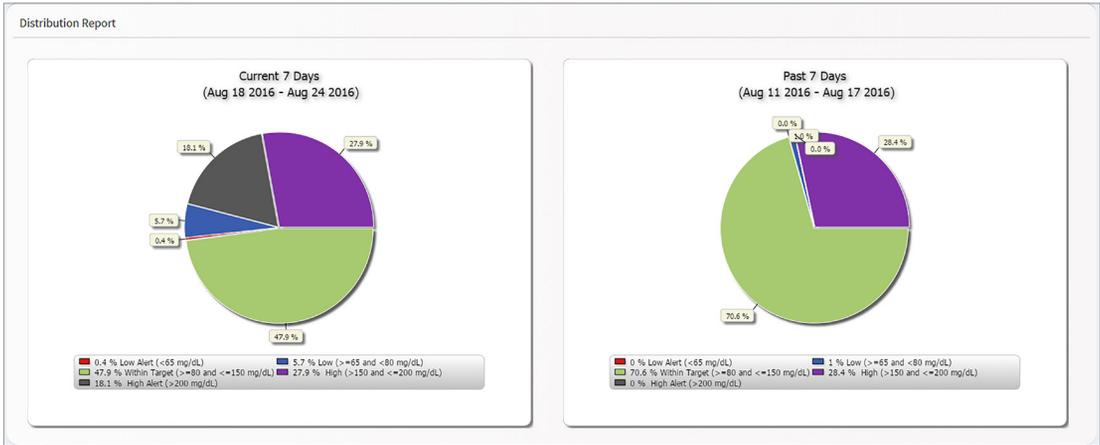
## Running the report

1. Select **Reports > Glucose Distribution Report**

2. Select the date range

# Viewing the report

The Glucose Distribution Report will display two pie charts based on the predefined date range you select. It will show the current and previous set of data for the date range selected. This data allows you to see a comparison of current to past changes in your management.



## Transmitter Log Report

The Transmitter Log Report provides a comprehensive data review over the selected date range.

### The Transmitter Log Report displays three separate tables:

- **Blood Glucose:** This displays a list view of all manually entered blood glucose and related events in chronological order.
- **Event Entries:** This displays patient events entered through the Eversense Mobile App.
- **Sensor Glucose:** This displays glucose values picked up by the sensor.

### Running the report

1. Select **Reports > Transmitter Log**

2. Select the date range

### Viewing the report

Events are displayed with information regarding Date, Time, and:

- **Blood Glucose:** Glucose Value, Unit, Calibration
- **Event Entries:** Event Type, Event Sub Type, Value
- **Sensor Glucose:** Glucose Value, Unit, Sensor ID

Events can be sorted in ascending or descending order by clicking the column header. The number of records is indicated at the bottom each log.

Blood Glucose

Q Search Blood Glucose

 Used
  Not Used
  Under Review
 [Export Data](#)

Date	Time	Blood Glucose	Unit	Calibration
24-August-2016	8:02 AM	79	mg/dL	
23-August-2016	6:02 PM	152	mg/dL	
23-August-2016	8:02 AM	79	mg/dL	
22-August-2016	6:02 PM	152	mg/dL	
22-August-2016	8:02 AM	79	mg/dL	
21-August-2016	6:02 PM	152	mg/dL	
21-August-2016	8:02 AM	79	mg/dL	
20-August-2016	6:02 PM	152	mg/dL	

A symbol under the “**Calibration**” column of the Blood Glucose table will indicate whether a glucose value was  Used for calibration,  Not Used, or  Under Review.

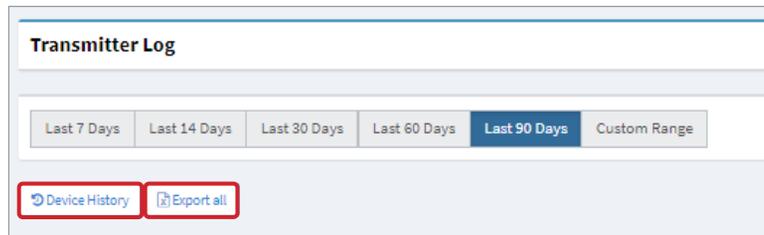
-  **Used:** A blood glucose value that you entered as a calibration and is accepted by the system.
-  **Not used:** A blood glucose event not entered as a calibration, or a calibration that you enter that is over 400 mg/dL or below 40 mg/dL.
-  **Under Review:** A blood glucose value that you entered as a calibration but is very different from the sensor glucose value so the system reviewed the entry.

Selecting “**Device History**” will show when the sensor was inserted, as well as the calibration start date.

## Exporting Data

From the Transmitter Log Report page, you can also export data in a .xlsx format.

