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Eversense DMS does not contain malware or computer viruses that might harm your computer. It is recommended you use an appropriate firewall program and an anti-virus program on your computer to prevent against malware and viruses.

To read the Eversense Privacy Policy, go to www.eversensediabetes.com.
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Glossary

**Blood Glucose**  The glucose value obtained from a fingerstick test.

**Blood Glucose Meter**  A commercially available device used to measure glucose using a blood sample from a fingerstick.

**Calibration**  Blood glucose reading from a fingerstick sample entered in the Eversense App to check the accuracy of the system. With the Eversense System, there are two phases: Initialization Phase during which 4 fingerstick tests are required, and the Daily Calibration Phase, during which 1 fingerstick test is required twice daily.

**CGM**  Continuous Glucose Monitoring. Continuously monitoring your glucose levels from interstitial fluid every few minutes.

**Contraindication**  A condition or circumstance in which a person should not use the device.

**EULA**  End User License Agreement.

**Eversense App**  Software program that is installed on a mobile device and displays CGM glucose data obtained from the smart transmitter.

**Eversense Client Application**  A desktop application that allows PC users to upload the data on their smart transmitter to the Data Management System using a USB cable.

**Eversense Data Management System (DMS)**  A web-based application compatible with the Eversense App where your glucose data is stored and can be viewed.

**Interstitial Fluid (ISF)**  The fluid between cells in the body. The Eversense CGM measures glucose from an interstitial fluid sample, versus glucose in a blood sample obtained from a fingerstick.

**mg/dL**  Milligrams per deciliter, a unit of measure that shows the concentration of a substance in a specific amount of fluid. In some countries, including the United States, glucose test results are reported as mg/dL, indicating how much glucose is in the blood when using a blood glucose meter, or how much glucose is in the interstitial fluid when using some CGM systems, like the Eversense CGM System.

**mmol/L**  Millimoles per liter, a unit of measure that shows the concentration of a substance in a specific amount of fluid. In many countries, glucose test results are reported as mmol/L, indicating how much glucose is in the blood when using a blood glucose meter, or how much glucose is in the interstitial fluid when using some CGM systems, like the Eversense CGM System.

**Sensor Glucose**  The glucose value obtained from the Eversense Sensor.

**Sensor**  A device inserted subcutaneously for continually measuring interstitial fluid glucose levels.

**Smart Transmitter**  A reusable device worn externally over the inserted sensor that powers the sensor and sends glucose information to the mobile device for display in the Eversense App.
1. Introduction

Intended Use
The Eversense DMS software is intended for home use. Eversense DMS can be used to review and evaluate historical glucose data from compatible devices and systems to aid in providing therapy adjustments. These adjustments should be made by healthcare providers based on patterns and trends seen over time, and on their clinical expertise.

IMPORTANT: The Eversense DMS system does not provide medical advice.

Note: You will be uploading the same data whether you sync from the mobile app or use the USB cable.

For more information on the Eversense CGM System, visit www.eversensediabetes.com.

Eversense DMS is compatible with:
- Internet Explorer
- Google Chrome
- Mozilla Firefox
- Safari

Note:
- For further information on compatible browsers and browser versions please visit eversensediabetes.com.
- Uploading from the smart transmitter using the USB cable is only supported on PCs.
- Check www.eversensediabetes.com regularly for updates to browser requirements.

End User License Agreement and Privacy Policy
Use of the Eversense DMS is subject to the terms and conditions of the most current Eversense End User License Agreement and Eversense Privacy Policy. These documents are updated from time to time and are posted at www.eversensediabetes.com.

Help and Support
If you don’t understand something in this DMS User Guide, contact Customer Support (between 8am and 8pm Eastern US time) toll free in the US at 844-SENSE4U (844-736-7348).
## 2. Getting Started

The Eversense DMS is an internet browser-based application (web app) that enables you to automatically upload your Eversense mobile app data from your compatible smart device to the internet for ongoing storage and review.

The desktop software enables your computer to communicate directly with the web app. You can also upload your data directly from the smart transmitter to your Eversense DMS Account via cable connection by downloading and installing the Eversense Client desktop software directly onto your computer. **Uploading data through the cable is a feature that is only available for PC users.**

### Create New Account

Before you can begin using Eversense DMS, you will need to register as a user.

If you already created an account in the Eversense mobile app, you do not need to register a new account.

1. Go to us.eversensedms.com
2. Click “Sign Up”
3. Enter the requested information on each page
4. Click “Submit”

The link to complete the registration will be emailed to you. If you do not click the link within 72 hours of when it was sent, the link will expire. Contact Customer Support if your link expires.

**Note:** You will be prompted to set a secret question for added security after you log in for the first time. Your registered email and password can now be used as your login for your Eversense DMS account and for all other Eversense products.

### Sign In

Each time you access Eversense DMS you will need to sign in.

1. Go to us.eversensedms.com
2. On the Sign In page, enter your Email and Password
3. Click “Sign In”

**IMPORTANT:** If you make more than three unsuccessful attempts to sign in, your Eversense DMS account will be locked for 30 minutes.

**Note:**

* If you are inactive on the DMS site for up to 30 minutes, you will receive a pop-up instructing you to select “Continue” if you want to remain logged in.
Forgot Your Password
If you have forgotten your sign in password, you can easily create a new password.

1. Click “Forgot your password” on the Sign In page
2. Enter your email when prompted
3. Click “Send Mail”
4. Open the email and click the website link
   You will be directed to a web page to create and confirm a new password.
5. Click “Reset Password”

A message will display to let you know an email has been sent to you with instructions for resetting your password.

A message will appear, confirming your password has been reset. Select the “click here” link to return to the Sign In page.
Your Profile and the Navigation Menu

Upon successful sign in, the Dashboard with AGP will be displayed.

- On the top right of the page you can access your Profile information.
- On the top left side of the page you will see a Navigation Menu.
**Profile**

Located at the top right of the Dashboard, this feature allows you to change your name or password, edit your user profile, or sign out of the Eversense DMS software.

*If you want to change your login password, you can easily re-set a new password.*

1. **Click your username**
   - A drop-down will appear displaying your profile picture, your most recent log in, and options to view/edit your profile or sign out.

2. **Click “Profile” to access User Profile Settings**

3. **Click “Change Password” to display and change your current password**

4. **Enter your Current Password**

5. **Enter and confirm your new password**

6. **Click “Change Password” to save your changes.**

To adjust your personal account information:

1. **Click “Account Settings”**

2. **Enter the information you will be changing**
   - You can change your profile picture by pressing the Choose File button, and choosing a picture from your computer's files. The profile picture will be changed for all compatible Eversense products.

3. **Click “Save” to save your changes**
   - The User Profile Settings page will appear again. To return to the Dashboard, click “Dashboard” at the top left on the navigation panel.
Navigation Menu
At the top left-hand side of the AGP Dashboard is the navigation menu. You can open and close the navigation menu by clicking Click any button on the menu to navigate to that selection.

Note: You can also select your preferred language by clicking the flag icon. You can click on the icon to expand the selection.

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Setting Date Range

At the top of every page, you will find your options for predefined date range, as well as the option to set your own custom date range. This will impact which data is used for analyses and how they are displayed throughout the AGP Dashboard and all of the Reports.

To adjust your date range settings:

1. If you would like to view a set of data that is not within one of the predefined date ranges, click the button labeled “Custom Range” to display a drop down calendar.

   Last 7 Days Last 14 Days Last 30 Days Last 60 Days Last 90 Days Custom Range

   This will display a pop-up that allows you to select your Custom Date Range.

   **Note:** Data accessible through DMS goes as far back as one year.

2. Select the desired report Start Date

3. Select the desired report End Date

4. Click “Ok” when complete
Eversense DMS Dashboard with AGP

The Eversense DMS Dashboard is the default page that you will see each time you log into DMS. This page contains your Eversense Wear Time, Captur AGP reports, and your System Information.

Eversense Wear Time

Eversense Wear Time is the percentage of time the smart transmitter was worn, over the date range you selected. 100% is 23.5 hours of daily smart transmitter wear time. The percentage does not include times in which the glucose is not displayed. For example: the beginning of Initialization Phase or when an alert is activated that prevents glucose from being displayed.

Captur AGP in Eversense DMS

The Eversense DMS Dashboard's primary report is the Captur AGP (Ambulatory Glucose Profile) report. The AGP report displays glucose data within 3 sections of their report.
**Glucose Statistics:** Metrics about your glucose data

- **Avg. Glucose (mean):** All glucose values added together, divided by number of readings
- **Estimated HbA1c:** Calculated from the AGP glucose values; may differ from a lab A1c due to different time periods
- **Glucose Ranges:** Ideally, glucose values are in target range
  - Low/Very low: Goal – no very low or low values; reducing lows make you feel better
  - High/Very High: Goal – no very high or high values; reducing highs will make your A1c lower over time
- **SD (Standard Deviation):** How much variation is in your data set; ideally a low number
- **CV (Coefficient of Variation):** How far values are from the average; ideally a low number

**Glucose Profile:** Daily glucose profiles are combined to make a one day (24-hour) picture. Ideally, lines stay within the grey shaded area (target range). Lines may not go all the way across, since you may not test every hour of the day.