1. Select **Reports > Transmitter Log**
2. Select “**Export all**” at the top of the page to export all of the Transmitter Log data as an .xlsx (Excel Spreadsheet)



# 4. Settings

## Glucose

Glucose settings allow you to customise your glucose target and alert levels. This setting impacts how glucose and other event data are organised and displayed in reports. When you wirelessly sync your data via the Share My Data feature on the mobile app, the glucose settings you have saved on the app will also be synced to your DMS account.

### Note:

- Glucose settings DO NOT get synced when data is uploaded from the smart transmitter via the USB Cable.
- Changing the settings in the DMS will NOT change the settings you have entered on the Eversense mobile app. You can only change the settings for your Eversense CGM System directly on the Eversense CGM mobile app.

### Glucose Settings

Glucose Settings

Units Of Measure

mg/dL  mmol/L

Target Range (must be between Alert Settings)	Alert Range (must be between 60 and 350)
High Target * <input type="text" value="150"/>	High Alert * <input type="text" value="200"/>
Low Target * <input type="text" value="80"/>	Low Alert * <input type="text" value="65"/>

\* Mandatory field

## To change the settings in your Eversense DMS account, follow the steps below:

### 1. Select **Settings > Glucose**

### 2. Click the **mg/dL** or **mmol/L** button below the Units Of Measure to select the desired unit of measure for displaying glucose data

If you change the unit of measure, the glucose range and alert range values will change accordingly.

### 3. Click the **-/+** buttons to the right of the **High Target** and **Low Target** to display and adjust the high and low limits of your glucose Target Range

### 4. Repeat for the glucose Alert Range

### 5. When you are done making changes, click **“Save”** to save your changes

**Note:** Eversense DMS settings do not affect the Eversense CGM System settings and only impact how the data is organised and displayed on the Eversense DMS display.

# 5. Transmitter

---

## Upload Device Data

**Your CGM data can be uploaded to your DMS account wirelessly or by using the USB cable that came with your Eversense CGM System:**

1. If you have **Auto Sync** turned on in the Eversense mobile app, your CGM data will be automatically uploaded every two hours to your DMS account.

**Tip:** A wireless internet connection from your mobile device is required to sync your data via the Eversense mobile app.

**Note:** You may manually upload data by going to Share My Data in the Eversense mobile app and tapping Start Sync to wirelessly upload your CGM data to your DMS account.

2. PC users can also upload smart transmitter data via the USB cable provided with the Eversense CGM System. In order to upload the smart transmitter data using the USB cable, you must first download and install the Eversense Client Application.

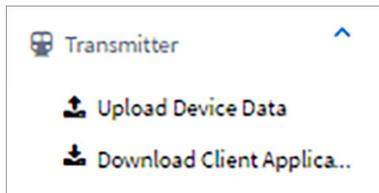
**Note:** During the download process, your smart transmitter will not be collecting data from the sensor.

## To download and install the Eversense Client Application:

### 1. Select **Transmitter** > **Download Client Application**

The download will start automatically.

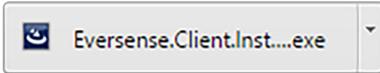
**Note:** Upon successful download, you may see a warning from your browser that says the installation software is not commonly downloaded and could be dangerous. Eversense DMS **does not** contain malware or computer viruses that might harm your computer.



## 2. Run the installation software

You may also click “**Save**” to save the software on your desktop and install it at a later time. When you run the software, follow the prompts from the InstallShield Wizard.

### For Chrome users:



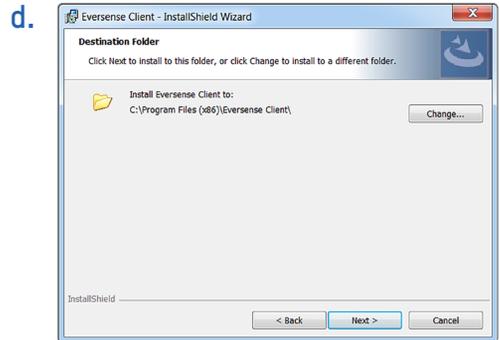
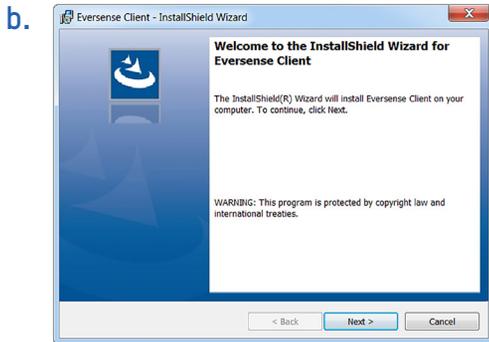
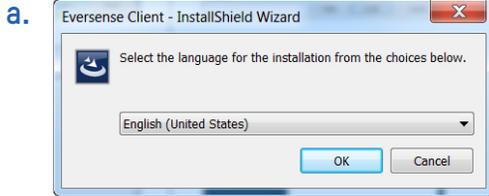
5