- **Orange:** Median (middle) line where half of the glucose values are above and half are below; ideally, the orange line is mostly flat and inside the grey shaded area
- **Blue:** Area between blue lines shows 50% of the glucose values; ideally, space between is narrow
- **Green:** 10% of values are above (90% top line) and 10% are below (10% bottom line); ideally, the closer the green lines are to the grey shaded area, the better

**Daily Glucose Profiles:** Each box is a single day’s glucose pattern. It will only display if your date range is set at 14 days or less.

**System Information:** Located at the bottom of the AGP Dashboard is the System Information section.

*This section shows your:*

- Transmitter Serial Number
- Sensor Serial Number
- Glucose settings: Glucose settings can be changed in the DMS as well as through your Eversense mobile app (see Settings for more information).
3. Reports

A key feature of the Eversense DMS Application is the ability to generate, print, and share detailed reports about your glucose history. Reports provide various ways to organize and visualize your glucose readings from moment to moment, day to day, or over the course of several weeks or months.

**Note:** If you select a report and no data is displayed, check that glucose data has been previously uploaded for the selected date range. If data is still not displayed, contact customer support.

**Filter, Print, or Email what is displayed in the reports**

On the top right of every report are options for changing report preferences, printing the report, and emailing the report.

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<tr>
<th>Click</th>
<th>Change Report Preferences</th>
<th>Print Report</th>
<th>Email Report</th>
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<td>Make selections for choosing which event types, days of the week, and other options will appear in reports.</td>
<td>Click the icon to convert your report into a PDF that allows you to print the report at home.</td>
<td>Follow pop-up window prompts for emailing a printer-friendly report to a designated recipient.</td>
</tr>
</tbody>
</table>
Time in Target

The Time in Target report shows a pie chart that analyzes the percentage of time your glucose is below, within, or above the target range you set in your Glucose Settings.

Viewing the report:
The green wedge represents the percentage of time you spent within your target range.
The gray wedge represents the percentage of time you spent above your target range.
The red wedge represents the percentage of time you spent below your target range.
Time in Range

Time in Range by Time of Day
The Time in Range by Time of Day report shows a set of bar charts that analyze the percentage of time your glucose is within preset glucose ranges.

- Very Low: < 54 mg/dL
- Low: 54-70 mg/dL
- Within Range: 70-180 mg/dL
- High: 180-250 mg/dL
- Very High: > 250 mg/dL

There are two sections of this report:

Time in Range
This displays your overall percentage of time spent in the preset glucose ranges, based on the date range you have selected.

Time in Range by Time of Day
This section of the report breaks out the overall Time in Range chart into various segmented times of day. You can view your data in segments of 4 hours, 6 hours, or 8 hours. This is adjusted by selecting an option in the top right of the report.

Each segment shows a percentage of time your glucose was within those same segments of Very Low, Low, Within Range, High, and Very High.

Note: Place your cursor above a particular segment to view more details about that segment.
Glucose Variability Report

The Glucose Variability Report displays information in two ways:

The Trend Graph:
- Displays summary glucose readings over a 24-hour period.
- Includes multiple days of data overlaid on the same graph.
- Shows the maximum, minimum, and average glucose reading for every hour.
- Provides a visual snapshot of variations in your daily glucose levels.

Note: Place your cursor above a particular average sensor reading to view details about readings during the hour.

The Table:
- Organizes glucose data by 4 hour time period.
- Provides a detailed statistical analysis for each period.
- Includes the percentage of readings that are within, above, and below the glucose target range.
- Provides a breakdown of insulin usage and carbs entered for those same time periods.

Note: If you are having trouble displaying the report, try limiting your date range. Unusually large amounts of data may not allow the report to function.

Running the report
1. Select Reports > Glucose Variability
   The displayed date range will be the last week of data entered or uploaded.
2. Select the date range
   Note: To change the date range for the report, follow the previous Setting Date Range instructions in the Dashboard section of this user guide.
Glucose Trend Report

The Glucose Trend Report:
- Displays individual glucose readings over a 24-hour period.
- Displays multiple days of data overlaid on the same graph.
- Provides an easy way to identify variability among the days of the week.

Running the report
1. Select Reports > Glucose Trend
2. Select the date range

Viewing the report
Data points in the report are color-coded with each day of the week displayed in a different color. You can use the checkboxes above the report to choose the day/s you want to display on the graph.