### For Internet Explorer and other browser users:

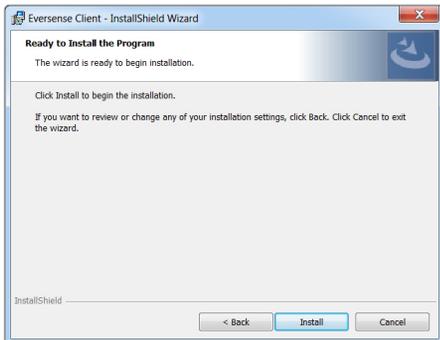


### 3. Click through the default options to install the software

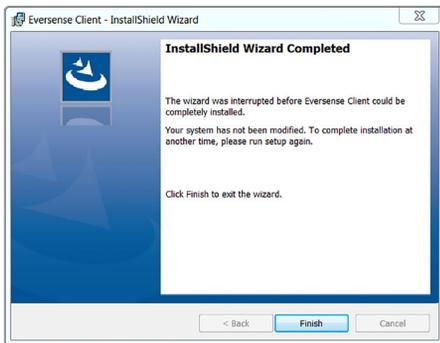
5



e.



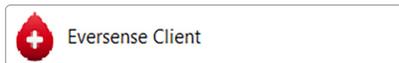
f.



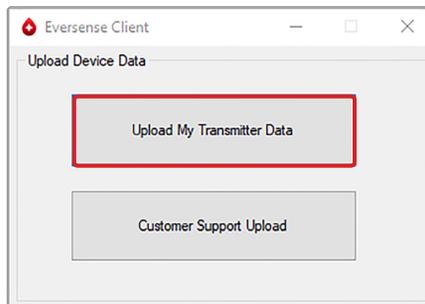
## To upload smart transmitter data to your DMS account:

1. Launch the Eversense Client Application by opening the **Start menu** > **All Programs** > open **Eversense** folder > open **Eversense Client** folder > Click the icon

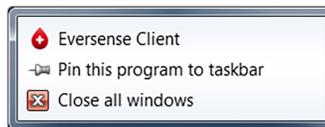
5



2. Click on “**Upload My Transmitter Data**” then enter the email you used to create your account and password

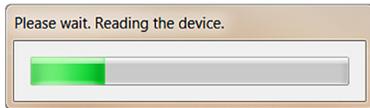
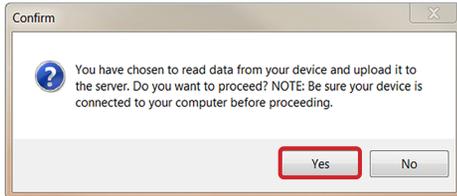


**Tip:** To quickly launch the program using Windows operating systems, right click on the **Eversense Client** icon and pin it to the **Taskbar** or **Start Menu**.



3. Connect your smart transmitter to your computer using the USB cable and click “Upload”

4. When prompted, click “Yes” to start uploading your smart transmitter data to your account

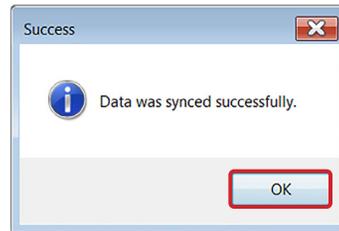


**Note:** The first time you upload your smart transmitter data, a pop-up window will appear, asking if you wish to continue. If you have previously uploaded your smart transmitter data, proceed to step 6.

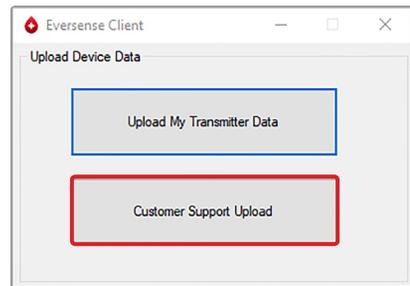
5. Click “Yes” to continue

Data upload will proceed automatically.

6. Click “OK” to continue



**Note:** When contacting Customer Support for technical assistance, you may be asked to upload the diagnostic log. This will be used to send a diagnostic log file from your smart transmitter to Customer Support. This function will only be used for advanced troubleshooting with the assistance of customer support.



# 6. Data Share

## DMS Pro

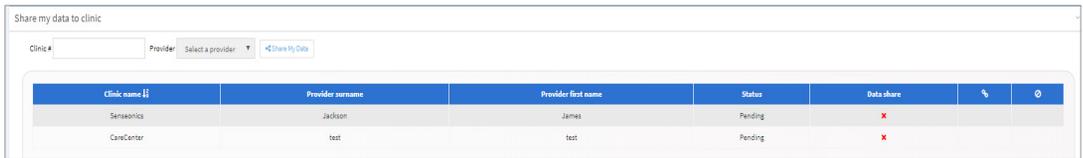
You can connect your Eversense DMS account to your physician's Eversense DMS Pro account to view and analyse your DMS reports.