Note: Place your cursor above a particular sensor glucose reading to view details about that reading.
Glucose History Report
The Glucose History Report displays historical CGM and manually entered data in the form of a trend graph. The Glucose History Report provides an efficient way to track sensor glucose readings and calibrations.

Running the report
1. Select Reports > Glucose History Report
2. Select the date range

Viewing the report
Each data point is a sensor glucose reading. The events that were logged in the mobile app are displayed in the report at the time they were logged. If you select a date range of more than 30 days, events such as meals, insulin, etc. are not displayed.

Note: Place your cursor above a particular sensor glucose reading to view details about that reading. You may also place your cursor above an event icon to view details about that event.
**Glucose Distribution Report**

**The Glucose Distribution Report:**

- Organizes your glucose data according to your glucose targets and alert ranges and displays the data in pie chart format.
- Displays separate pie charts for the current and previous periods.
- Target ranges are set under Glucose Settings.
- Provides a visual check for the number of readings within target during the predefined range selected and a change over time.

**Running the report**

1. Select Reports > Glucose Distribution Report

2. Select the date range

**Viewing the report**

The Glucose Distribution Report will display two pie charts based on the predefined date range you select. It will show the current and previous set of data for the date range selected. This data allows you to see a comparison of current to past changes in your management.
Transmitter Log Report

The Transmitter Log Report provides a comprehensive data review over the selected date range.

The Transmitter Log Report displays three separate tables:
- **Blood Glucose**: This displays a list view of all manually entered blood glucose and related events in chronological order.
- **Event Entries**: This displays patient events entered through the Eversense Mobile App.
- **Sensor Glucose**: This displays glucose values picked up by the sensor.

Running the report
1. Select Reports > Transmitter Log
2. Select the date range

Viewing the report
Events are displayed with information regarding Date, Time, and:
- **Blood Glucose**: Glucose Value, Unit, Calibration
- **Event Entries**: Event Type, Event Sub Type, Value
- **Sensor Glucose**: Glucose Value, Unit, Sensor ID

Events can be sorted in ascending or descending order by clicking the column header. The number of records is indicated at the bottom each log.

A symbol under the “Calibration” column of the Blood Glucose table will indicate whether a glucose value was 
- **Used**: A blood glucose value that you entered as a calibration and is accepted by the system.
- **Not Used**: A blood glucose event not entered as a calibration, or a calibration that you enter that is over 400 mg/dL or below 40 mg/dL.
- **Under Review**: A blood glucose value that you entered as a calibration but is very different from the sensor glucose value so the system reviewed the entry.

Selecting "Device History" will show when the sensor was inserted, as well as the calibration start date.

Exporting Data
From the Transmitter Log Report page, you can also export data in a .xlsx format.
1. Select Reports > Transmitter Log
2. Select “Export all” at the top of the page to export all of the Transmitter Log data as an .xlsx (Excel Spreadsheet)
4. Settings

Glucose

Glucose settings allow you to customize your glucose target and alert levels. This setting impacts how glucose and other event data are organized and displayed in reports. When you wirelessly sync your data via the Share My Data feature on the mobile app, the glucose settings you have saved on the app will also be synced to your DMS account.

Note:
• Glucose settings DO NOT get synced when data is uploaded from the smart transmitter via the USB Cable.
• Changing the settings in the DMS will NOT change the settings you have entered on the Eversense mobile app. You can only change the settings for your Eversense CGM System directly on the Eversense CGM mobile app.

To change the settings in your Eversense DMS account, follow the steps below:

1. Select Settings > Glucose
2. Click the mg/dL or mmol/L button below the Units Of Measure to select the desired unit of measure for displaying glucose data
   If you change the unit of measure, the glucose range and alert range values will change accordingly.
3. Click the +/- buttons to the right of the High Target and Low Target to display and adjust the high and low limits of your glucose Target Range
4. Repeat for the glucose Alert Range
5. When you are done making changes, click “Save” to save your changes

Note: Eversense DMS settings do not affect the Eversense CGM System settings and only impact how the data is organized and displayed on the Eversense DMS display.
5. Transmitter

Upload Device Data

Your CGM data can be uploaded to your DMS account wirelessly or by using the USB cable that came with your Eversense CGM System:

1. If you have Auto Sync turned on in the Eversense mobile app, your CGM data will be automatically uploaded every two hours to your DMS account.
   
   **Tip:** A wireless internet connection from your mobile device is required to sync your data via the Eversense mobile app.
   
   **Note:** You may manually upload data by going to Share My Data in the Eversense mobile app and tapping Start Sync to wirelessly upload your CGM data to your DMS account.