### Inviting your clinic

6

To link your Eversense DMS account to your clinic's Eversense DMS Pro account:

1. Type in your clinic's Eversense DMS Pro clinic number and press the **ENTER** button on your keyboard.



The screenshot shows a web interface titled "Share my data to clinic". At the top, there is a search bar for "Clinic #", a "Provider" dropdown menu with the text "Select a provider", and a "Share My Data" button. Below this is a table with the following columns: "Clinic name", "Provider surname", "Provider first name", "Status", "Data share", and two icons (a share icon and a refresh icon). The table contains two rows of data:

Clinic name	Provider surname	Provider first name	Status	Data share		
Senseonics	Jackson	James	Pending	✗		
CareCenter	test	test	Pending	✗		

**Note:** Contact your clinic if you do not know your clinic's Eversense DMS Pro number.

2. Select your provider from the Provider drop-down list.

3. Click "Share My Data"

The Clinic Name, Provider Name, Status, and Data Share will be displayed. The status will display **Pending** until your clinic accepts your invitation.

Once your clinic accepts your invitation, **Pending** will change to **Accepted**, and the ✗ will change to ✓ in the Data Share column.

Your provider will now be able to view your data from their Eversense DMS Pro account.

## Invitation from your clinic

Your clinic may invite you to share your data with their Eversense DMS Pro account.

You will receive an email from [DMS.Feedback@senseonics.com](mailto:DMS.Feedback@senseonics.com).

Click the link in the email to share your reports.

Once you click the link, your account will be added to your clinic's Eversense DMS Pro account.

## Removing your clinic

To remove access to your data from your clinic, click the  at the end of their row.

To allow them to view your data, you will need to re-invite them, or they can invite you to join their clinic from their Eversense DMS Pro account.

# 7. Help

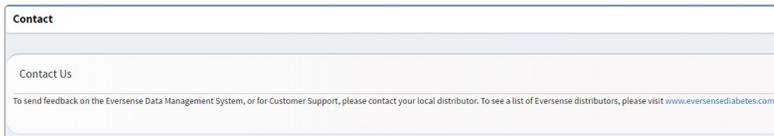
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## About

This page shows the most up-to-date versions of the Eversense DMS and Eversense Client Application.

## Contact Us

Send feedback about Eversense DMS.



The screenshot shows a web form titled "Contact Us". The form has a header section with the word "Contact" and a main content area with the text "Contact Us". Below the text, there is a small note: "To send feedback on the Eversense Data Management System, or for Customer Support, please contact your local distributor. To see a list of Eversense distributors, please visit [www.eversensedabetes.com](http://www.eversensedabetes.com)."

**IMPORTANT: Feedback submitted here is not monitored 24/7. For questions about your Eversense CGM System, contact your local distributor.**

## Deactivate My Account

**IMPORTANT: Deactivating your Eversense DMS account will deactivate your account for ALL Eversense products.**

### Deactivate Account

Deactivate My Account

\* Mandatory field

Please submit the form below to deactivate your account.

Reason \*

Password \*

Secret Question **What is the name of your first pet?**

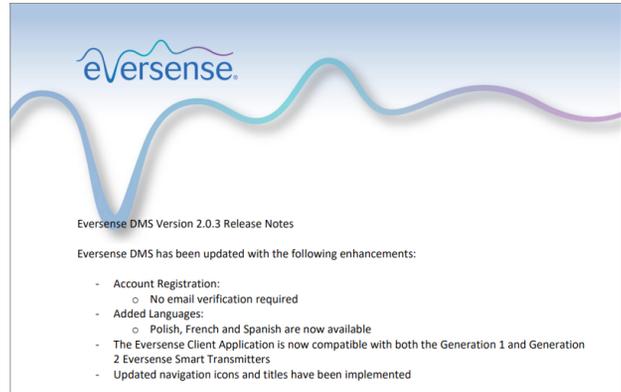
Answer \*

7

## Release Notes

Provides an overview of recent updates to the Eversense DMS software.

**Note:** When there is an update to the Eversense DMS software, a banner across the top of the site will be displayed. Click on the banner to view the list of updates.



**Eversense DMS Version 2.0.3 Release Notes**

Eversense DMS has been updated with the following enhancements:

- Account Registration:
  - o No email verification required
- Added Languages:
  - o Polish, French and Spanish are now available
- The Eversense Client Application is now compatible with both the Generation 1 and Generation 2 Eversense Smart Transmitters
- Updated navigation icons and titles have been implemented





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