2. PC users can also upload smart transmitter data via the USB cable provided with the Eversense CGM System. In order to upload the smart transmitter data using the USB cable, you must first download and install the Eversense Client Application.
   
   **Note:** During the download process, your smart transmitter will not be collecting data from the sensor.

To download and install the Eversense Client Application:

1. Select Transmitter > Download Client Application
   
   The download will start automatically.
   
   **Note:** Upon successful download, you may see a warning from your browser that says the installation software is not commonly downloaded and could be dangerous. Eversense DMS does not contain malware or computer viruses that might harm your computer.
   
   ![Transmitter](image)

2. Run the installation software
   
   You may also click “Save” to save the software on your desktop and install it at a later time. When you run the software, follow the prompts from the InstallShield Wizard.
   
   **For Chrome users:**
   
   ![Eversense.ClientInst.exe](image)

   **For Internet Explorer and other browser users:**
   
   ![Warning](image)
3. Click through the default options to install the software

a. Select the language for the installation from the choices below.

b. Welcome to the InstallShield Wizard for Eversense Client

WARNING: This program is protected by copyright law and international treaties.

c. License Agreement

I accept the terms in the license agreement
I do not accept the terms in the license agreement

InstallShield Wizard

[d. Destination Location]

Install Eversense Client to:
C:/Program Files (x86)/Eversense Client.

[f. InstallShield Wizard Completed]

Click Finish to exit the wizard.
To upload smart transmitter data to your DMS account:

1. Launch the Eversense Client Application by opening the Start menu > All Programs > open Eversense folder > open Eversense Client folder > Click the icon

Tip: To quickly launch the program using Windows operating systems, right click on the Eversense Client icon and pin it to the Taskbar or Start Menu.

2. Click on “Upload My Transmitter Data” then enter the email you used to create your account and password

3. Connect your smart transmitter to your computer using the USB cable and click “Upload”

4. When prompted, click “Yes” to start uploading your smart transmitter data to your account

Note: The first time you upload your smart transmitter data, a pop-up window will appear, asking if you wish to continue. If you have previously uploaded your smart transmitter data, proceed to step 6.

5. Click “Yes” to continue
   Data upload will proceed automatically.

6. Click “OK” to continue

Note: When contacting Customer Support for technical assistance, you may be asked to upload the diagnostic log. This will be used to send a diagnostic log file from your smart transmitter to Customer Support. This function will only be used for advanced troubleshooting with the assistance of customer support.
6. Data Share

DMS Pro

You can connect your Eversense DMS account to your physician's Eversense DMS Pro account to view and analyze your DMS reports.

Inviting your clinic

To link your Eversense DMS account to your clinic's Eversense DMS Pro account:

1. Type in your clinic's Eversense DMS Pro clinic number and press the ENTER button on your keyboard.

Note: Contact your clinic if you do not know your clinic's Eversense DMS Pro number.

2. Select your provider from the Provider drop down list.

3. Click “Share My Data”

   The Clinic Name, Provider Name, Status, and Data Share will be displayed. The status will display Pending until your clinic accepts your invitation.

   Once your clinic accepts your invitation, Pending will change to Accepted, and the will change to in the Data Share column.

   Your provider will now be able to view your data from their Eversense DMS Pro account.

Invitation from your clinic

Your clinic may invite you to share your data with their Eversense DMS Pro account.

You will receive an email from DMS.Feedback@senseonics.com.

Click the link in the email to share your reports.

Once you click the link, your account will be added to your clinic’s Eversense DMS Pro account.

Removing your clinic

To remove access to your data from your clinic, click the at the end of their row.

To allow them to view your data, you will need to re-invite them, or they can invite you to join their clinic from their Eversense DMS Pro account.
7. Help

About
This page shows the most up-to-date versions of the Eversense DMS
and Eversense Client Application

Contact Us
Send feedback about Eversense DMS

IMPORTANT: For questions about your Eversense CGM System,
call 844-SENSE4U (844-736-7348).

About DMS

Application Version: 0.0.1.0
Client Version: 0.0.1

The Eversense Data Management System (DMS) provides detailed insights into changing glucose levels in relation to factors such as insulin dosages, medications, exercise, and carbohydrate intake.

FG-5700-01:300

Contact

Contact Us

Deactivate My Account

IMPORTANT: Deactivating your Eversense DMS account will deactivate your account for ALL Eversense products.

Release Notes

Provides an overview of recent updates to the Eversense DMS software.

Note: When there is an update to the Eversense DMS software, a banner across the top of the site will be displayed. Click on the banner to view the list of updates.